

DATE September 10, 2025

TIME 12:00 pm

LOCATION CAPK Administrative Office

Board Room

1300 18th Street, 3rd Floor Bakersfield, CA 93301

Program Review & Evaluation Committee Agenda

1. Call to Order

2. Roll Call

Gina Martinez (Chair) Gema Perez Lee'o Whisenant

3. Public Comments

The public may address the Committee on items not on the agenda but under the jurisdiction of the Committee. Speakers are limited to 3 minutes. If more than one person wishes to address the same topic, the total group time for the topic will be 10 minutes. Please state your name before making your presentation.

4. Program Presentation

a. Migrant Childcare Alternative Payment Program (MCAP) by Laura Porta, Program Administrator (p.3-10)

5. New Business

a. August 2025 Program Reports – Action Item (p.11-48)

Pritika Ram, Chief Business Development Officer

- 1. Housing & Supportive Services
 - Coordinated Entry Services (CES)
 - M Street Homeless Navigation Center
 - CalAIM Homeless Services
 - Adult Re-entry Program
- 2. Veterans & Supportive Services
- 3. Health & Nutrition Services
 - CalFresh Healthy Living
 - Food Bank
 - Migrant Childcare Alternative Payment (MCAP)
 - Women Infant and Children (WIC)
- 4. Youth & Community Services
 - East Kern Family Resource Center (EKFRC)
 - Oasis Family Resource Center
 - Energy, Weatherization & Utility Assistance
 - Friendship House Community Center (FHCC)
 - Volunteer Income Tax Assistance (VITA)
- 5. Operations
 - Maintenance
 - Information Technology
 - Data Services

Community Action Partnership of Kern Program Review & Evaluation Committee Agenda September 10, 2025 Page 2 of 2

- Risk Management
- 6. Community Development
 - Grant Development
 - CAPK Foundation
 - Outreach & Marketing
 - 211 Kern Call Center
- b. August 2025 Application Status Report & Funding Profiles *Action Item (p.49-57)*

Karen Vazquez, Senior Grant Analyst

- a. Application Status Report
 - i. CA Department of Public Health CA Tobacco Prevention Program
 - ii. CA Department of Community Service and Development – 2025 California Earned Income Tax Credit (CalEITC) Education and Outreach
 - iii. Kern County Administrative Office Oildale Outreach Services Program
- b. Small Funding Profiles (\$50,000 and under)
- c. August 2025 Head Start/State Child Development
 Division/Program Monthly Activity Report Action Item
 (p.58-59)

Carol Hendricks, Enrollment and Attendance Manager

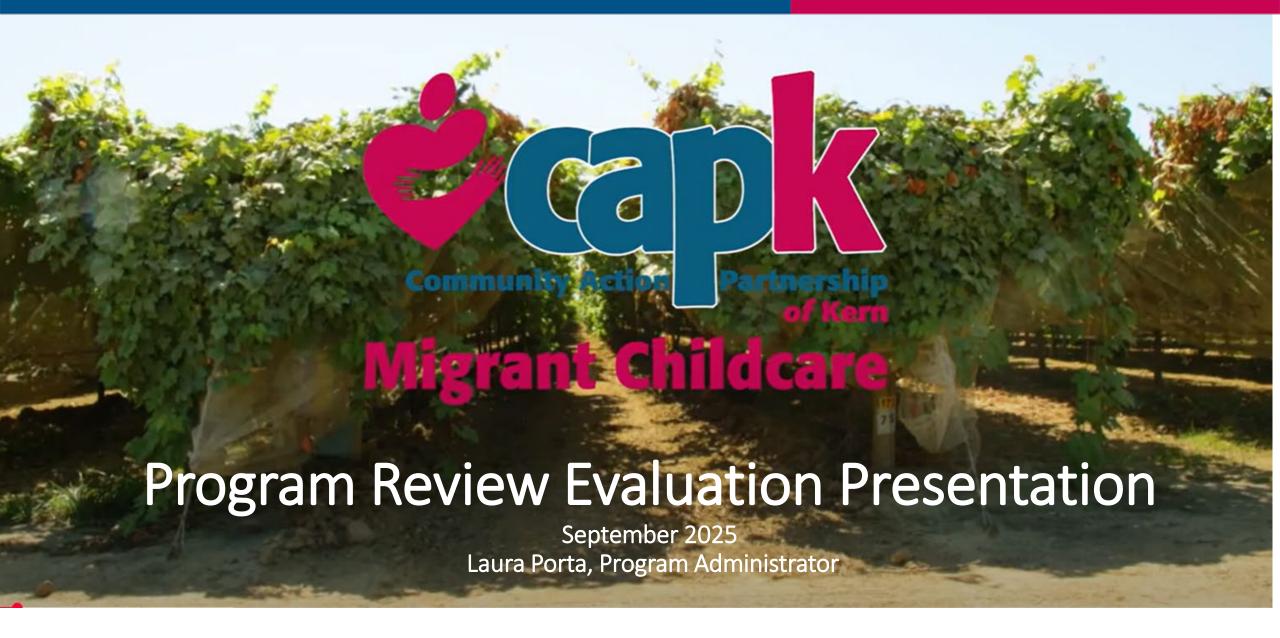
6. Committee Member Comments

7. Next Scheduled Meeting

Program Review & Evaluation Committee 12:00 pm September 10, 2025 CAPK Administrative Office, Board Room 1300 18th Street, 3rd Floor Bakersfield, CA 93301

8. Adjournment

This is to certify that this Agenda Notice was posted in the lobby of the CAPK Administrative Office at 1300 18th Street, 3rd Floor Bakersfield, CA and online at www.capk.org by 12:00 pm, September 5, 2025. Annelisa Corona, Community Development Supervisor.



The mission of the Migrant Childcare Program (MCAP) is to help provide the children of migrant agriculturally working families a safe, nurturing, and educationally growing environment.

Our program is under the direction of The California Department of Social Services and CAPK holds the only CMAP Contract in California.

We Serve The Migrant Agricultural Working Community!



50% OF THEIR TOTAL INCOME COMES FROM AGRICULTURE

- ☐ Field Work
- ☐ Packing Homes
- □ Fishing
- ☐ Dairy Workers
- ☐Bee Keeping
- ☐And all other agriculture related work

Madera Fresno Merced **Tulare** Kings Kern

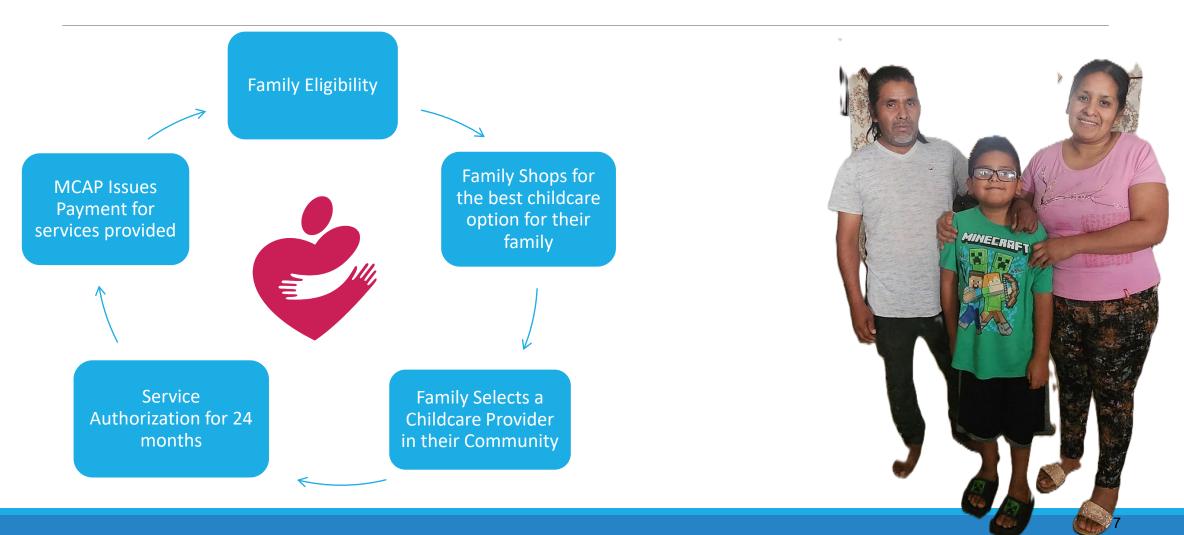
California Counties

Family Enrollment & Migration

As families migrate in search of work, our program ensures continuity of childcare services by providing the necessary support in their new county of residence. Children from birth to 12 years of age are eligible to receive services, and children with special needs may continue receiving support through 21 years of age.

The Migrant Childcare Program

We operate as an Alternative Payment Program by offering a subsidy for eligible families



Families select the childcare setting that best fits their Family's need.



- Licensed Childcare Center
- Licensed Childcare Home
- ■In-home Care
- License Exempt
 - Relative
 - ☐Trust Line



FY 2024-2025 Program Impact!

Served an average of 2,678 children per month.
Supported approximately 1,250 families monthly, enabling parent
to work and provider for their households.
Reimbursed an average of \$2.4 Million per month for childcare
services.
Sustained a steady source of income for nearly 600 childcare
providers, primarily serving low-income communities.
These economic resources remained within local communities,
promoting stability, growth and new opportunities.





September 2025 PRE Committee

August 2025 Program Monthly Reports



Housing and Supportive Services

Coordinated Entry Services

M Street Homeless Navigator Center
CalAIM - Homeless Services
Adult Re-entry Program

Month	August-25	Program/	Work Unit	Coordinated Entry Services (CES)	
Division/Director			Program Manager	Joseph Aguilar	
Reporting Period	January 1, 2025 - December 31, 2025				
Program Description					

Coordinated Entry Services (CES) is the system to assist communities in ending homelessness by providing a clear and systematic pattern for helping individuals to quickly access the most appropriate services available through standardized access, a standardized assessment process, and a coordinated referral (match) process for individuals to preventions, housing, and/or other related services. The following counties are currently being served by CAPK CES, Kern County.

The Coordinated Entry System (CES) process will support the encampment proposal. The strategy will expedite the housing process by creating an Encampment by Name List and an encampment match call with collaborating partners to review status, barriers, and match encampment residents to permanent housing units and/or housing resources identified.

Homeless Referrals/Assessments (SRV 7a) (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Kern County	3,205	21,551	20,000	16%	108%
Number of applicants who received a response within 24 Hours (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Kern County	2,825	19,298	18,000	16%	107%
Pending Assessments (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of clients without initial contact by the end of the month.	3	187	200	2%	94%
Among clients from the preceding month, the average duration (days) to reach those who are still pending.	3				
Encampment Resolution (SRV 7a) (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of Clients Served	68	589	450	15%	131%
Matched to Housing Subsidy (i.e., voucher, rapid rehousing or physical location) (SRV 4m, 4o)	8	69	70	11%	99%
HOUSED to permanent housing placement (SRV 4o)					
·	2	19			

Explanation (Over/Under Goal Progress)

Program Strategic Goals Progress Towards Goal

Optimize the use of existing access points in rural areas of Kern County.	CES continues to work on improving system through CoC Strategic Plan. CES continues to offer trainings to new staff from partner agencies and community members. CES continues to work on the Road to Housing tool.			
2. Enhance recruitment initiatives to attract and hire well-qualified candidates. This includes enhancing employee retention and foster opportunities for professional growth.	Currently providing additional support to staff and sending them to the CoC University training to improve retention.			
3. Among clients from the prior month, the average time taken to reach pending clients is currently 15 days, attributed to high call volume and limited staff. The objective is to achieve client contact within 5 days of the initial request.	In process of hiring more staff.			
Program Highlights				

Month	August-25	Program/Work Unit	M Street Navigation Center			
Division/Director	Rebecca Moreno	Program Manager	Laurie Hughey			
Reporting Period	January 1, 2025 -	January 1, 2025 - December 31, 2025				
Program Description						

CAPK operates the 147-bed homeless Low Barrier Navigation Center in partnership with the County of Kern. This 24-hour shelter offers housing, meals, showers, laundry and an array of mental health, medical care, dental and economic resources to un- sheltered individuals with pets and partners.

Shelter Services	Month	YTD	YTD Goal	Month Progress	Annual Progress
	Monar	115	TTD Cour	1 Togress	1 rogress
Overnight Residents (Assigned Beds) (FNPI 4a & SRV 7b, SRV 4m)					
(FINEL 48 & SKV 75, SKV 4111)	128	984	1,500	9%	66%
Total Clients Served					
Total Gilents Gerved	200	1,521	2,400	8%	63%
Pets (i.e., kennel, emotional support assistance					
and service pet)	9	87	75	12%	116%
Residents Under 90 days length of stay	80	517	800	10%	65%
Exits to Permanent Housing (FNPI 4b)	8	47	114	7%	41%
Exits-Self	22	204	150	15%	136%
Exits-Involuntary	50	341	700	7%	49%
Case Management Services (SRV 7a)	534	6,301	8,000	7%	79%
Critical Incidents	37	258	250	15%	103%
Shelter Residents Meals (SRV 5ii)	6,348	53,621	70,000	9%	77%
Number of Volunteers (duplicated)	140	1,104	100	140%	1104%
Volunteers Hours (duplicated)	228	1,756	3,000	8%	59%
				Month	Annual
Safe Camping	Month	YTD	YTD Goal	Progress	Progress
Total clients served (SRV 7b)	37	415	500	7%	83%
Current client census	21	315	300	7%	105%
Meals (SRV 5ii)	1,039	13,669	20,000	5%	68%
Pets	5	59	75	7%	79%
Clients moved to Shelter (SRV 4m)	0	0	15	0%	0%
Exits to Permanent Housing (FNPI 4b)	2	15	20	10%	75%
Exits-Self	6	26	50	12%	52%
Exits-Involuntary	1	30	75	1%	40%
Critical Incidents	2	27			
				Month	Annual
Safe Parking	Month	YTD	YTD Goal	Progress	Progress
Total clients served	11	86	30	37%	287%
Current client census	9	84	25	36%	336%
Clients moved to Shelter (SRV 4m)	0	1	10	0%	10%

Explanation (Over/Under Goal Progress)

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Program Strategic Goals Progress Towards Goal

Number of clients participating in job training program, (i.e., Project Hire-Up, financial Literacy, Recycling Lives, Open Door Network).	4 clients from M street are attending Project Hire U this co-hort. there are currently 17 clients working various jobs in the community (Field work, Access Wireless, Dylan's Hot dogs, Dignity Health Arena, Entouch Wireless, Amazon, Walmart and Hard Rock Casino & Hotel).
2. Increase job retention/recruitment at M street by (1) developing job descriptions that accurately reflect job performance and (2) regrading/classification of job descriptions.	Complete
3. Increase the number of clients who transition to permanent housing by 10% from the prior year (2023 - 114 clients) to 120 clients.	M Street had 8 clients move into permanent supportive housing.

M Street Navigation Center - Client Demographic Information

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Race Demographic	Month
18 - 24	10
25 - 34	41
35 - 44	44
45 - 54	41
55 - 61	37
62+	27
Total:	200

Race Demographic	Month
American Indian or Alaska Native	3
Asian	3
Black or African American	38
Hispanic/Latina/e/o	36
White	74
Multiple races	46
Client Don't know / Refused	
No Answer	
Total:	200

Gender	Month
Female	70
Male	130
Trans Female and Male (Male to Female, Female to Male)	
Gender Non-Conforming (i.e. not exclusively male or female)	
Client doesn't know	
Client refused	
No Answer	
Total:	200

Zip Code	Month	Zip Code	Month
93203	1	92101	1
93301	48	93268	2
93304	15	93274	1
93305	15	93291	1
93306	10	93280	3
93307	15	31321	1
93308	26	8701	1
93309	8		
93311	1		
93312	2		
93313	1		
92225	1		
93505	1		
93215	1		
93240	3		
93243	1		
93245	1		
90807	1		
90013	2		
93560	1		
95825	1		
Not			_
specified	35		
Total			200

Total 200

Safe Camping - Client Demographic Information

Race Demographic	Month
18 - 24	1
25 - 34	5
35 - 44	5
45 - 54	8
55 - 61	7
62+	11
Total:	37

Race Demographic	Month
American Indian or Alaska Native	
Asian	
Black or African American	8
Hispanic/Latina/e/o	4
White	19
Multiple races	6
Client Don't know / Refused	
No Answer	
Total:	37

Gender	Month
Female	13
Male	23
Trans Female and Male (Male to Female, Female to Male)	
Gender Non-Conforming (i.e. not exclusively male or female)	1
Client doesn't know	
Client refused	
No Answer	
Total:	37

Zip Code	Month	Zip Code	Month
93301	7		
93304	6		
93305	1		
93306	2		
93307	3		
93308	6		
93309	4		
93225	1		
93433	1		
93230	1		
93501	1		
93553	1		
93277	1		
Not			
specified	2		
Total			37

Program Highlights

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w clients from Safe Camp secured permanent supportive housing as well as 2 Safe Parkers.

Month	August-25	Program/	Work Unit	California Advancing and Innovating Medi-Cal (CalAIM)		
Division/Director		Rebecca Moreno Director of Community		Joseph Aguilar		
Reporting Period	January 1, 2025 to December 31, 2025					

Program Description

CalAIM is a new initiative by the Department of Health Care Services (DHCS) to improve the quality of life and health outcomes of Medi-Cal beneficiaries by implementing broad delivery of system, programmatic, and payment system reforms. A key feature of CalAIM is the introduction of a new menu of "in lieu of services" (ILOS), or Community Supports, which, at the option of a MediCal managed care health plan (MCP) and a Member, can substitute for covered Medi-Cal services as cost-effective alternatives. MCPs will be responsible for administering Community Supports. For this partnership, CAPK would serve as a Community Support providing rental assistance.

				Annual	
Housing Transition Navigation Services	Month	YTD	YTD Goal	Progress	
Number of Clients Currently Served	386	3,076	450	684%	
Number of Referrals Received (SRV 7c)	51				
Number of Enrollments	31				
Number of services per client per month (i.e., one-on-one case management, landlord engagement, obtaining vital documents) (SRV 7a)	1,212	8,838	8,100	15%	109%
	,		,	Month	Annual
Housing & Furnishing Deposits (SRV4d)	Month	YTD	YTD Goal	Progress	Progress
One-time use up-to \$5000 per client (includes housing deposits, furnishing, appliances)	23	260	100	23%	260%
				Month	Annual
Housing Tenancy and Sustaining Services	Month	YTD	YTD Goal	Progress	Progress
Number of clients secured placement (SRV 4o)	20	128	75	27%	171%
Day Habilitation Services	Month	YTD Goal	YTD Goal	Month Progress	Annual Progress
Number of Clients Currently Enrolled	93	622	50	186%	1244%
Number of services per client per month (i.e., client accepted day services, attended day services class)	67	235	2600	3%	9%

Explanation (Over/Under Goal Progress)

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Program Strategic Goals	Progress Towards Goal

Enhance recruitment initiatives to attract and hire well-qualified candidates. This includes enhancing employee retention and foster opportunities for professional growth.	In the process of hiring, More interview to be scheduled and 2 FTEs onboarded.
Broaden CalAIM services by collaborating with existing and new managed care plans to diversify the program's funding sources.	Proactively assisting East Kern Resource Center develop and improve CalAIM services; exploring options to add additional ECM and CS services, submitted application to partner and become a CBO with Anthem.
3.) Engage with volunteers/providers to operate Day Services classes and proactively offer Day Services classes 2-3 hours per day.	There were 6 main courses offered, 31 classes total in the month of Aug. Computer Basics, Home DIY &Cleaning Workshop, Eviction Prevention Workshop, Cal Job Workshop, and Prepare-U.
Pro	gram Highlights



Veterans & Supportive Services



Health and Nutrition Services

Cal-Fresh Health Living Program
Food Bank
Migrant Childcare Alternative Payment
Women, Infant, and Children

Month	August-25 Program/Work Unit		August-25 Program/		August-25 Program/Work Unit		CalFresh Healthy Living
Division/Director			Program Manager	Alan Rodriguez			
Reporting Period	January 1, 2025 -		, warr touriguez				

Program Description

The CalFresh Healthy Living (CFHL) program, Funded by the USDA and administered by CDSS, improves the nutritional health of low-income Kern County residents by providing access to nutrition education, physical activity education, and leadership within community collaboratives that focus on health and nutrition. The program does this by providing Direct Education classes, distributing Indirect Education materials and resources, and creating/implementing Public Health programs that focus on improving Policy Systems and Environments (PSE's). The CFHL program also has three (3) subcontractors that assist in carrying out the goal of educating the K-12 school population.

Supplemental Nutrition Assistance Program- Education(SNAP-Ed) eligible participants, receiving Nutrition Education (SRV 5ff)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Community Action Partnership of Kern (CAPK) Direct Education provided.	3	365	1,100	0%	33%
Kern County Superintendent of Schools (KCSOS) Subcontractor Direct Education provided.	35	5,759	9,500	0%	61%
Kernville Unified School District (KUSD) Subcontractor Direct Education provided.	488	1,351	4,000	12%	34%
Lamont Elementary School District (LESD) Subcontractor Direct Education provided.	567	4,925	7,500	8%	66%
Indirect Education: Indirect education, for SNAP-Ed purposes, is defined as the distribution or display of information and resources which involve no participant interaction with an instructor or multimedia.	Month	YTD			
Community Action Partnership of Kern (CAPK) Direct Education provided.	795	3,173			
Kern County Superintendent of Schools (KCSOS) Subcontractor Direct Education provided.	471	1,169			
Kernville Unified School District (KUSD) Subcontractor Direct Education provided.	207	2,443			
Lamont Elementary School District (LESD) Subcontractor Direct Education provided.	506	4,238	YTD Goal	Annual I	Progress
Total (distributed printed material)	1,979	11,023	20,000	55	5%

Policy Systems and Environmental Changes (PSE's)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Partner with six (6) agencies/program to evaluate and implement the Nutrition Pantry Program (NPP) to implement Trauma Informed Care practices with-in the					
food pantry.	0	6	6	0%	100%
Partner with three (3) health centers (clinics) to implement Food Insecurity screening practices.	0	3	3	0%	100%
Program Strategic Goals			Progress		

Program Strategic Goals

1. Achieve and maintain full staffing levels by implementing targeted recruitment strategies and enhancing employee retention through professional development, competitive compensation, and fostering a supportive workplace culture.

Due to the recent federal budget cut to the CalFresh Healthy Living program, Program has had a resignation, bringing the total staff to 8 of 11 positions, bringing the program staffing to 72%.

2. Advance Policy, Systems, and Environmental (PSE) initiatives by strengthening community partnerships, implementing sustainable strategies, and creating impactful changes that improve access to healthy food and physical activity for low-income Kern County residents.

As the funding year comes to an end, the CFHL program focuses on the sustainability of partners' progress. The goal has always been to build processes with partners that can function independently of the CFHL team. This includes resources, classes, and involvement in built programming.

Program Highlights

The CFHL Team proudly celebrated National Farmers Market Week at the F St. Farmers Market. This celebration is a way to bring in more foot traffic to Farmers Markets, which increases sales for the farmers but also increases utilization of Market Match, a unique matching program that matches EBT Dollars up to \$15, which allows participants to walk away with \$30 worth of fresh fruits and veggies with \$15 worth of benefits.

Month	July-25	Program/Work Unit		Food Bank	
Division/Director	Health & Nutrition, Sus	eana Magana Program Manager		Kelly Lowery	
Reporting Period	(Note:	January 1, 2025 - December 31, 2025 The data represents information from two months earlier.)			

Program Description

The Food Bank provides food assistance to low-income families and individuals through a network of more than 200 agency partner distribution sites across Kern County. The CAPK Food Bank is the primary organization responsible for distributing State and Federal emergency food assistance for Kern County neighbors in need. Additionally, the Food Bank is the Feeding America affiliate food bank for Kern, facilitating grocery rescue [Fresh Rescue Program] to support the network of more than 150 Pantries across the county. Every month, the Food Bank distributes between more than 1.5 and 2 million pounds of food, which reaches more than 100,000 Kern County food-insecure neighbors.

The Emergency Food Assistance Program (TEFAP)	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	53,623	412,982	700,000	8%	59%
Pounds Distributed	786,694	5,318,963	10,000,000	8%	53%
Pantry Program	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	121,208	896,979	1,250,000	10%	72%
Pounds Distributed	318,435	2,566,908	4,500,000	7%	57%
Fresh Rescue	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements (Not attached to distros)	10,490	28,193	40,000	26%	70%
Pounds Distributed	209,796	1,338,517	2,000,000	10%	67%
CSFP (Senior Box) Program	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	4,866	36,223	66,000	7%	55%
Pounds Distributed	211,010	1,444,739	2,300,000	9%	63%
Free Farmers Markets	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements (Not attached to distros)	2,489	22,348	50,000	5%	45%
Pounds Distributed	49,771	466,312	750,000	7%	62%
Brighter Bites	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	528	33,570	75,000	1%	45%
Pounds Distributed	1,933	170,114	275,000	1%	62%
Snack Attack	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	535	3,366	15,000	4%	22%
Pounds Distributed	600	3,088	10,000	6%	31%
Community Events & Other	Month	YTD	Annual Goal	Month Progress	Annual Progress
Engagements	6,946	17,246	15,000	46%	115%

Pounds Distributed	138,926	1,206,887	1,500,000	9%	80%
Totals	Month	YTD	Annual Goal	Month Progress	Annual Progress
Total Engagements	200,685	1,450,374	2,211,000	9%	66%
Total Pounds Distributed (SRV 5jj)	1,717,165	12,515,528	21,335,000	8%	59%
Volunteers (SRV 6f)	Month	YTD	Annual Goal	Month	Annual
				Progress	Progress
Volunteers who received job skill training (e.g., paid partnership though service providers, duplicated)	10	219	450	Progress 2%	Progress 49%

Explanation (Over/Under Goal Progress)

For TEFAP, performance remained on track with targets. For the pantry program, engagements continue to outpace pounds. Brighter Bites was not operational in July due to the summer break.

Program Strategic Goals	Progress Towards Strategic Goals
By October 2025, The CAPK Food Bank will form 12 geographic collaboratives made of agency partners to work together to address food insecurity at a community level.	Groups were created, and agency partners were assigned. Emails went out, and a kick-off meeting is being scheduled for next month.
By June 2025, The CAPK Food Bank will implement a classification system for measuring, tracking, and increasing the nutrition level of the food distributed.	The measuring system and SOP have been drafted for review before implementation. The nutrition plan is also being compared to Feeding America guidelines for uniformity.
By the end of 2025, The CAPK Food Bank will implement a food locker program with the first 2 sites to increase all-hours access to emergency food resources.	Due to changes in funding, this project has been put on hold.

Program Highlights

In July, the CAPK Food Bank was honored to host a delegation from the Feeding America National Office, including CEO Claire Babineaux-Fontenot, Chief Network Officer Katheryn Strickland, and Chair of the National Advisory Council Kyle Waide.

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Month	August-25	Program/W	ork Unit	Migrant Childcare Alternative Payment (MCAP)
Division/Director	;	Susana Magana	Program Administrator	Laura Porta
Reporting Period	January 01, 2025	5 to December 31, 2025		
		Program De	ecription	

The Migrant Childcare Alternative Payment (MCAP) program provides childcare subsidies to migrant, agriculturally working families. Once families are authorized, their services are certified based on their verified need for childcare services. MCAP maximizes parental choice for services and utilizes the approved childcare providers in our communities to satisfy the family's need for services. Families can apply for childcare services in six entry counties: Kern, Kings, Madera, Merced, Tulare, and Fresno. Once a family is enrolled in the program, they can migrate anywhere in California to follow agricultural work, and their childcare services can continue.

Program Reimbursements (CY Jan - Dec 2025) Note: duplicated below for program fiscal year.	Current	t Month	YTD	Goal	Annual Progress
Provider Payments-Subsidies Expended (SRV7e)	2,14 ⁻	1,751	18,574,678	\$ 27,900,000	67%
Program FY Reimbursements Progress	Current	t Month	YTD	Goal	Annual Progress
Provider Payments-Subsidies Expended (SRV7e)	2,14	1,751	33,594,742	30,000	111982%
Services	Current Month				
Active Child Enrollment	2,598				
Active Childcare Providers (SRV 7f)	534				
	Previou	s Month	Add (+)	Drop (-)	Current Month
Waiting List Totals (children)					0

Explanation (Over/Under Goal Progress)

The Migrant Childcare Alternative Payment (MCAP) program successfully closed Fiscal Year 2024–2025 with strategic contract earnings totaling 87%. This includes an additional \$7.2 million in supplemental program funding awarded at the end of November 2024. The current reimbursement total on this report documents our first month for our current FY 2025-2026, and it is in line to current program projected earnings for the yearly transitions of the Migrant Agriculturally working community.

Program Strategic Goals	Progress Towards Strategic Goal
Staff Recruitment & Retention – Develop and implement a staffing plan that supports recruitment, retention, and workforce development to meet the program's growing needs.	To begin our current Fiscal Year 2025-2026, program management prioritized providing enhanced training and review support to all program personnel. We seek to enhance personnel professional development and job satisfaction. During this period, management also successfully onboarded a new staff member to expand direct support and improve service access for families. Additionally, two existing staff members advanced into higher-level positions and received the necessary training and guidance to effectively transition into their new roles. Training and support will be ongoing.
2. Program Growth & Sustainability – Strengthen program capacity by enhancing training, technology, and reporting systems to ensure efficient operations and sustainable growth.	Program management has focused on strengthening overall capacity through enhanced staff training, improved supervision, and proactive planning of key activities necessary for program success. Efforts include providing ongoing professional development, expanding the use of technology, and implementing targeted reporting and data tracking processes. These initiatives are intended to improve operational efficiency while establishing a solid foundation for long-term, sustainable growth.

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Program Highlights

In FY 2024–2025, the program achieved significant milestones, including a \$7.2 million increase in funding and the successful service of over 3,500 children across the State. This growth was matched by a strong commitment to staff development through expanded training, support, and retention efforts. The program maintained the highest levels of compliance while enhancing internal systems to ensure operational efficiency. Community engagement remained a core focus, with continued delivery of responsive, high-quality services to migrant agricultural working families.

Month	August-25	Program/	Work Unit	Women Infants & Children (WIC) Nutrition
Division/Divestor	Susana Ma	0	Program Manager	Mariana Ortiz Cartaz
Division/Director			Manager	Marissa Ortiz-Cortez
Reporting Period	January 1, 2025 - D	December 31,	2025	

Program Description

The Women, Infants, & Children (WIC) program is a supplemental nutrition initiative that offers nutrition education, breastfeeding support, and nutritious foods to enhance diets. It serves pregnant, postpartum, and breastfeeding women, as well as infants and children under the age of 5. Additionally, fathers, grandparents, migrant families, military families, and caretakers can receive food benefits for eligible infants and children. CAPK WIC operates across 16 sites in Kern County and has 3 locations in San Bernardino County.

Services	Month	YTD	Annual Goal	Month Progress	Annual Progress
Caseload (SRV 5g)	14,441		14,710		98%
Breast Feeding 30% of infants are breastfed (i.e., some, mostly or fully breastfeeding compared to formula)	1,120		1,200		93%
Local Vendor Liaison-Contact Stores (contact 67 vendors 1 contact required per quarter totaling 268 contacts per year)	0	195	268	0%	73%
Outreach	Month	YTD	Goal	Month	Annual
Online Enrollment	110	759	2,000	6%	38%
WIC Presentations and Outreach Events	4	32	100	4%	32%
Publication in newspaper, television, and/or social media postings (English and Spanish)	14	94	350	4%	27%
Regional Breast Liaison (RBL)	Month	YTD	Goal	Month Progress	Annual Progress
Meet with key community stakeholders (i.e., medical managed care, hospital staff, lactation support, health care providers, other WIC agencies) in Region 24 to increase breastfeeding awareness and referrals to the WIC program, as well as share WIC digital materials and utilization.	40	215	250	16%	86%
Peer Counseling Program (PCP)	Clients	Served	Goal	Annual F	Progress
Provide basic breastfeeding education and encouragement to WIC PCP participants.		08	1,000		%

Explanation (Over/Under Goal Progress)

Adjusted RBL goal since we hit 100% in July & 0 visits in August for LVL since we met our quarter goal in July

Program Strategic Goals	Progress
1. Enhance Nutrition Counseling Services. Strengthen the	CDPH WIC approved learning aid in August. This
quality of nutrition counseling by providing staff with advanced training in active listening, addressing barriers to	aid will be provided to parents with children ages 1-4 during WIC appointments. We would also
breastfeeding, and tailoring nutrition guidance to client	provide a "my section plate" to assist parents with
needs. Focus on offering practical solutions and empathetic support to improve the effectiveness of sessions.	portion sizes for children during these tailored appointments.
support to improve the effectiveness of sessions.	арропшненся.
2. Improve Client Engagement and Accessibility. Increase	We are currently monitoring our WIC call center
customer retention and satisfaction by enhancing communication channels, such as modernizing the phone	ensuring that we are able to answer the high volume of calls that WIC receives. We are
system and introducing more efficient ways for clients to	reviewing high call hours and provide staff as
connect with staff. Implement strategies to ensure responsive, reliable support for clients across all locations.	needed to minimize abandoned calls during business hours
responsive, reliable support for shorter across an iosations.	Submission floure
3. Expand Access Through Innovative Program Delivery.	
Explore and integrate multiple mediums for client	
interaction, including virtual services, to modernize program delivery and meet contemporary client expectations.	
Emphasize program enhancements that align with current	The WIC BFPC (Breastfeeding Peer Counselor)
trends and client preferences rather than relying solely on traditional program designs.	program is now offering zoom (video) sessions as an option for clients.
additional program doolgno.	an option on onone.
Program High	lights



Youth and Community Services

East Kern Family Resource Center
Oasis Family Resource Center
Energy, Weatherization, and Utility Assistance
Friendship House Community Center
Volunteer Income Tax Assistance

Month	August-25	Program/	Work Unit	East Kern Family Resource Center (EKFRC)
	Fred Hernandez		Program	Anna Saavedra
Division/Director	Youth & Community Se	rvices	Manager	7 mila Saavsara
Reporting Period	January 1, 2025 - December	31, 2025	•	

Program Description

East Kern Family Resource Center (EKFRC) is a regional resource center based in Mojave, Ca. The EKFRC provides assistance to low-income individuals and families from the desert and Tehachapi Mountain communities. The primary focus is to assist individuals and families who are facing housing insecurities and to prepare children 0-5 years of age to enter kindergarten successfully. The EKFRC also provides individuals and families with basic need services, clothing, diapers, food, household items, hygiene kits, blankets, business services, VITA, and assistance with HEAP applications.

household items, hygiene kits, blankets, business	services, V	IIA, and as	sistance with	n HEAP applicati	ons.
Homeless Housing Assistance and Prevention (HHAP) Rural Drop-in Center	Month	YTD	Annual Goal	Month Progress	Annual Progress
Case Management Services (SRV 7a)	4	76	60	7%	127%
Street Outreach and Education	150	647	75	200%	863%
HHAP Linkages to Services (Referrals)	Month	YTD			
California Driver's License (SRV 7j)	4	38			
Social Security Insurance (SSI) (SRV 7i)	2	10			
Medical Services (SRV 7c)	3	26			
Mental Services (SRV 7c)	3	37			
Housing Placement (e.g., transitional, temporary, permanent) (SRV 4m, 4n, 4o)	4	23			
Educational and Career Development (SRV 7c)	2	28			
HHAP Distribution of Supplies	Month	YTD			
Food Assistance (SRV 5jj)	47	541			
House Hold Items	7	67			
Hygiene Kits (SRV 500)	24	169			
Emergency Clothing (SRV 7n)	56	737			
Administrative Services & Copies	33	318			
Transportation Services (SRV 7d)	12	46			
Educational Supplies (SRV 2k)	11	21			
Covid - 19 Supplies (SRV 500)	3	22			

	Manala	VTD	Annual	Month	Annual Duanna
First 5 Kern	Month	YTD	Goal	Progress	Annual Progress
Parents Receiving Case Management Services (SRV 7a)	2	45	30	7%	150%
Children Receiving Case Management Services (SRV 7a)	0	74	30	0%	247%
Parents Participating in Court Mandated Classes (FNPI 5d & SRV 5mm)	0	4	10	0%	40%
Children Educational Center Base Activities (FNPI 2b)	13	38	30	43%	127%
Children Educational Home Base Activities (FNPI 2b)	1	64	30	3%	213%
Children Summer Bridge Activities (FNPI 2b)	0	15	15	0%	100%
Collaborative Meetings Participated	1	7	12	8%	58%
Family Support Services for non-clients with children 5 and under□	163	401			
	180	648			
First 5 Total	100	646			
First 5 Total First 5 Kern/ Department Health Services	Month	YTD	Annual Goal (12 Mo)	Month Progress	Annual Progress (12 Mo)
			Goal (12 Mo)	Progress	
First 5 Kern/ Department Health Services Family Support Services for non-clients with	Month	YTD	Goal		
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12)	Month 380	YTD 711	Goal (12 Mo)	Progress Month	(12 Mo)
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment	Month 380 Month	711 YTD	Goal (12 Mo) Annual Goal	Progress Month Progress	(12 Mo) Annual Progress
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated	Month 380 Month	711 YTD 227	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated	Month 380 Month 12 186	711 YTD 227 2521	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated Clients & Case Managed Clients) Administrative Services & Copies Baby Supplies (SRV 2w)	Month 380 Month 12 186 Month	711 YTD 227 2521	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated Clients & Case Managed Clients) Administrative Services & Copies	Month 380 Month 12 186 Month 477	711 YTD 227 2521 YTD 2369	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated Clients & Case Managed Clients) Administrative Services & Copies Baby Supplies (SRV 2w)	Month 380 Month 12 186 Month 477 117	711 YTD 227 2521 YTD 2369 815	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated Clients & Case Managed Clients) Administrative Services & Copies Baby Supplies (SRV 2w) Covid - 19 Supplies (SRV 500) Court Mandated Parenting Correspondence	Month 380 Month 12 186 Month 477 117 22	711 YTD 227 2521 YTD 2369 815 89	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated Clients & Case Managed Clients) Administrative Services & Copies Baby Supplies (SRV 2w) Covid - 19 Supplies (SRV 5oo) Court Mandated Parenting Correspondence (SRV 2w)	Month 380 Month 12 186 Month 477 117 22 1	711 YTD 227 2521 YTD 2369 815 89 90	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated Clients & Case Managed Clients) Administrative Services & Copies Baby Supplies (SRV 2w) Covid - 19 Supplies (SRV 500) Court Mandated Parenting Correspondence (SRV 2w) Educational Supplies (SRV 7n) Food Assistance (SRV 7c)	Month 380 Month 12 186 Month 477 117 22 1 399 571 354	711 YTD 227 2521 YTD 2369 815 89 90 447 2703 2097	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%
First 5 Kern/ Department Health Services Family Support Services for non-clients with children 6-18 (SRV 2e K-12) CalCapa Diaper Supply Bank Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Walk-In Community Services (Duplicated Clients & Case Managed Clients) Administrative Services & Copies Baby Supplies (SRV 2w) Covid - 19 Supplies (SRV 5oo) Court Mandated Parenting Correspondence (SRV 2w) Educational Supplies (SRV 7n)	Month 380 Month 12 186 Month 477 117 22 1 399 571	711 YTD 227 2521 YTD 2369 815 89 90 447 2703	Goal (12 Mo) Annual Goal	Month Progress 8%	(12 Mo) Annual Progress 151%

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Referrals (SRV 7c)	60	481
Transportation Services (SRV 7d)	49	132

Explanation (Over/Under Goal Progress)

We did not enroll any parents in the Court Mandated Parenting class this month, but we do have a class that will begin on September 17, 2025. We will begin enrolling on September 17, 2025.

Program Strategic Goals	Progress Towards Goal
Secure additional funding to cover operational costs and improve the delivery of services.	During the month of August we applied once again for the DHS FRC Grant Court Mandated Parenting Application in the amount of \$7600.
Partner with private enterprises to boost program visibility and foster meaningful relationships.	We continue to partner with Flood ministries to provide showers for the East Kern Community once a week on Thursday's. We have provided flyers to the community and made them aware of this new partnership and service.
Improve on-site services to more effectively connect with the East Kern target population.	Continuous

Program Highlights

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During the month of August we provided a total of 1274 services to the East Kern Community. We broke our record high during the month of August which we provided an updated number of 399 back packs to the Eat Kern Community children, laundry services, emergency food, emergency clothing closets, diapers, HEAP assistance and more.

Month	August-25	Program/Work Unit	Oasis Family Resource Center			
	Youth & Community Services F	Youth & Community Services Freddy Program				
Division/Director	Hernandez	Manager	Eric Le Barbé			
Reporting Period January 1, 2025 - December 31, 2025						
Program Description						

The Oasis Family Resource Center provides resources, education, and crisis assistance to individuals, families, and children in Ridgecrest and surrounding communities. They focus on providing case management and educational support to families to build resilience.

First 5 Kern	Month	YTD	Annual Goal	Month Progress	Annual Progress
Parents Receiving Case Management Services (SRV 7a)		42	30	17%	140%
Children Receiving Case Management Services (SRV 7a)	7	46	30	23%	153%
Parents Participating in Court Mandated Classes (FNPI 5d, and SRV 5mm)	5	13	10	50%	130%
Children Educational Home Base Activities (FNPI 2b)	1	37	15	7%	247%
Children Summer Bridge Activities (FNPI 2b)	0	15	10	0%	150%
Family Support Services for non-clients with children 5 and under (SRV 2w)		285			
First 5 Total	83	438			
First 5 Kern/ Department Health Services (Term: Dec 2024 through Jun 2025)	Month	YTD	Annual Goal	Month Progress	Annual Progress
Family Support Services for non-clients with children 6-18 (SRV 2e K-12)	0	150			
Planned Parenthood	Month	YTD	Annual Goal	Month Progress	Annual Progress
LiFT Delivery Seminar to 10 Parents/Guardians (SRV 5l, and SRV 5mm)	0	17	20	0%	85%
LiFT Delivery Seminar to 10 Youth 13-19 (SRV 5I)	0	21	20	0%	105%
CalCAPA Diaper Supply Bank			Annual		Annual
Diaper Supply Management Enrollment Unduplicated (NPI5.2)		YTD	Goal (12 Mo)	Month Progress	Progress (12 Mo)
Diaper Supply Management Enrollment Unduplicated (NPI5.2)	Month 26	YTD 283			
Diaper Supply Management Enrollment Unduplicated (NPI5.2) Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)		283 2678	(12 Mo)	Progress	Mo)
	26	283	(12 Mo) 150	Progress 17%	Mo) 189%
Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)	26 217	283 2678 Clients	(12 Mo) 150 1800	17% 12%	Mo) 189%
Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Rental Support Program Rental Support Program (estimated maximum \$1,500 per household) Walk-In Community Services (Duplicated & Non-First 5 Clients)	26 217 Month 11	283 2678 Clients YTD	(12 Mo) 150 1800 Month	Progress 17% 12% PaymentsYTD	Mo) 189%
Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Rental Support Program Rental Support Program (estimated maximum \$1,500 per household) Walk-In Community Services (Duplicated & Non-First 5 Clients) Administrative Support (SRV 7c)	26 217 Month 11 Month 55	283 2678 Clients YTD 37 YTD 454	(12 Mo) 150 1800 Month	Progress 17% 12% PaymentsYTD	Mo) 189%
Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Rental Support Program Rental Support Program (estimated maximum \$1,500 per household) Walk-In Community Services (Duplicated & Non-First 5 Clients) Administrative Support (SRV 7c) Baby Supplies (SRV 2w)	26 217 Month 11 Month 55 175	283 2678 Clients YTD 37 YTD 454 1145	(12 Mo) 150 1800 Month	Progress 17% 12% PaymentsYTD	Mo) 189%
Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn) Rental Support Program Rental Support Program (estimated maximum \$1,500 per household) Walk-In Community Services (Duplicated & Non-First 5 Clients) Administrative Support (SRV 7c)	26 217 Month 11 Month 55	283 2678 Clients YTD 37 YTD 454	(12 Mo) 150 1800 Month	Progress 17% 12% PaymentsYTD	Mo) 189%

Emergency Clothing (SRV 7n)	10	138	
Food (SRV 7c)	321	1986	
Household Items (SRV 7c)	173	1276	
Referrals(SRV 7c)	62	492	
Transportation Assistance (SRV 7d)	22	170	
Total Community Services	937	6237	
Explanation (Over/Under Goal Progress)			

Program Strategic Goals	Progress Towards Goal			
(Parenting, Children 6-18, seniors, and homeless individuals).	The Oasis FRC applied for the DHS grant for \$7,600 for additional resources for families with children. The OFRC also applies for funding from WACOM for their Fall fund distribution. The OFRC received \$5,000 from CAPK Foundation Gourmet for Good to supplement its food pantry.			
Participate in community outreach activities to promote CAPK & Oasis FRC services and seek donations from local business partners (in-kind and monetary).	The Oasis FRC participated in the Cerro Coso Rocks outreach event promoting resources to college students. The OFRC hosted a Mobile Health Clinic provided by Omni. The OFRC coordinated the Kiwanis Shopping Spree providing back to school clothing to 66 children and recruited the volunteers for the event. The OFRC received and distributed over 300 backpacks and school supplies donated by Boeing, Kiwanis, China Lake Rotary Club, and Senator Shannon's Grove office.			
Program Highlights				

The OFRC hosted a baby shower for 25 moms with funds provided by F5K, Kern Family Health Care, the Mercy Foundation and

private donations. Case Manager Ada and volunteer Leslie both completed their Anger Management certification.

Month	August-25	Program/Work Unit		Energy & Utility Assistance		
Division/Director	Freddy Heri	nandez Program Administrator		Vipassana Chawla		
Reporting Period	January 1, 2025 - December 31, 2025					
Dragram Description						

The Energy Program assists income-eligible Kern County residents with utility bill payment, free weatherization, and energy education at no cost to the participant. Weatherization services include weather stripping; repair or replacement of windows and doors, heating/ cooling appliances, stoves, refrigerators, and more.

Low-income Home Energy Program (LIHEAP) 2025	Month	YTD	Goal	Month Progress	Annual Progress
Households Served - Utilities Assistance	846	4,036	3,300	26%	122%
Households Served - Weatherization	15	84	150	10%	56%
Department of Energy (DOE) Bi-partisan Infrastructure Law (BIL) - Weatherization Assistance Program (WAP)	Month	YTD	Goal	Month Progress	Annual Progress
Households Served - Weatherization	1	6	50	2%	12%
Total Homes - Weatherized & Utility Assistance (Note: The data represents work submitted to CSD for reimbursement - delayed by 2 months)	Month	YTD	Goal	Month Progress	Annual Progress
Total Households Served - Utility Assistance (FNPI 4z, SRV 4i,)	846	4,036	3,300	26%	122%
Total Households Weatherized (FNPI 4h, SRV 4q, & SRV 4t)	15	90	200	8%	45%
PG&E Case Management Program	Month	YTD	Goal	Month Progress	Annual Progress
Number of clients enrolled in the case management program (SRV7a).		2,456	2,400	0%	102%
City Of Bakersfield Home Repair and Weatherization Program	Month	YTD	Goal	Month Progress	Annual Progress
Households Served	5	6	19	26%	32%

Explanation (Over/Under Goal Progress)

Program Strategic Goals	Progress Towards Goal
1) Meet the PG&E goal of enrolling 2,400 clients into the PG&E Case Management Program.	We're thrilled to announce that we've exceeded our enrollment target, successfully onboarding 2,400 clients into the PG&E Case Management Program as of June. We've made significant progress in the case management phase, completing 21 cases. So far, we've completed 1,732 initial action plans, and our case managers are working on finalizing the remaining 607. Additionally, we've completed 424 3-month assessments and 32 6-month assessments. We're making steady progress towards our goals, and our team is working diligently to move forward.
Successfully implement the City of Bakersfield Weatherization Program and meet the contract goals.	We are pleased to report progress on the City of Bakersfield Weatherization Program. As of now, we have enrolled 18 clients in the program and have completely provided weatherization services to 5 clients. Assistance for the remaining clients is currently in progress. We are working diligently to ensure timely completion of services for all enrolled clients and are committed to meeting the contract goals.

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3) Meet at least 22% of production goal for DOE BIL WAP contract

We're working hard to meet the DOE BIL WAP contract goal of at least 22% production. To achieve this, we've launched a new marketing campaign, including door-to-door outreach and assessments to identify eligible homes. Our team is actively engaging with homeowners, assessing properties, and enrolling clients. We'll continue implementing our outreach strategy to progress towards meeting the production goal.

Program Highlights

Month	August-25		Friendship House Community Center (FHCC)	
Division/Director	Fred Hernandez Program Lois Hannible			
Reporting Period January 1, 2025 - December 31, 2025				
Program Description				

Located in Southeast Bakersfield, the program serves children, adults, and families through after-school, summer and mentor programs, nutrition education, sports, access to social services, and more.

summer and mentor programs, nutrition edu	ication, spor	ts, access to soci	al services, ai	nd more.	ŕ
Youth Programs	Month	YTD	YTD Goal	Month Progress	Annual Progress
Youth Mentoring (FNPI 2c.2., FNPI 2c.3, SRV 2p)	6	62	100	6%	62%
Summer Program (SRV 2m)	N/A	65	65	N/A	100%
After School Program (FNPI 2c.2., FNPI 2c.3, SRV 2p)	11	53	75	15%	71%
California Violence Intervention Program (CalVIP)	Month	YTD			
Incident Response (SRV 5w)	0	3			
Outcome/Case Managed Families (SRV 7a)	2	32			
Provided Food Assistance (SRV 7c)	0	47			
Assisted with Energy/HEAP Services (SRV 7c)	2	4			
Crisis Intervention	0	-			
Provided Mentoring Services (SRV 2p, 7c)	2	36			
Assisted with relocation services/Deposit Payments (SRV 4d)	0	_			
Temporary Housing Placements (SRV 4m)	0	-			

Explanation (Over/Under Goal Progress)

The Friendship House Summer Program has ended and therefore, no additional participants will be added for the remainder of the year. The Friendship House continues to recruit youth participants for the Afterschool and Mentor programs. To date, the CalVIP program has served 40 high-risk program participants. The information above captures services provided since January of 2025.

Program Strategic Goals	Progress Towards Strategic Goals
Organize and execute successful fundraising events in collaboration with the Friendship House (FHCC) Advisory Board to generate financial support and sustain programs at the youth center.	The Friendship House Casino Night Fundraiser benefitting community youth in need is scheduled to be held Friday, November 7th at The Collective. Sponsorship opportunities and event tickets are available now!
2. Recruit and retain dedicated Advisory Board members with the skills, networks, and passion to raise funds and support initiatives for the Friendship House sustainability and growth.	The Friendship House Advisory Board continues to seek qualified Advisory Board members with experience in fundraising to join the team. Those interested in applying should contact Program Administrator, Lois Hannible, at Ihannib@capk.org.
3. Collaborate with the CAPK Executive Team to expand grant research and submission efforts for the CAPK Friendship House, ensuring resources align with and address the evolving needs of the community.	The Program Administrator assisted the CAPK Executive Team with two grant applications which included one for the City and another for the State. Both applications were submitted for consideration of funding in August of 2025.

Program Highlights

CAPK Friendship House Afterschool Program participants were treated to an exciting Bike Rodeo, courtesy of Bike Bakersfield. The purpose of the event is to teach the youth about bike safety. The CAPK Friendship House CalVIP program is implementing a Pre-Employment/Paid Work Experience Program for high-risk youth. The City of Bakersfield and CAPK Friendship House are very excited about the opportunity, information, and support being provided to these participants.

Month	1-Aug	Program/Work Unit	Volunteer Incom	ne Tax Assistance (VITA)
Division/Director	Fred Hernandez		Program Manager	Jacqueline Guerra
Reporting Period	January	1, 2025 - December 31, 2025		

Program Description

The CAPK VITA program offers free tax preparation services. This service is available to low-to-moderate income individuals, the elderly, persons with disabilities, and limited English-speaking taxpayers. Additionally, the CAPK VITA program provides ITIN (Individual Taxpayer Identification Number) services through Certified Acceptance Agents (CAAs). CAAs are authorized by the IRS to assist individuals who do not qualify for a Social Security number but need an ITIN for tax filing purposes.

CAPK current year 2024 e-filed Tax Returns (SRV 3o)	Month	YTD	Goal	Month Progress	Annual Progress
Federal	55	7,593	8,250	1%	92%
Social Security Number (SSN)	49				
Individual Taxpayer Identification Number (ITIN)	6				
State	68	7,619			
Social Security Number (SSN)	49				
Individual Taxpayer Identification Number (ITIN)	19				
CAPK 2019-2023, Paper Filed, and Prior Year Returns (total YTD added to Federal YTD) (SRV 3o)	Month	YTD			
Paper-filed, and Prior year returns (federal)	25	423			
Social Security Number (SSN)	23				
Individual Taxpayer Identification Number (ITIN)	2				
Paper-filed, and Prior year returns (state)	25	422			
Social Security Number (SSN)	23				
Individual Taxpayer Identification Number (ITIN)	2				
CAPK Refunds and Credits (SRV 3o)	Month	YTD			
Federal Refunds	\$117,907	\$6,281,629			
State Refunds	\$31,419	\$2,447,110			
Federal Earned Income Tax Credit (EITC) (income limit \$66,819 per household)	\$26,335	\$4,718,813			
California Earned Income Tax Credit (CalEITC) (income limit \$131,950 per household)	\$9,823	\$1,118,985			
Total Refunds and Credits		\$14,566,537			

Individual Taxpayer Identification Number (ITIN) (SRV 30) Applications (Note: duplicate of Federal Tax Returns Completed)	Month	YTD	Goal Adjusted	Month Progress	Annual Progress
Applications (New/Renewal)	2	160	200	1%	80%

Explanation (Over/Under Goal Progress)

State refunds and Cal EITC amounts is an estimate due to the inability to retrieve a State Paper Report. State tax returns for ITIN holders is higher this month. This happens when ITINs applications are processed. Once an ITIN number is issued by the Federal (IRS), the State side of the tax return (FTB) can be submitted and processed.

Progress Towards Goal

Program Strategic Goals

Program Strategic Goals		Established a new partnership with Wonderful College Prep Academy in			
extend outreach and engage with a larger number of clients.		Lost Hills, markin This expansion s	g CAPK VITA's first site trengthens outreach to engage with new clien	e in this rural area underserved comi	of the county. munities with
Sub-contactor: United Way Central Eastern California Current year 2024 e-filed returns	Month	YTD	Goal Adjusted	Month Progress	Annual Progress
Federal	2	3,016	3,250	0.000615385	0.928
State	1	3,033			
UWCEC 2019-2023 Paper Filed, and Prior Year Returns (total YTD added to Federal YTD)	Month	YTD			
Paper-filed, and Prior year returns (federal)	1	224			
Paper-filed, and Prior year returns (state)	1	202			
Sub-contactor: United Way Central Eastern California Refunds and Credits	Month	YTD			
Federal Refunds	\$0	\$2,571,445			
State Refunds	\$0	\$1,044,992			
Federal Earned Income Tax Credit (EITC) (income limit \$66,819 per household)	\$872.00	\$1,969,858			
California Earned Income Tax Credit (CalEITC) (income limit \$31,950 per household)	\$261.00	\$439,457			
Total Refunds and Credits	\$1,133	\$6,025,752			

Program Highlights

In August, the California Department of Community Services and Development (CSD) released the new NOFA for the CalEITC grant. Our region (Kern/Tulare) was allocated \$403,728, \$100,000 less than in previous years. I am collaborating closely with Bradley (Ryan) and CSET in Tulare to prepare and submit our application.



Operations

Data Services
Facilities & Maintenance
Information Technology
Information Systems
Risk Management

Month	August-25	Progra	m/Work Unit	Operations Division	
Division/Chief, Director	Emilio Wagner CFTO, Maria Contreras Director of Facilities Managers		_	Laurie Sproule, Kenneth Lawrence, Eric Martinez, Rommel Almanza, Mohamed Ahmed	
Reporting Period January 1, 2025 - December 31, 2025					
	Division Description				

The Operations Division is a dynamic and multifaceted division that plays a pivotal role in ensuring the seamless functioning of our organization. This division is responsible for spearheading new construction projects, overseeing fleet management, maintaining our physical facilities, mitigating risks, and managing all aspects of Information Technology (IT) and Information Systems (IS).

		Data Service			
Activity	Requested	In-Progress	Processed	Processed YTD	
IS Tickets	104	17	107	596	
Power App		.,	101		
Enhancements	0	5	2	31	
Paginated Reports/					
Power bi reports/					
Dashboards	5	3	3	37	
Project	s	Description	of Status	Current % Status	
Contract Manager	nent System	In development	45%		
CVAF/V	SS	Project on hold		15%	
SMS Integra	ations	Development complete. In testin	80%		
Energy Intake D	Digitization	Website forms nearing completion	45%		
Work Order System	Work Order System in Dynamics		Development has begun.		
Oasis Insights		Oasis team currently	10%		
Weatherization application phase 2 updates		Go live dat	e 9/7/25	90%	
VITA Intake Form		Excel form created for entry. progra	80%		
TCC Updates		Project plan in dr	5%		
		Facilities			
Activity	Requested	In-Progress	Processed	Processed YTD	
Facility Work Orders	240	769	405	3237	
Construction Projects		Description of Status		Current % Status	
Central Kitchen		PG&E complete, Startup	99%		
McFarland & Tehachapi Modulars		Funding applications in review with Office of Head Start		5%	
Barnett House		leveling in progress. On Revis	45%		
Major Maintenan	ce Projects	Description of Status		Current % Status	

32

MCAP Stine Second Floor Stockdale HS Mojave Afghan Solar/Playard CVAF Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Requestion Help Desk Work Orders 64		Install shade structupark control of the control of	2nd floor for MCAP on Stine gnage are and Solar to mobile community ame Kitchen Remodel a & Breakroom ag Contract are Site Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	25% 12% 8% 15% 20% 85% 10% 10%
Mojave Afghan Solar/Playard CVAF Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Install shade structupark control of the control of	gnage ure and Solar to mobile community ume Kitchen Remodel n & Breakroom g Contract ne Site Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	12% 8% 15% 20% 85% 10% 10%
Mojave Afghan Solar/Playard CVAF Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Install shade structupark of Decatur Family Ho New Kitchel Awardin Property Lin Survey Working of Proper Prepar Ordering Off	ire and Solar to mobile community Image: Market Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	8% 15% 20% 85% 10% 10%
Mojave Afghan Solar/Playard CVAF Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Install shade structupark of Decatur Family Ho New Kitchel Awardin Property Lin Survey Working of Proper Prepar Ordering Off	ire and Solar to mobile community Image: Market Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	8% 15% 20% 85% 10% 10%
CVAF Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Decatur Family Ho New Kitcher Awardin Property Lin Survey Working of Proper Prepar Ordering Off	community In & Breakroom In & Breakroom In Contract In Site Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	8% 15% 20% 85% 10% 10%
CVAF Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Decatur Family Ho New Kitcher Awardin Property Lin Survey Working of Proper Prepar Ordering Off	community In & Breakroom In & Breakroom In Contract In Site Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	15% 20% 85% 10% 10%
Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Decatur Family Ho New Kitcher Awardin Property Lir Survey Working of Proper Prepar Ordering Off	come Kitchen Remodel n & Breakroom g Contract ne Site Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	20% 85% 10% 10%
Harvey Hall Phase 2 & 3 Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		New Kitcher Awardin Property Lir Survey Working of Proper Prepar Ordering Off	n & Breakroom g Contract ne Site Survey Complete ty Line Discrepancy's ing Lease ice Furnishings love	20% 85% 10% 10%
Sterling Remodel Phase 3 Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Awardin Property Lir Survey Working of Proper Prepar Ordering Off	complete ty Line Discrepancy's ing Lease ice Furnishings love	85% 10% 10% 95%
Sterling Block Wall Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Property Lin Survey Working of Proper Prepar Ordering Off M	Complete ty Line Discrepancy's ing Lease ice Furnishings	10% 10% 95%
Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Property Lin Survey Working of Proper Prepar Ordering Off M	Complete ty Line Discrepancy's ing Lease ice Furnishings	10% 95%
Alberta Dillard WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Survey Working of Proper Prepar Ordering Off M	Complete ty Line Discrepancy's ing Lease ice Furnishings love	10% 95%
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WIC Relocation Food Bank AM/Willow Relocation Perm Activity Reque		Working of Proper Prepar Ordering Off N	ty Line Discrepancy's ing Lease ice Furnishings love	95%
Food Bank AM/Willow Relocation Perm Activity Reque		Ordering Off M	ice Furnishings love	
Food Bank AM/Willow Relocation Perm Activity Reque		N	love	
AM/Willow Relocation Perm Activity Reque		Food Pantry 8	Lahhu Damadal	100%
Activity Reque		Food Pantry & Lobby Remodel		10070
Activity Reque		•	·	
Help Desk Work Orders			ns & Permit Set rmanent Classrooms	85%
Help Desk Work Orders		Information & Te		
Help Desk Work Orders	ested	In-Progress	Processed	Processed YTD
64				
Information & Technology Pro		92 Description	701	4612 Current % Status
VSS Spectrum Internet Account		Description of Status Consolidating the programs ISP services.		90°
Covey Cottage Network IP Cameras		Waiting on Cameras.		75%
Ability to join ZOOM meetings in TEAMS RM				100%
Program Strategic Goals		Progress Towards G		
Description			on of Status	Current % Status
Develop a facility deferred maintenance		•		
Develop and implement a Data Governance				
Improve the customer experience by	/			
		Program Hig	hlights	



Community Development

Grant Development CAPK Foundation Outreach & Marketing 2-1-1 Call Center

Month	August-25	Program	Community Development		
	Pritika Ram	Program	Catherine Anspach, Vanessa Mendoza,		
Division/Director		Manager	Savannah Maldonado-Oates		
Reporting Period	January 1, 2025 - December 31, 2025				
Dua numana Danaminskia na					

The services under the Community Development Division range from fund and grant development/research to outreach and media/public relations, as well as new business development. This includes project management of agency level initiatives, such as the 2021-25 Strategic Plan and CAA-related plans, and special projects.

Outreach Special Projects

During the month of August, the Kern Coalition worked through the project award process. Award notifications have been sent to 20 applicants, informing them of the dollar amounts granted. Some recipients may need to submit revised workplans and budgets due to changes in their award amounts.

The goal is to have contacts out by September to allow for a 12 month performance period. The Coalition has also been coordinating with the hired consultants to develop an appeals process. A clear set of criteria—aligned with the original RFP—will be applied to all applications to ensure fairness and feasibility. Applications that submitted appeals are still under review. This process is being overseen by the procurement team at KCCD, along with a small group from the Kern Coalition.

FOUNDATION

Continued discovery meetings to explore different donor CRMs.

Provided support for the Friendship House Back-to-School event.

Attended the Oasis Baby Shower event and facilitated social media recognition for participating donors.

Attended tours of the LA Regional Food Bank and the CAPOC Food Bank. Met with Executive Staff to collaborate on funding strategies.

Attended Weekly Bakersfield West Rotary Meetings as well as monthly Board Meeting.

Initial meeting with Traco Matthews to coordinate feature story in December for Seven Oaks Magazine.

Coordinated check presentation with Citizens Business Bank to recognize \$10,000 donation to Food Bank.

Follow-up meeting with Beacon Studios to coodinate production of Foundation Video.

Coordinated marketing and logistics for upcoming KGET-TV Food Drive & Lunch

Hosted a CAPK Food Bank tour for the Principal and community liaison of Del Oro High School.

Participated in the Greenfield Community Center Collaborative.

Developed fundraising pages for Hunger Action Month, the Feed Kern Now Drive, and Stand Down.

Attended the Central Kitchen Ribbon Cutting.

Attended the Kern County Hispanic Chamber Annual Conference and Expo.

Hosted the Bakersfield Host Lions Club for a tour of the M Street Navigation Center and CAPK Food Bank.

Confirmed holiday hygiene kits for M Street Navigation Center in partnership with Justice Law Corp.

Updated Foundation PowerPoint for presentations.

Meeting with Willow Springs Raceway to coordinate external event for EKFRC in October.

Meeting with Boeing employees to coordinate Back To School drive for Oasis.

Delivered a presentation to the Kiwanis Club of Rosedale highlighting CAPK programs and services.

Coordinated with Adventist Health donations for Covey Cottages.

Participated in a HAM social media coordination meeting with Outreach and Foundation teams, including assigning graphics for upcoming posts.

Maintained continuous social media activity for ongoing campaigns: Alta One Huggy Heart, Back to School Campaigns and Veterans Support Services.

Developed 2026 Partner Opportunities Sponsorship Package to use as a vehicle to ontain larger commitments from key sponsors

Coordinated donation of \$1,500 each to Oasis FRC and EKFRC from Avantus Clean Energy to support their services.

Meeting with Cerro Coso College Atheletics to coordinate fundraiser for Oasis for Thanksgiving.

Attended the Tehachapi Collaborative and shared info on Veterans Services and Stand down, HAM and EKFRC.

Meeting with Cerro Coso College Atheletics to coordinate external fundraiser for Oasis for November.

Solicited sponsors for Friendship House Casino Night. Sold sponsorships to Valley Strong and Insurica.

Began planning for Donor Recognition Event for Food Bank. Developed Save The Date and Invitation. Coordinating logistics and planning with Food Bank staff.

Program Strategic Goals	Progress Towards Goal
Proactively identify and pursue new funding opportunities to support and enhance our organization's mission and projects.	Added new staff member to help revisit needs for FRC's, Food Bank & M Street - setting up a calendar of Fundraisers, Virtual Food Drives, Hygiene Drives and Toy Drives for remainder of the year.
Develop a long term plan to raise awareness and funds to support the Food Bank.	Finalizing Anti-Hunger Month to increase awareness & donations. Developing Donor Recognition Event to target and steward current donors.
Develop and grow Foundation Board to aid in the overall fiscal growth of the Foundation.	Continued planning with Ad Hoc Committee meeting to aid in developing recruitment materials, rewriting the Board Packet and Board bylaws.

Month	August-25	Program/Division	2-1-1 Call Center Program		
		Program			
Division/Director	Pritika Ram	Manager	Sabrina Jones-Roberts		
Reporting Period	January 1, 2025 - December 31, 2	2025			
Program Description					

The 2-1-1 Kern is a 24/7 information and referral service that provides local residents with comprehensive information and links to community health and human services at no cost. The 2-1-1 Kern has a database of 1,300 social service agencies that are available to the public through the 2-1-1 Kern Online Resource Directory at www.211KernCounty.org. The program has over 17 years of experience in providing and linking community members to vital services, and currently serves multiple communities in the Central Valley including Fresno and Madera, Kings, Merced, Stanislaus, and Tulare through the United Way partnerships.

						ı		
Most Requested Services	Food Pantries			Utility Servic	e Payment	Homeless Diversion Programs		
Top 3 Unmet Needs	Home Heal	th Aide Services	3	Adult in Home	Adult in Home Respite Care		Agency Based Libraries	
Information and Referral Services (I&R) Calls Handled (SRV 7c)		Month		YTD	Annual Goal	Month Progress	Annual Progress	
Fresno & Madera County	<i>'</i>	24	42	27,878	40,000	6%	70%	
Kern County		29	21	24,268	75,000	4%	32%	
Kings County		27	77	1,900	3,500	8%	54%	
Merced & Mariposa County		12	24	905	1,500	8%	60%	
Stanislaus County		10	01	7,542	11,000	9%	69%	
Tulare County		8	13	6,068	11,000	7%	55%	
Total County-based I&R Calls	s Handled	7,5	78	68,561	142,000	64%	48%	
Average Wait Time	0:47							
Average Handle Time	5:25							
Other Service Call Types H LIHEAP (SRV 7b)	Handled (SRV 7c)	Mo 34	nth	YTD 23,430				
Mental Health (SRV 7c)			94	2,452	1			
Total County-based and Othe	er Calls Handled		288	94,443				
Staffing vs. Call Volume					Current Staff	Staff Needed Per Call	Staff Over/ Short	
2-1-1 staff designated for calls of 42 calls per staff for an 8-ho		ounties contra	acts with the	e expectation	14	9.6	4.43	
Grant Funded S	ervices	Activity	Month	YTD	Annual Goal	Month Progress	Annual Progress	
Cal-Fresh (SNAP) Application	(SRV 3I)	52	12	128	350	3%	37%	
Community Health Care Progra Applications (SRV 3h)	am / Medi-Cal	39	8	60	70	11%	86%	
First 5 Help Me Grow (HMG) Ages & Stages New Children S	Screened (SRV 5c)	0	0	92	125	0%	74%	
2-1-1 Website Visitors Month Y1			YTD	Annual Goal	Month Progress	Annual Progress		
	Ouplicated Visitors (i.e., accessing 2-1-1 -services and database resources) 39,092		313,950	225,000	17%	140%		
Referrals		Month		YTD				
Food-related Calls (SRV 7c)		989		8,029				
Health and Human Service Re	ferrals (SRV 7c)	7c) 1110		10,173				
Housing and Homelessness Ca	alls (SRV 7c)	347		3,127				

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Utility Assistance Calls- Discount Internet or Utility			
(SRV 7c)	508	3,547	
Total Other Services	2,954	24,876	

Explanation (Over/Under Goal Progress)

The program has achieved 48% of its annual target goal collectively across all county campaigns. The anticipated call volume is based on prior data and the ability to meet demands of calls. Amongst the call handling efforts for Kern County, the program responds to calls associated with homelessness assistance, outside of business hours, and completes a Quick Reference Tool to assign follow-up to Coordinated Entry System. Through its various scopes of work, the program provides application assistance, care coordination, and conducts outreach to bring awareness of services within the community. Incoming calls and applications are monitored and reviewed to determine appropriate strategies and material needed for outreach events. The program remains committed to initial and renewal Medi-Cal applications through Kaiser's Community Health Care Program. First 5 Help Me Grow Program came to a conclusion in April 2025 and shall no longer anticipate any activity or change in the total screenings year-todate.

Program Strategic Goals	Progress Towards Goal
Enhance recruitment initiatives to attract and hire well-qualified candidates. This includes enhancing employee retention and foster opportunities for professional growth.	The program seeks to captivate skilled candidates by streamlining the recruitment process of internal Human Resources. The program aims to offer competitive wages, language fluency and competency incentives, and opportunity for growth. 2-1-1 is staffed with 18 Full Time Information and Referral (IR) Specialists to handle Low-Income Home Energy Assistance and standard calls. The program enriches employees through strategic schedule planning, honoring traditions, and celebrating achievements or milestones. Additionally, it supports opportunities for professional development and an incentive for IR's who obtain certification as a Community Resource Specialist.
2. Enhance the efficiency and effectiveness of our call center operations in the coming year by thoroughly evaluating and optimizing the use of our tools and technologies, including CRM systems. Focus will be placed on improving call handling performance, streamlining workflows, and identifying opportunities to align staffing levels with operational needs.	The program is in collaboration with the Information Systems Team and has made progress in refining processes by maximizing technology and digitizing updates. Food Pantry and Commodity resources are set for update automations in the resource directory and mailing labels are generated through a push button feature to optimize resources by reducing the time dedicated to produce hand written labels. The next phase would be geared towards seeking opportunities to enhance the program's annual database maintenance using an efficient and seamless strategy.
3. Prioritize retaining existing contracts, such as partnerships with United Ways, while actively exploring and proposing new opportunities to better serve our community members. Leverage the full potential of the call center by pursuing additional fee-for-service contracts and expanding services to maximize impact and efficiency.	2-1-1 aims to achieve strengthened partnerships by effectively communicating, and meeting with partners and contract grantors to share performance data and discuss progress relative to its objectives, deliverables, and goals. The program is consistently working on meeting the reporting expectations of all funding sources and maintaining a trusting relationship to increase the opportunity for existing contracts to be retained. □

The programs' average calls handled is 91% while its abandoned rate is 9% amongst seven (7) campaigns. The program remains in communication with State 2-1-1 to enhance the scope of work associated with preparing and supporting callers who are customers of Pacific Gas and Electric during a Public Safety Power Shutoff.

Instrumentl Opportunities Report - September 3, 2025

Projects: Community Development, Housing and Supportive Services, Health & Nutrition Services, Youth & Community Services, and Veterans & Supportive Services

Statuses: Abandoned Awarded - Closed Declined Awarded - Active LOI In Progress LOI Submitted Application In Progress Application

Submitted

Date Range: Aug 01, 2025 - Aug 31, 2025

STATUS

\$3,093,290 \$0

Awarded Submitted 0 opportunities

6 opportunities

\$0

Declined 0 opportunities

Displaying 7 opportunities

FY 2026 March 1 - February 28

NAME	DEADLINE	STATUS	AMOUNT	NEXT TASK	NOTES
August 2025					
Feeding Forward The Save Mart Companies CARES Foundation Health & Nutrition Services	Aug 11, 2025	Application Submitted	Requesting \$40,000		The CAPK Food Bank seeks \$40,000 in CARES Feeding Forward funding to launch the development of four choice pantries through a partnership with local and existing pantry sites.

Family Resource Center (FRC) Grant First 5 Kern Youth & Community Services	Aug 14, 2025	Application Submitted	Requesting \$7,600	The East Kern Family Resource Center requests \$7,600 in one-year funding to support families in Kern County through free court- mandated parenting classes, transportation assistance, and essential supplies.
CalVIP Cohort 5 California Board of State and Communi Youth & Community Services	Aug 15, 2025	Application Submitted	Requesting \$1,360,815	This is a reapplication for the FHCC. This project will serve at-risk individuals experiencing gun violence through gun violence prevention and intervention practices.
Food Access and Retail Expansion (FARE) Fund Grant The Reinvestment Fund Inc Health & Nutrition Services	Aug 18, 2025 Letter of inquiry Oct 10, 2025 Full proposal (invite only)	Abandoned	US \$20,000 - US \$250,000	Not eligible
25-10404 California Tobacco Prevention Program California Department of Public Health Youth & Community Services	Aug 27, 2025	Application Submitted	Requesting \$644,917	The goal of this proposal is to proactively refer all eligible callers from the CAPK 211 Call Center in Kern, Fresno, Kings, Tulare, and Stanislaus Counties to Kick It California for free tobacco cessation counseling by integrating a standardized assessment and referral protocol into the call center's workflow and outreach activities, aiming for completion by June 30, 2029.

California Violence Intervention Program (CalVIP) Cohort 5 City of Bakersfield Youth & Community Services	Aug 27, 2025	Application Submitted	Requesting \$1,038,958	City of Bakersfield is the lead agency and is interested in subcontracting with the FHCC for case management (\$738,958) and resource coordination services (\$300,000).
WACOM 2025 Distribution of Funds WACOM Thrift Shop Youth & Community Services	Aug 28, 2025	Application Submitted	Requesting \$1,000	Funds from WACOM will assist with the ongoing athome educational activity expenses for military/veteran families.

Community Action Partnership of Kern Funding Profile

Funding Information						
Funding Type	State Funding	CAPK Program	211			
Funding Agency	CA Department of Public Health– CA Tobacco Prevention Program	Project Name	211 Call Center Tobacco Cessation Referral Projects			
CFDA	N/A	Target Population	Tobacco smokers			
Reapplication (Y/N)	N	Number to be served	2,680			
Estimated Request	\$ 644,917	Division Director	Pritika Ram			
Award Period	3/1/2026 to 6/30/2029	Program Manager	Sabrina Jones-Roberts			

Project Goal (One sentence goal statement)

The goal of this proposal is to proactively refer all eligible callers from the CAPK 211 Call Center in Kern, Fresno, Kings, Tulare, and Stanislaus Counties to Kick It California for free tobacco cessation counseling by integrating a standardized assessment and referral protocol into the call center's workflow and outreach activities, aiming for completion by June 30, 2029

Project Description (Brief one paragraph description)

Kick It California aims to enhance tobacco cessation efforts across Kern, Fresno, Kings, Tulare, and Stanislaus Counties by integrating a standardized assessment and referral protocol into the CAPK 211 Call Center's workflow. Through proactive outreach and collaboration with Kick It California, the project will identify and refer eligible callers for free cessation counseling, track progress using secure data management systems, and promote cessation resources via community events and digital platforms. The initiative leverages CAPK's 24/7 multilingual call center operations, experienced staff, and robust IT infrastructure to ensure efficient implementation and reporting, with the goal of improving public health outcomes by June 30, 2029.

Estimated Budget Summary

The budget for the CAPK 211 Call Center Tobacco Cessation Referral Project spans four fiscal years (2025–2029) and totals \$644,917, covering personnel costs for a Project Coordinator at 25% FTE, fringe benefits, staff training, and iCarol data management subscription fees. Direct costs include incentives for each successful referral to Kick It California, setup and training expenses, and annual subscription fees for the call center's data platform. Indirect costs are calculated at 15% of total direct costs each year. The budget is designed to support outreach, referral, data tracking, and reporting activities for over 111,000 callers annually.

Recommendation

Approvals:

Staff recommends approval to submit the funding application and authorize the Chief Executive Officer to execute the contract if awarded, and any subsequent amendments throughout the duration of the contract term.

		Dracy Webster	Sep 2, 2025
1. Division Director	Date	4. Chief Financial Officer	Date
Pritika Ram	Sep 2, 2025	Emilio Wagner (Sep 2, 2025 10:36:39 PDT)	Sep 2, 2025
2. Chief Business Development Officer	Date	5. Chief Facilities and Technolog	gy Officer Date
		J1.₽	Sep 2, 2025
3. Chief Program Officer	Date	6. Chief Executive Officer	Date
Date Presented / Approved:			
PRE Approval: B&F Approval:	Ex	ecutive Approval: Board Ap	proval:

Community Action Partnership of Kern Funding Profile

Funding Information							
Funding Type	Public	Public CAPK Program VITA					
Funding Agency	California Department of Community Services and Development	Project Name	2025 CalEITC Outreach and Education Grant				
CFDA	N/A	Target Population	Low Income				
Reapplication (Y/N)	Υ	Number to be served	TBD				
Estimated Request	\$ 403,728	Division Director	Freddy Hernandez				
Award Period	Dec 1, 2025 – Jun 30, 2026	Program Manager	Jacqueline Guerra				

Project Goal (One sentence goal statement)

Increase the number of eligible low-income households in Kern and Tulare counties who successfully claim the CalEITC and Young Child Tax Credit by providing free, accurate VITA tax preparation and targeted outreach in partnership with CSET.

Project Description (Brief one paragraph description)

B&F Approval:

Community Action Partnership of Kern (CAPK), in partnership with CSET, will deliver CalEITC+ education, outreach, and free VITA services across Kern and Tulare counties through 31 service locations—26 in Kern operated by CAPK and 5 in Tulare operated by CSET—targeting approximately 9,600 total returns (9,000 CAPK; 600 CSET) with 160 certified volunteers and about 6,800 volunteer hours. CSET will drive awareness via 12,000 targeted website visits, 30 Facebook and 30 Instagram posts, 26,000 text messages, and 4,000 person-to-person engagements, while CAPK's digital outreach is projected to exceed 1.2 million impressions. CAPK will also provide ITIN eligibility awareness and acceptance services led by two CAA-certified coordinators, with approximately 100 ITIN applications projected for the season.

Estimated Budget Summary

CAPK requests \$403,728 to fund 0.5 FTE Program Manager, 3 VITA appointment schedulers, and 2 CAA (ITIN) Site Coordinators. The remaining funds cover outreach, site operations, volunteer training and certification, tax software and equipment, client materials and translation, travel/mileage, data/evaluation, and allowable administrative/indirect costs as detailed in the workplan.

Recommendation

PRE Approval:

Staff recommends approval to submit the funding application and authorize the Chief Executive Officer to execute the contract if awarded, and any subsequent amendments throughout the duration of the contract term.

Approvals: Hacy Webster Freddy Hernandez 08/29/2025 08/29/2025 4. Chief Financial Officer 1. Division Director Date Date 08/29/2025 09/02/2025 Emilio Wagner (Sep 2, 2025 08:19:44 PDT) 2. Chief Business Development Officer Date Date 5. Chief Facilities and Technology Officer 08/29/2025 6. Chief Executive Officer Date 3. Chief Program Officer Date Date Presented / Approved:

Executive Approval: Board Approval:

Community Action Partnership of Kern Funding Profile

Funding Information						
Funding Type	County Funding CAPK Program Housing and CVAF					
Funding Agency	Kern County Administrative Office	Project Name	Oildale Outreach Services Program			
CFDA	N/A	Target Population	Unhoused Oildale residents			
Reapplication (Y/N)	Υ	Number to be served	150			
Estimated Request	\$ 850,000	Division Director	Rebecca Moreno			
Award Period	10/01/25-08/30/2026	Program Manager	TBD			

Project Goal (One sentence goal statement)

The goal of the Oildale Outreach Services Program is to collaboratively deliver comprehensive homelessness support through CAPK's Housing and Community Services Division and the California Veterans Affairs Foundation, focusing on rapid outreach, housing placement, and sustained case management for long-term success of Oildale residents.

Project Description (Brief one paragraph description)

The Oildale Outreach Services Program is a collaborative effort between CAPK's Housing and Community Services Division and the California Veterans Affairs Foundation to provide rapid, coordinated support for individuals experiencing homelessness, with an additional focus on veterans, through outreach, case management, housing navigation, and partnerships with local agencies, aiming reach 150 homeless or at risk of homelessness and place at least 50% of participants into stable housing, interim housing or positive exits.

Estimated Budget Summary

The Oildale Outreach Services Program allocates funding across personnel, travel, supplies, operating costs, direct program expenses, and indirect costs to support a multidisciplinary outreach team, transportation, essential client services, and program administration at a cost of \$850,000 with a maximum indirect cost at 10%. This budget funds comprehensive support for outreach, housing navigation, and case management activities.

Recommendation

Staff recommends approval to submit the funding application and authorize the Chief Executive Officer to execute the contract if awarded, and any subsequent amendments throughout the duration of the contract term.

Approvals:

Rebecca Moreno	- S	ep 2, 2025	Macy Webster	Aug 29, 2025
1. Division Direc		Date	4. Chief Financial Officer	Date
Pritika T	Ram s	ep 1, 2025	Emilio Wagner (Sep 2, 2025 08:18:55 PDT)	Sep 2, 2025
2. Chief Busines	s Development Office	r Date	5. Chief Facilities and Technology	Officer Date
			J.T.D	Sep 2, 2025
3. Chief Program	Officer	Date	6. Chief Executive Officer	Date
Date Presented / Ap	oproved:			
PRE Approval:	B&F Approval:		Executive Approval: Board Appr	oval:

Community Action Partnership of Kern Small Funding Request (\$50,000 or less per year) August 2025

Funding Type	Local Organization	CAPK Program	Oasis Family Resource Center
Funding Agency	WACOM Ridgecrest	Project Name	Oasis Ongoing Supportive Services
	Thrift Store		
CFDA	N/A	Target	Active military and veteran families
		Population	
Request	\$1,000	Division Director	Freddy Hernandez
Award Period	1 year	Program	Eric Le Barbe
		Manager	
Description	WACOM funds will support the ongoing expenses that support case		
	management activities and home-based activities, including educational		
	supplies, baby items, clothing, formula, educational toys, etc.		

Funding Type	Private	CAPK Program	Food Bank	
Funding	The Save Mart	Project Name	2025 Feeding Forward Grant	
Agency	Companies CARES			
	Foundation, in partnership with The			
	Jim Pattison			
	Foundation.			
CFDA	N/A	Target	Children and adults in need of	
		Population	nutritious food	
Request	\$40,000	Division Director	Susana Magana	
Award Period	11/30/2025-	Program	Kelly Lowery	
	7/31/2025	Manager		
Description	The CAPK Food Bank seeks CARES Feeding Forward funding to launch the			
	development of four choice pantries through a partnership with local and			
	existing pantry sites. The primary goal of this project is to strengthen the			
	regional food safety ne	t, enhance food red	covery, and ensure effective	
	distribution of nutrition	us food to individua	Is and families experiencing food	
	insecurity within The S	ave Mart Companie	s' service areas.	

Community Action Partnership of Kern Small Funding Request (\$50,000 or less per year) August 2025

Funding Type	County	CAPK Program	Oasis Family Resource Center
Funding	First 5 Kern (via Kern	Project Name	Family Resource Center (FRC) Grant
Agency	County Department		
	of Human Services)		
CFDA	N/A	Target Population	Kern County families with children ages 0–17, particularly parents attending court-ordered parenting classes and families needing support for school readiness
Request	\$7,600	Division Director	Freddy Hernandez
Award Period	August 1, 2025 –	Program	Eric LeBarbe
	June 30, 2026	Manager	
Description	The Oasis Family Resource Center requests \$7,600 in one-year funding to support families in Kern County through free court-mandated parenting classes, transportation assistance, and essential supplies.		

Funding Type	County	CAPK Program	East Kern Family Resource Center
Funding	First 5 Kern (via Kern	Project Name	Family Resource Center (FRC) Grant
Agency	County Department		
	of Human Services)		
CFDA	N/A	Target Population	Kern County families with children ages 0–17, particularly parents attending court-ordered parenting classes and families needing support for school readiness.
Request	\$7,600	Division Director	Freddy Hernandez
Award Period	August 1, 2025 –	Program	Anna Saavedra
	June 30, 2026	Manager	
Description	The East Kern Family Resource Center requests \$7,600 in one-year funding to support families in Kern County through free court-mandated parenting classes, transportation assistance, and essential supplies.		

Community Action Partnership of Kern Small Funding Request (\$50,000 or less per year) August 2025

Recommendation	Staff recommends approval to submit the small funding application(s) up to
	\$50,000 per year and authorize the Chief Executive Officer to execute the
	contract if awarded, and any subsequent amendments throughout the
	duration of the contract term.

Date Presented/Approved

Policy	PRE	B&F	Board
Council:	Presentation	Approval:	Approval:
	:		

Month	Aug-25	Program/Work Unit		Head Start Preschool & Early Head Start
	Head Start/State Child Developmer Yolanda Gonzales	t Division/	Enrollment and Attendance Manager	
Division/Director				Carol Hendricks
Reporting Period	August 1, 2025 - August 31, 2025			

Program Description

Head Start provides high-quality, early childhood education to children ages zero to five years old through part-day, full-day, and home- based options. The program has a holistic approach, not only addressing the needs of the child but teaching parents to become advocates and skilled providers for their children through its Parent Policy Council and Family Engagement programs. CAPK offers Head Start and Early Head Start services throughout Kern and San Joaquin counties.

Month	Target	Annual Goal	Flogress	
730	753	753	97%	
153 (YTD)	10%	10%	23%	
20	n/a	n/a	3%	
62	n/a	n/a	8%	
Month	Target	Annual Goal	Annual Progress	
734	936	936	78%	
64 (YTD)	10%	10%	10%	
8	n/a	n/a	1%	
45	n/a	n/a	6%	
Monthly	Veer To Date	(Contract Limit	Progress	Annual Progress (Program Year)
		,	, ,	84%
231	200	308	91%	84%
Total Mea	ls Delivered	Breakfast	Lunch	Snack
40,296		19,242	16,278	19,214
Total Mea	ls Delivered	Meals Allocated (CACFP/HS)	# of Meals Served	% of Meals Served
		29,211/3,663	32,874	69%
			·	<u> </u>
232	1210			
232	1210			
	730 153 (YTD) 20 62 Month 734 64 (YTD) 8 45 Monthly 237 Total Mea	730 753 153 (YTD) 10% 20 n/a 62 n/a Month Target 734 936 64 (YTD) 10% 8 n/a 45 n/a Monthly Year-To-Date 237 260 Total Meals Delivered 40,296 Total Meals Delivered 47,640	730 753 753 153 (YTD) 10% 10% 20 n/a n/a 62 n/a n/a Month Target Annual Goal 734 936 936 64 (YTD) 10% 10% 8 n/a n/a 45 n/a n/a Monthly Year-To- Date (Contract Limit 310) 237 260 308 Total Meals Delivered Breakfast Allocated (CACFP/HS) 47,640 29,211/3,663	730

Explanation (Over/Under Goal Progress)

For August 2025, the first day of school began on August 11, 2025. Our current enrollment numbers for the month was only for a partial month. We are continuing to work on our goal to meet full enrollment for the new school year

	Progress Towards Goal
Goal III: Health and Safety: Strengthen standards of practice for mitigating risk through expanding our culture of child health and safety.	Objective C: The program will implement a CIR (Crital Incident Review) system to establish a culture of active supervision to support ongoing health and safety improvement prior to the Year 3 funding period. 1. Gather input from program and admin staff to identify strengths and areas for improvement. 2. Develop and impllement a Critical Review System and ensure it upholds the Community Care Licensing and Head Start Program Performance Standards. 3. Continuously review and update the system to ensure fidelity and queality with revolving organizational needs. In Progress: Pending completio of Objective A before initiating this Objective.

Program Description
1. Initial 60 DRDP's were completed for children enrolled July 1, 2025. Parent conferences will begin in September. The part year centers have
started their DRDp's but still have time to complete the initial 60-day assessment. 2.As a program we continue to work on the social emotional domain. The children are learning classroom routines and expectations. Two of our centers, Sterling and Primeros Pasos continue with gardening activities and learning how to grow foods.
3.The mentor coach team is back from summer break. All teachers have been assigned a mentor coach, meet and greets have been completed and the initial goals are being set. We are looking forward to an amazing school year.