

DATE | May 14, 2025 TIME | 12:00 pm

LOCATION | CAPK Administrative Office

Board Room

1300 18th Street, 3rd Floor Bakersfield, CA 93301

Program Review & Evaluation Committee Agenda

1. Call to Order

2. Roll Call

Gina Martinez (Chair) Yolanda Ochoa Gema Perez Lee'o Whisenant

3. Public Comments

The public may address the Committee on items not on the agenda but under the jurisdiction of the Committee. Speakers are limited to 3 minutes. If more than one person wishes to address the same topic, the total group time for the topic will be 10 minutes. Please state your name before making your presentation.

4. Program Presentation

a. M Street Navigation Center presented by Laurie Hughey, Program Administrator (p.3-10)

5. New Business

a. April 2025 Program Reports – Action Item (p.11-54)

Pritika Ram, Chief Business Development Officer

- 1. Housing & Supportive Services
 - Coordinated Entry Services (CES)
 - M Street Homeless Navigation Center
 - CalAIM Homeless Services
 - Adult Re-entry Program
- 2. Health & Nutrition Services
 - CalFresh Healthy Living
 - Food Bank
 - Migrant Childcare Alternative Payment (MCAP)
 - Women Infant and Children (WIC)
- 3. Youth & Community Services
 - East Kern Family Resource Center (EKFRC)
 - Oasis Family Resource Center
 - Energy, Weatherization & Utility Assistance
 - Friendship House Community Center (FHCC)
 - Shafter Youth Center (SYC)
 - Volunteer Income Tax Assistance (VITA)
- 4. Operations

Community Action Partnership of Kern Program Review & Evaluation Committee Agenda May 14, 2025 Page 2 of 2

- Maintenance
- Information Technology
- Data Services
- Risk Management
- 5. Community Development
 - Grant Development
 - CAPK Foundation
 - Outreach & Marketing
 - 211 Kern Call Center
 - Community Schools Partnership Program (CSPP)
- b. April 2025 Application Status Report & Funding Profiles Karen Vazquez, Senior Grant Analyst **Action Item (p.55-58)**
 - a. Application Status Report
 - b. Small Funding Profiles (\$50,000 and under)
- c. April 2025 Head Start/State Child Development
 Division/Program Monthly Activity Report Action Item (p.59-60)
- d. Strategic Plan 2021-2025 Goal Group 3 Update-*Info Item* (p.61-64)

Carol Hendricks, Enrollment and Attendance Manager

Rebecca Moreno, Director of Housing and Supportive Services

6. Committee Member Comments

7. Next Scheduled Meeting

Program Review & Evaluation Committee 12:00 pm June 11, 2025 CAPK Administrative Office, Board Room 1300 18th Street, 3rd Floor Bakersfield, CA 93301

8. Adjournment

This is to certify that this Agenda Notice was posted in the lobby of the CAPK Administrative Office at 1300 18th Street, 3rd Floor Bakersfield, CA and online at www.capk.org by 12:00 pm, May 9th, 2025. Annelisa Perez, Community Development Supervisor.



Helping People...Changing Lives.



M Street Navigation Center

2900 M Street, Bakersfield, CA 93301

Program Summary

148 beds & Shelter Services

Adults 18 & Up

Food

Clothing

Personal hygiene items

Laundry services

Personal possession storage

Pet care and Kennels

Ending the Homeless Crisis in Kern

Financial Literacy

Nutrition Classes

Mental Health/Substance Abuse Services

Dental/Medical

Bible Study, Relapse Prevention/Anger Management

Public Defender Services

Seeking Safety, Seeking Strength/Basic Life Skills

M Street Café

Medi-Cal Assistance

Department of Human Services

ETR Recycling Lives

Bakersfield College Project Hire-Up

Vita



Program Highlights— Housing IS THE GOAL! 5/2020-4/2025

TOTAL CLIENTS SERVED: 5/20-4/25

M STREET- 4,486

SAFE CAMP- 569 (6/22-4/25

TOTAL PLACED IN PERMANENT SUPPORTIVE HOUSING:

M STREET- 433

SAFE CAMP- 37









Welcome Home!



Laurie Hughey
Program Administrator
(661) 501-2601,
Ihughey@capk.org



May 2025 PRE Committee

April 2025 Program Monthly Reports



Housing and Supportive Services

Coordinated Entry Services

M Street Homeless Navigator Center
CalAIM - Homeless Services
Adult Re-entry Program

Month	April-25	Program/	Work Unit	Coordinated Entry Services (CES)	
Division/Director	Rebecca Moren		Program Manager	Joseph Aguilar	
Reporting Period	January 1, 2025	January 1, 2025 - December 31, 2025			
Program Description					

Coordinated Entry Services (CES) is the system to assist communities in ending homelessness by providing a clear and systematic pattern for helping individuals to quickly access the most appropriate services available through standardized access, a standardized assessment process, and a coordinated referral (match) process for individuals to preventions, housing, and/or other related services. The following counties are currently being served by CAPK CES, Kern County.

The Coordinated Entry System (CES) process will support the encampment proposal. The strategy will expedite the housing process by creating an Encampment by Name List and an encampment match call with collaborating partners to review status, barriers, and match encampment residents to permanent housing units and/or housing resources identified.

Homeless Referrals/Assessments (SRV 7a)				Month	Annual
(duplicated client counts)	Month	YTD	YTD Goal	Progress	Progress
Kern County	2,371	9,852	20,000	12%	49%
Number of applicants who received a response within 24 Hours	Month	YTD	YTD Goal	Month Progress	Annual Progress
(duplicated client counts) Kern County	2,138	8,510	18,000	12%	47%
Pending Assessments (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of clients without initial contact by the end of the month.	96	115	200	48%	58%
Among clients from the preceding month, the average duration (days) to reach those who are still pending.	8				
Encampment Resolution (SRV 7a) (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of Clients Served	69	307	450	15%	68%
Matched to Housing Subsidy (i.e., voucher, rapid rehousing or physical location) (SRV 4m, 4o)	5	34	70	7%	49%
HOUSED to permanent housing placement (SRV 4o)					
	2	9			

Explanation (Over/Under Goal Progress)

Program Strategic Goals Progress Towards Goal

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	CES continues to work on improving system through CoC		
1. Optimize the use of existing access points in	Strategic Plan. CES continues to offer trainings to new staff		
rural areas of Kern County.	from partner agencies and community members. CES		
2. Enhance recruitment initiatives to attract and			
hire well-qualified candidates. This includes	One FTE is currently in training. FTE will be completing her		
enhancing employee retention and foster	training this week. Interviews will be scheduled to hire one		
opportunities for professional growth.	more FTE.		
	In the process of hiring one more staff member.		
3. Among clients from the prior month, the			
average time taken to reach pending clients is			
currently 15 days, attributed to high call volume			
and limited staff. The objective is to achieve			
client contact within 5 days of the initial request.			
Program Highlights			

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Month	April-25	Program/Work Unit	M Street Navigation Center		
Division/Director	Rebecca Morer	Program Manager	Laurie Hughey		
Reporting Period	January 1, 2025 - December 31, 2025				
Program Description					

CAPK operates the 147-bed homeless Low Barrier Navigation Center in partnership with the County of Kern. This 24-hour shelter offers housing, meals, showers, laundry and an array of mental health, medical care, dental and economic resources to un- sheltered individuals with pets and partners.

Shelter Services	Month	YTD	YTD Goal	Month Progress	Annual Progress
Overnight Residents (Assigned Beds)					
(FNPI 4a & SRV 7b, SRV 4m)	120	504	1,500	8%	34%
, ,	120	304	1,500	0 70	34 /0
Total Clients Served					
	175	772	2,400	7%	32%
Pets (i.e., kennel, emotional support assistance					
and service pet)	9	46	75	12%	61%
Residents Under 90 days length of stay	61	254	800	8%	32%
Exits to Permanent Housing (FNPI 4b)					
, , , , , , , , , , , , , , , , , , ,	6	17	114	5%	15%
Exits-Self	20	131	150	13%	87%
Exits-Involuntary	32	139	700	5%	20%
Case Management Services (SRV 7a)	403	4,369	8,000	5%	55%
Critical Incidents	29	133	250	12%	53%
Shelter Residents Meals (SRV 5ii)	3,836	28,056	70,000	5%	40%
Number of Volunteers (duplicated)	139	545	100	139%	545%
Volunteers Hours (duplicated)	194	890	3,000	6%	30%
				Month	Annual
Safe Camping	Month	YTD	YTD Goal	Progress	Progress
Total clients served (SRV 7b)	43	235	500	9%	47%
Current client census	65	206	300	22%	69%
Meals (SRV 5ii)		8,366	20,000	0%	42%
Pets	8	34	75	11%	45%
Clients moved to Shelter (SRV 4m)	0	0	15	0%	0%
Exits to Permanent Housing (FNPI 4b)	6	9	20	30%	45%
Exits-Self	7	12	50	14%	24%
Exits-Involuntary	0	14	75	0%	19%
Critical Incidents	5	18			
				Month	Annual
Safe Parking	Month	YTD	YTD Goal	Progress	Progress
Total clients served	11	42	30	37%	140%
Current client census	11	42	25	44%	168%
Clients moved to Shelter (SRV 4m)	0	0	10	0%	0%

Explanation (Over/Under Goal Progress)

Program Strategic Goals	Progress Towards Goal
Number of clients participating in job training program, (i.e., Project Hire-Up, financial Literacy, Recycling Lives, Open Door Network).	One client graduated from Project Hire-up on 3/28/24, and there are 12 clients working various jobs in the community such as: TODN, Boys & Girls club, Goodwill Ind, Allied Universal, Jack n Box, and field work to name a few.
2. Increase job retention/recruitment at M street by (1) developing job descriptions that accurately reflect job performance and (2) regrading/classification of job descriptions.	Complete
3. Increase the number of clients who transition to permanent housing by 10% from the prior year (2023 - 114 clients) to 120 clients.	6 clients transitioned into housing this month.

M Street Navigation Center - Client Demographic Information

Race Demographic	Month
18 - 24	11
25 - 34	34
35 - 44	39
45 - 54	36
55 - 61	32
62+	23
Total:	175

Race Demographic	Month
American Indian or Alaska Native	4
Asian	1
Black or African American	35
Hispanic/Latina/e/o	30
White	65
Multiple races	40
Client Don't know / Refused	
No Answer	
Total:	175

Gender	Month
Female	74
Male	100
Trans Female and Male (Male to	
Female, Female to Male)	
Gender Non-Conforming (i.e. not	1
exclusively male or female)	ı
Client doesn't know	
Client refused	
No Answer	
Total:	175

Zip Code	Month	Zip Code	Month
86326	1	93560	1
93301	33	95823	1
93303	1	94964	1
93304	18	93101	1
93305	14	93268	1
93306	11	93561	2 1
93307	12	50014	
93308	19	93201	1
93309	1	91006	1
93311	1	93203	1
93312	1		
93313	3		
92225	1		
93505	2		
93012	1		
93702	1		
93720	1		
93545	1		
90013	1		
90038	1		
93556	1		
Not specified	39		
Total			175

Safe Camping - Client Demographic Information

Race Demographic	Month	Zip Code	Month	Zip Code	Month

Total:	65
62+ Total:	11
55 - 61	8
45 - 54	22
35 - 44	13
25 - 34	9
18 - 24	2

Race Demographic	Month
American Indian or Alaska Native	0
Asian	0
Black or African American	13
Hispanic/Latina/e/o	3
White	39
Multiple races	10
Client Don't know / Refused	
No Answer	
Total:	65

Gender	Month
Female	25
Male	39
Trans Female and Male (Male to	
Female, Female to Male)	
Gender Non-Conforming (i.e. not	1
exclusively male or female)	1
Client doesn't know	
Client refused	
No Answer	
Total:	65

93301	10		
93304	10		
93305	2		
93306	4		
93307	6		
93308	8		
93309	6		
93312	2		
93225	1		
93433	1		
93230	1		
93501	1		
93553	1		
93268	1		
93277	1		
97201	1		
Not			
specified	9		
Total			65

Program Highlights

Month	April-25	Program/	Work Unit	California Advancing and Innovating Medi-Cal (CalAIM)
Division/Director	Rebecca Moreno Director of Commu Services	Rebecca Moreno Director of Community Program		Joseph Aguilar
Reporting Period January 1, 2025 to December 31, 2025				
Program Description				

CalAIM is a new initiative by the Department of Health Care Services (DHCS) to improve the quality of life and health outcomes of Medi-Cal beneficiaries by implementing broad delivery of system, programmatic, and payment system reforms. A key feature of CalAIM is the introduction of a new menu of "in lieu of services" (ILOS), or Community Supports, which, at the option of a MediCal managed care health plan (MCP) and a Member, can substitute for covered Medi-Cal services as cost-effective alternatives. MCPs will be responsible for administering Community Supports. For this partnership, CAPK would serve as a Community Support providing rental assistance.

Housing Transition Navigation Services	Month	YTD	YTD Goal	Annual Progress	
Number of Clients Currently Served	366	1,567	450	348%	
Number of Referrals Received (SRV 7c)	26				
Number of Enrollments	14				
Number of services per client per month (i.e., one-on-one case management, landlord engagement, obtaining vital documents)			0.400	400/	500/
(SRV 7a)	960	4,016	8,100	12%	50%
Housing & Furnishing Deposits (SRV4d)	Month	YTD	YTD Goal	Month Progress	Annual Progress
One-time use up-to \$5000 per client (includes housing deposits, furnishing, appliances)	21	120	100	21%	120%
Housing Tenancy and Sustaining Services	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of clients secured placement (SRV 4o)	13	58	75	17%	77%
				N. (1	
Day Habilitation Services	Month	YTD Goal	YTD Goal	Month Progress	Annual Progress
Number of Clients Currently Enrolled	81	252	50	162%	504%
Number of services per client per month (i.e., client accepted day services, attended day services class)	31	41	2600	1%	2%

Explanation (Over/Under Goal Progress)

Program Strategic Goals Progress Towards Goal

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Enhance recruitment initiatives to attract and hire well-qualified candidates. This includes enhancing employee retention and foster opportunities for professional growth.	Pending new hire interviews, 2 new hires onboarded and 2 more offers made
Broaden CalAIM services by collaborating with existing and new managed care plans to diversify the program's funding sources.	Proactively assisting East Kern Resource Center develop and improve CalAIM services; exploring options to add additional ECM and CS services, submitted application to partner and become a CBO with Anthem.
Services classes and proactively offer Day Services classes 2-3 hours per day. Pro	There were 5 main courses offered, 27 classes total in the month of April. Computer Basics, Home DIY &Cleaning Workshop, Eviction Prevention Workshop, Cal Job Workshop, and Prepare-U. gram Highlights

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Month	April-25	Program	/Work Unit	Adult Re-entry Program		
	Rebecca Moren	Rebecca Moreno				
	Director of Hous	Director of Housing & Program				
Division/Director	Supportive Servi	Supportive Services Manager Rosario Miranda				
Reporting Period December 1, 2025 to December 31, 2025						
Program Description						

Community Action Partnership of Kern's (CAPK) Adult Reentry Grant Warm Handoff and Reentry Services Program (ARG WHO) is designed to reduce rates of homelessness and recidivism in the reentering AB 128 population, CAPK proposes a multi-modal intervention strategy with complementary reentry service line targeting known dynamic risk factors for homelessness and recidivism including housing stability, employment, and mental health. Case Management services will be provided using a Strengths-Based approach model that addresses immediate needs upon release and facilitates individual change to ensure self-sufficiency upon program exit. Case Management activities may include Housing Search Services, Housing Plan Development, Landlord Engagement, Financial Capability Skill Training, Financial Coaching/Counseling, Tenant Rights Education, and Rental Counseling. CAPK will use interagency referral to determine eligibility to any of its 16 unique anti-poverty programs. Community partners such as Kern Behavioral Health and Recovery Services and Employers' Training Resource will provide intensive specialized services around Mental Health/Substance Use and Employment Training, respectively.

		-	_		
Client Services				Month	Annual
(duplicated client counts)	Month	YTD	YTD Goal	Progress	Progress
Case Management Services (SRV 7a)	26	112	200	13%	56%
Number of Client Contacts	49	217	720	7%	30%
Client Outcomes	Month	YTD			
Number of individuals who obtained safe and affordable housing (FNPI 4b), such as Housing Subsidy or Permanent Supportive Housing (PSH)	7	21			
Number of unemployed clients who obtained employment (up to a living wage) FNPI 1b, such as Workforce Development, Education, or Employment Services	4	13			
Referrals	Month	YTD			
Number of Clients referred to Mental Health Services or Substance Abuse Services (SRV 5v)	26	104			
Financial Management Programs (including budgeting, credit management, credit repair, credit counseling) SRV 3c	26	103			
Transitional Housing Placements (SRV 4n)	2	15			
Permanent Housing Placements (SRV 4o)	7	7			

11	62	
11	62	
0	0	
7	45	
0	0	
	11 0 7	11 62 0 0 7 45

Explanation (Over/Under Goal Progress)

Program Strategic Goals	Progress Towards Goal
Create a comprehensive program policy and procedure manual, including documents such as referral forms and intake/assessment forms.	Goal has been completed
2.) Maintain strong relationships with the Parole and Probation Departments while expanding efforts to provide comprehensive wraparound services.	ARG monthly meeting with Probation, Parole, BPD Impact Team, and Turing Point now attending
3.) Focus on leveraging partnerships to address critical needs such as employment support, housing stability, and additional services through programs like CalAIM, including Day Habilitation, to holistically support successful reentry	TBD
outcomes. Pro	gram Highlights



Health and Nutrition Services

Cal-Fresh Health Living Program
Food Bank
Migrant Childcare Alternative Payment
Women, Infant, and Children

Month	April-25	Program/Work Unit	CalFresh Healthy Living			
		Program				
Division/Director	Susana Mag	ana Manager	Alan Rodriguez			
Reporting Period	January 1, 2025 - Dece	January 1, 2025 - December 31, 2025				
Program Description						

The CalFresh Healthy Living (CFHL) program, Funded by the USDA and administered by CDSS, improves the nutritional health of low-income Kern County residents by providing access to nutrition education, physical activity education, and leadership within community collaboratives that focus on health and nutrition. The program does this by providing Direct Education classes, distributing Indirect Education materials and resources, and creating/implementing Public Health programs that focus on improving Policy Systems and Environments (PSE's). The CFHL program also has three (3) subcontractors that assist in carrying out the goal of educating the K-12 school population.

of educating the K-12 school population.					
Supplemental Nutrition Assistance Program- Education(SNAP-Ed) eligible participants, receiving Nutrition Education (SRV 5ff)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Community Action Partnership of Kern (CAPK) Direct Education provided.	91	336	1,100	8%	31%
Kern County Superintendent of Schools (KCSOS) Subcontractor Direct Education provided.	1250	4,389	9,500	13%	46%
Kernville Unified School District (KUSD) Subcontractor Direct Education provided.	202	697	4,000	5%	17%
Lamont Elementary School District (LESD) Subcontractor Direct Education provided.	487	3,801	7,500	6%	51%
Indirect Education: Indirect education, for SNAP-Ed purposes, is defined as the distribution or display of information and resources which involve no participant interaction with an instructor or multimedia.	Month	YTD			
Community Action Partnership of Kern (CAPK) Education provided.	730	1,168			
Kern County Superintendent of Schools (KCSOS) Subcontractor Direct Education provided.	105	391			
Kernville Unified School District (KUSD) Subcontractor Direct Education provided.	547	909			
Lamont Elementary School District (LESD) Subcontractor Direct Education provided.	828	2,398	YTD Goal	Ann	ual Progress
Total (distributed printed material)	2,210	4,866	20,000		24%
Policy Systems and Environmental Changes (PSE's)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Partner with six (6) agencies/program to evaluate and implement the Nutrition Pantry Program (NPP) to implement Trauma Informed Care practices with-in the food pantry.	0	1	6	0%	17%
Partner with three (3) health centers (clinics) to implement Food Insecurity screening practices.	0	1	3	0%	33%
Program Strategic Goals			Progre	ess	

1. Achieve and maintain full staffing levels by implementing targeted recruitment strategies and enhancing employee retention through professional development, competitive compensation, and fostering a supportive workplace culture.

The CFHL team is currently staffed at 90.90% with 10 out of the 11 positions filled. The program recruited during the month of April and will be interviewing in May with the hope of onboarding a new program supervisor by Mid to early June.

2. Advance Policy, Systems, and Environmental (PSE) initiatives by strengthening community partnerships, implementing sustainable strategies, and creating impactful changes that improve access to healthy food and physical activity for low-income Kern County residents.

The CFHL program has been in conversations with more pantries to potentially onboard to the NPP program one of which is the CSUB Pantry. The CSUB pantry will be getting a new dedicated space and is interested in having CFHL assist and consult to implement a Clients Choice Pantry. In addition, early conversations started to potentially improve CSUB's Food Insecurity efforts by implementing/modifying CAPK CFHL's Food Insecurity and Referral Screening tool. A few other pantries are also ready for certification within the NPP program and the program will be working towards planning a celebration to celebrate their accomplishment. Lastly, CFHL's collaboration with REACH, a non-profit organization that serves California City and its Farmers Market, has recently shifted into implementing the Fresh Food Funds program which matches dollars up to \$50 for those who use EBT at the Cal-City Farmers Market. REACH was also able to onboard 1 new farmer to sell produce at the market which increases its resident's access to healthy and affordable food.

Program Highlights

The partnership with REACH has developed over the last 3 years. It has consistently grown from implementing the Food Navigators program, which aims to increase attendance at Farmer's markets, to CAPK assisting REACH with grant writing efforts to bring services into their community, for which REACH was awarded. CAPK CFHL is working in collaboration to help complete the evaluation component of the Fresh Foods Funds program while REACH focuses on overall implementation, which leads to the sustainability of services for California City. In addition, since REACH accepts EBT, they are also willing to work with CFHL to offer TTA to help other farmers' markets in the county accept the benefit, which is what CFHL is looking forward to in the future.

Month	March-25	Program/Work Unit		Food Bank			
Division/Director	Health & Nutrition, S	usana Magana Program Manager		Kelly Lowery			
Reporting Period	(/	January 1, 2025 - December 31, 2025 (Note: The data represents information from two months earlier.)					

Program Description

The Food Bank provides food assistance to low-income families and individuals through a network of more than 200 agency partner distribution sites across Kern County. The CAPK Food Bank is the primary organization responsible for distributing State and Federal emergency food assistance for Kern County neighbors in need. Additionally, the Food Bank is the Feeding America affiliate food bank for Kern, facilitating grocery rescue [Fresh Rescue Program] to support the network of more than 150 Pantries across the county. Every month, the Food Bank distributes between more than 1.5 and 2 million pounds of food, which reaches more than 100,000 Kern County food-insecure neighbors.

The Emergency Food Assistance	Month	YTD	Annual Goal	Month	Annual
Program (TEFAP)	WOITH	110	Allitual Goal	Progress	Progress
Neighbor Engagements	67,082	190,492	700,000	10%	27%
Pounds Distributed	738,993	2,216,171	10,000,000	7%	22%
Pantry Program	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	128,278	388,136	1,250,000	10%	31%
Pounds Distributed	328,707	1,380,718	4,500,000	7%	31%
Fresh Rescue	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements (Not attached to		4,753	40,000	0%	12%
Pounds Distributed	167,951	529,151	2,000,000	8%	26%
CSFP (Senior Box) Program	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	5,263	16,014	66,000	8%	24%
Pounds Distributed	192,027	581,147	2,300,000	8%	25%
Free Farmers Markets	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements (Not attached to distros)		6,708	50,000	0%	13%
Pounds Distributed	85,420	211,370	750,000	11%	28%
Brighter Bites	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	1,845	13,268	75,000	2%	18%
Pounds Distributed	37,413	90,923	275,000	14%	33%
Snack Attack	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	453	1,360	15,000	3%	9%
Pounds Distributed	500	1,338	10,000	5%	13%
Community Events & Other	Month	YTD	Annual Goal	Month Progress	Annual Progress
Engagements		3,945	15,000	0%	26%
Pounds Distributed	51,679	501,377	1,500,000	3%	33%
Totals	Month	YTD	Annual Goal	Month Progress	Annual Progress

Total Engagements		421,754	2,211,000	0%	19%
Total Pounds Distributed (SRV 5jj)	1,602,690	5,512,195	21,335,000	8%	26%
Volunteers (SRV 6f)	Month	YTD	Annual Goal	Month Progress	Annual Progress
Volunteers who received job skill training (e.g., paid partnership though service providers, duplicated)	48	103	450	11%	23%
Other Volunteers (i.e., general public, duplicated)	179	368	2,250	8%	16%

Explanation (Over/Under Goal Progress)

Program Strategic Goals	Progress Towards Strategic Goals
By October 2025, The CAPK Food Bank will form 12 geographic collaboratives made of agency partners to work together to address food insecurity at a community level.	TBD
By June 2025, The CAPK Food Bank will implement a classification system for measuring, tracking, and increasing the nutrition level of the food distributed.	TBD
By the end of 2025, The CAPK Food Bank will implement a food locker program with the first 2 sites to increase all-hours access to emergency food resources.	TBD

Program Highlights

Month	May-25	Program/Wo	ork Unit	Migrant Childcare Alternative Payment (MCAP)
Division/Director	5	Susana Magana	Program Administrator	Laura Porta
Reporting Period	January 01, 2025	to December 31, 2025		

Program Description

The Migrant Childcare Alternative Payment (MCAP) program provides childcare subsidies to migrant, agriculturally working families. Once families are authorized, their services are certified based on their verified need for childcare services. MCAP maximizes parental choice for services and utilizes the approved childcare providers in our communities to satisfy the family's need for services. Families can apply for childcare services in six entry counties: Kern, Kings, Madera, Merced, Tulare, and Fresno. Once a family is enrolled in the program, they can migrate anywhere in California to follow agricultural work, and their childcare services can continue.

Program Reimbursements (CY Jan - Dec 2025) Note: duplicated below for program fiscal year.	Current Month		YTD	Goal	Annual Progress
Provider Payments-Subsidies Expended (SRV7e)	2,400,211		11,692,462	\$ 27,900,000	42%
Program FY Reimbursements Progress	Current Month		YTD	Goal	Annual Progress
Provider Payments-Subsidies Expended (SRV7e)	2,400,500		26,712,527	27,900,000	96%
Services	Current Month				
Active Child Enrollment	2,712				
Active Childcare Providers (SRV 7f)	567				
	Previou	is Month	Add (+)	Drop (-)	Current Month
Waiting List Totals (children)					0

Explanation (Over/Under Goal Progress)

The Migrant Childcare Alternative Payment (MCAP) Program is currently enrolling families in order to stay on track with projected enrollment and reimbursement totals and meet the projected 95% of the current contract amount. Families are currently migrating to different areas in the state and replacement of families who will be migrated out of California is necessary in order to meet the projected totals.

Program Strategic Goals	Progress Towards Strategic Goal
Staff Recruitment & Retention – Develop and implement a staffing plan that supports recruitment, retention, and workforce development to meet the program's growing needs.	The management team is currently focused on absorbing our regional office move and striving to reestablish our regular staff training and support efforts while also ensuring that our office space is furnished and conditioned to provide the best work space possible for our growing team. Our team is also currently in the process of hiring a second Reimbursement Coordinator to support the reimbursement compliance and staff supervision efforts effectively.
2. Program Growth & Sustainability – Strengthen program capacity by enhancing training, technology, and reporting systems to ensure efficient operations and sustainable growth.	Program management is dedicated to delivering monthly training, reviews, and ongoing support to staff, while also assessing current workloads to ensure the efficient operation of the MCAP Program and maintain manageable workloads for team members. In addition, professional and personal development opportunities are being offered to program staff to enhance their leadership skills and expand their knowledge of the program.
	Program Highlights

Our program eligible families have began migrating to their usual and customary locations to find work for the summer. This requires that our program be able to strategize and prioritize family /child enrollments to accommodate the shift in caseload numbers. This is a positive change as it indicates that families will be able to return to previously stablished migration patterns to find work and ensure they are able to support their families. This is a positive change as it indicates that once these families return to our entry counties, our program will be able to offer these families services, if funding permits.

			Women Infants & Children (WIC)			
Month	April-25	Program/Work Unit	Nutrition			
	Susana Mag	gana Program				
Division/Director		Manager	Marissa Ortiz-Cortez			
Reporting Period	January 1, 2025 - Dec	January 1, 2025 - December 31, 2025				

Program Description

The Women, Infants, & Children (WIC) program is a supplemental nutrition initiative that offers nutrition education, breastfeeding support, and nutritious foods to enhance diets. It serves pregnant, postpartum, and breastfeeding women, as well as infants and children under the age of 5. Additionally, fathers, grandparents, migrant families, military families, and caretakers can receive food benefits for eligible infants and children. CAPK WIC operates across 16 sites in Kern County and has 3 locations in San Bernardino County.

Services	Month	YTD	Annual Goal	Month Progress	Annual Progress
Caseload (SRV 5g)	14,622		14,710		99%
Breast Feeding 30% of infants are breastfed (i.e., some, mostly or fully breastfeeding compared to formula)	1,088		1,200		91%
Local Vendor Liaison-Contact Stores (contact 67 vendors 1 contact required per quarter totaling 268 contacts per year)	41	129	268	15%	48%
Outreach	Month	YTD	Goal	Month	Annual
Online Enrollment	95	397	2,000	5%	20%
WIC Presentations and Outreach Events	3	11	100	3%	11%
Publication in newspaper, television, and/or social media postings (English and Spanish)	3	47	350	1%	13%
Regional Breast Liaison (RBL)	Month	YTD	Goal	Month Progress	Annual Progress
Meet with key community stakeholders (i.e., medical managed care, hospital staff, lactation support, health care providers, other WIC agencies) in Region 24 to increase breastfeeding awareness and referrals to the WIC program, as well as share WIC digital materials and utilization.	29	103	120	24%	86%
Peer Counseling Program (PCP)	Cliente	Served	Goal	Annual F	Progress
Provide basic breastfeeding education and encouragement to WIC PCP participants.	Clients Served 249 Over/Under Goal Progress		1,000		5%

Explanation (Over/Under Goal Progress)

Program Strategic Goals Progress

1. Enhance Nutrition Counseling Services. Strengthen the quality of nutrition counseling by providing staff with advanced training in active listening, addressing barriers to breastfeeding, and tailoring nutrition guidance to client needs. Focus on offering practical solutions and empathetic support to improve the effectiveness of sessions.

The WIC program ordered Myplate section plates which portion proteins, fruits/vegetables, and dairy. Our Nutrition Education Supervisor created a resource to provide parents with children aged 1-4 with the Myplate section plates to assist with portion sizes

2. Improve Client Engagement and Accessibility. Increase customer retention and satisfaction by enhancing communication channels, such as modernizing the phone system and introducing more efficient ways for clients to connect with staff. Implement strategies to ensure responsive, reliable support for clients across all locations.

We are launching the Five9 WIC Call Center early June. This will assist with skill based routing and streamline language preferences for clients

3. Expand Access Through Innovative Program Delivery. Explore and integrate multiple mediums for client interaction, including virtual services, to modernize program delivery and meet contemporary client expectations. Emphasize program enhancements that align with current trends and client preferences rather than relying solely on traditional program designs.

The WIC program is still piloting zoom sessions as an option for clients

Program Highlights

Our program caseload is 14,710 and we certified 14,622 WIC participants in April. The certified total includes new WIC enrollments for CAPK. Our funder CDPH WIC evaluates the certified total when determining funding increases.

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Youth and Community Services

East Kern Family Resource Center
Oasis Family Resource Center
Energy, Weatherization, and Utility Assistance
Friendship House Community Center
Shafter Youth Center
Volunteer Income Tax Assistance

		Progi	ram/Work		
Month	April-25		Unit	East Kern Family Resource Center (EKFRC)	
	Fred Hernandez		Program	Anna Saavedra	
Division/Director	Youth & Community Serv	rices	Manager	Ailla Saaveura	
Reporting Period January 1, 2025 - December 31, 2025					
		3	. December		

Program Description

East Kern Family Resource Center (EKFRC) is a regional resource center based in Mojave, Ca. The EKFRC provides assistance to low-income individuals and families from the desert and Tehachapi Mountain communities. The primary focus is to assist individuals and families who are facing housing insecurities and to prepare children 0-5 years of age to enter kindergarten successfully. The EKFRC also provides individuals and families with basic need services, clothing, diapers, food, household items, hygiene kits, blankets, business services, VITA, and assistance with HEAP

to enter kindergarten successfully. The EKFRC also provides individuals and families with basic need services, clothing, diapers, food, household items, hygiene kits, blankets, business services, VITA, and assistance with HEAP						
Homeless Housing Assistance and Prevention (HHAP) Rural Drop-in Center	Month	YTD	Annual Goal	Month Progress	Annual Progress	
Case Management Services (SRV 7a)	8	42	60	13%	70%	
Street Outreach and Education	35	220	75	47%	293%	
HHAP Linkages to Services (Referrals)	Month	YTD				
California Driver's License (SRV 7j)	9	20				
Social Security Insurance (SSI) (SRV 7i)	1	3				
Medical Services (SRV 7c)	3	11				
Mental Services (SRV 7c)	2	9				
Housing Placement (e.g., transitional, temporary, permanent) (SRV 4m, 4n, 4o)	3	8				
Educational and Career Development (SRV 7c)	2	5				
HHAP Distribution of Supplies	Month	YTD				
Food Assistance (SRV 5jj)	55	239				
House Hold Items	7	35				
Hygiene Kits (SRV 500)	26	65				
Emergency Clothing (SRV 7n)	70	328				
Administrative Services & Copies	38	112				
Transportation Services (SRV 7d)	6	12				
Educational Supplies (SRV 2k)	1	3				
Covid - 19 Supplies (SRV 500)	7	14				

First 5 Kern	Month	YTD	Annual Goal	Month Progress	Annual Progress
Parents Receiving Case Management Services (SRV 7a)	1	24	30	3%	80%
Children Receiving Case Management Services (SRV 7a)	2	53	30	7%	177%
Parents Participating in Court Mandated Classes (FNPI 5d & SRV 5mm)	0	4	10	0%	40%
Children Educational Center Base Activities (FNPI 2b)	0	25	30	0%	83%
Children Educational Home Base Activities (FNPI 2b)	2	39	30	7%	130%
Children Summer Bridge Activities (FNPI 2b)	0	0	15	0%	0%
Collaborative Meetings Participated	1	4	12	8%	33%
Family Support Services for non-clients with children 5 and under□	17	86			
First 5 Total	23	235			
First 5 Kern/ Department Health Services	Month	YTD	Annual Goal (12 Mo)	Month Progress	Annual Progress (12 Mo)
Family Support Services for non-clients with children 6-18 (SRV 2e K-12)	30	237			
CalCapa Diaper Supply Bank	Month	YTD	Annual Goal	Month Progress	Annual Progress
Diaper Supply Management Enrollment Unduplicated (NPI5.2)	12	185	150	8%	123%
Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)	602	1385	1800	33%	77%
Walk-In Community Services (Duplicated Clients & Case Managed Clients)	Month	YTD			
Administrative Services & Copies	365	1293			
Baby Supplies (SRV 2w)	125	477			
Covid - 19 Supplies (SRV 500)	5	60			
Court Mandated Parenting Correspondence (SRV 2w)	10	61			
Educational Supplies (SRV 2k)	5	30			
Emergency Clothing (SRV 7n)	394	1348			
Food Assistance (SRV 7c)	345	1050	-		
Household Items (SRV 7c)	19	61	-		
Hygiene Kits (SRV 7c)	99	345			

Referrals (SRV 7c)	74	302
Transportation Services (SRV 7d)	18	28

Explanation (Over/Under Goal Progress)

Program Strategic Goals	Progress Towards Goal
Secure additional funding to cover operational costs and improve the delivery of services.	Our CAL-AIMS Program has reached a total of 101 enrollments in East Kern. Our monthly billings have brought in a consistent flow of revenue to our Center.
Partner with private enterprises to boost program visibility and foster meaningful relationships.	We are partnering with the Chamber of Commerce for an upcoming event, Back to School/ Night Out Day will take place on August 5, 2025. Our goal is to provide a back pack filled with school supplies to every child who is interested in attending our event. Our goal is to send students equipped and ready for the new school year.
Improve on-site services to more effectively connect with the East Kern target population.	Our laundry services will be up and running on May 5. We are super excited to offer this service in our community. Families began to make appointments for laundry services the last week of April.

Program Highlights

Our CAL-AIMS Program is shining as our case managers have a case load each of 50 and 51. We continue to provide 3 services a month to each client. Services can be DMV vouchers, a food box, emergency clothing, socks, underwear, tarps, sleeping bags, hygiene kits, referrals, services for unhoused clients, resume building and so much more. We continue to enroll clients into our HHAP Drop in Center and provide similar services. In the month of April we provided 210 clothing services to our unhoused clients and 159 food bags. (duplicated)

Month	April-25	Program/Work Unit	Oasis Family Resource Center		
	Youth & Community Services Fi	reddy Program			
Division/Director	Hernandez	Manager	Eric Le Barbé		
Reporting Period	January 1, 2025 - December 31	, 2025			
Program Description					

The Oasis Family Resource Center provides resources, education, and crisis assistance to individuals, families, and children in Ridgecrest and surrounding communities. They focus on providing case management and educational support to families to build resilience.

First 5 Kern	Month	YTD	Annual Goal	Month Progress	Annual Progress
Parents Receiving Case Management Services (SRV 7a)	1	31	30	3%	103%
Children Receiving Case Management Services (SRV 7a)	1	34	30	3%	113%
Parents Participating in Court Mandated Classes (FNPI 5d, and SRV 5mm)	0	8	10	0%	80%
Children Educational Home Base Activities					
(FNPI 2b)	1	31	15	7%	207%
Children Summer Bridge Activities (FNPI 2b)		0	10	0%	0%
Family Support Services for non-clients with children 5 and under (SRV 2w)	20	90			
First 5 Total	23	194			
First 5 Kern/ Department Health Services (Term: Dec 2024 through Jun 2025)	Month	YTD	Annual Goal	Month Progress	Annual Progress
	Morran	115	Cour	rrogross	11091000
Family Support Services for non-clients with children 6-18 (SRV 2e K-12)	46	136			
Planned Parenthood	Month	YTD	Annual Goal	Month Progress	Annual Progress
LiFT Delivery Seminar to 10 Parents/Guardians (SRV 5I, and SRV 5mm)	6	17	20	30%	85%
LiFT Delivery Seminar to 10 Youth 13-19 (SRV 5I)	7	21	20	35%	105%
CalCAPA Diaper Supply Bank	Month	YTD	Annuai Goal (12 Mo)	Month Progress	Progress (12 Mo)
Diaper Supply Management Enrollment Unduplicated (NPI5.2)	14	221	150	9%	147%
Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)	372	1264	1800	21%	70%
Rental Support Program	Month	Clients YTD	Month	Payments YTD	
Rental Support Program	_	_	4 5000	Φ 5.000	
(estimated maximum \$1,500 per household)	5	5	\$ 5,920	\$ 5,920	
Walk-In Community Services					
(Duplicated & Non-First 5 Clients)	Month	YTD			
Administrative Support (SRV 7c)	53	212			
Baby Supplies (SRV 2w)	152	597			
Copies	32	130			
Court Mandated Parenting Correspondence (SRV 2w)	3	14			
Educational Supplies (SRV 2k)	27	151			
Emergency Clothing (SRV 7n)	17	81			
Food (SRV 7c) Household Items (SRV 7c)	265 176	917 629			
Household Items (SRV 70)	170	029			

Referrals(SRV 7c)	55	243	
Transportation Assistance (SRV 7d)	21	67	
Total Community Services	801	3041	
Explanation (Over/Under Goal Progress)			

Program Strategic Goals	Progress Towards Goal				
Apply for three funding opportunities that would help extend range of services outside First 5 clients for under served families (Parenting, Children 6-18, seniors, and homeless individuals).	In April, the OFRC applied for two grants that were also awarded within the same month: First 5 Kern Baby Shower \$3,000 (application was for \$5,000) and Virginia & Alfred Foundation for \$5,000 for educational and literacy supplies. Care for Kids also awarded the OFRC with \$4,819 for educational supplies.				
Participate in community outreach activities to promote CAPK & Oasis FRC services and seek donations from local business partners (in-kind and monetary).	The Oasis FRC conducted outreach activities for students at Cerro Coso Community College and also participated in the college job fair.				
Program Highlights					

The OFRC launched the rental support program in April 2025. The Oasis FRC hosted a LiFT seminar on April 12th for youth and their adults.

Month	April-25	Program/Work Unit		April-25 Program		Energy & Utility Assistance
Division/Director	Freddy Her	nandez Program Administrator		Vipassana Chawla		
Reporting Period	January 1, 2025 - December 31, 2025					
Program Description						

The Energy Program assists income-eligible Kern County residents with utility bill payment, free weatherization, and energy education at no cost to the participant. Weatherization services include weather stripping; repair or replacement of windows and doors, heating/ cooling appliances, stoves, refrigerators, and more.

Low-income Home Energy Program (LIHEAP) 2025	Month	YTD	Goal	Month Progress	Annual Progress
Households Served - Utilities Assistance	420	1,927	3,300	13%	58%
Households Served - Weatherization	12	36	150	8%	24%
Department of Energy (DOE) Bi-partisan Infrastructure Law (BIL) - Weatherization Assistance Program (WAP)	Month	ΥТD	Goal	Month Progress	Annual Progress
Households Served - Weatherization	1	4	50	2%	8%
Total Homes - Weatherized & Utility Assistance (Note: The data represents work submitted to CSD for reimbursement - delayed by 2 months)	Month	YTD	Goal	Month Progress	Annual Progress
Total Households Served - Utility Assistance (FNPI 4z, SRV 4i,)	420	1,927	3,300	13%	58%
Total Households Weatherized (FNPI 4h, SRV 4q, & SRV 4t)	13	40	200	7%	20%
PG&E Case Management Program	Month	YTD	Goal	Month Progress	Annual Progress
Number of clients enrolled in the case management program (SRV7a).	499	1,702	2,400	21%	71%

Explanation (Over/Under Goal Progress)

Program Strategic Goals	Progress Towards Goal
1) Meet the PG&E goal of enrolling 2,400 clients into the PG&E Case Management Program.	We're thrilled to announce that we're leading the way in customer enrollment among all Community-Based Organizations (CBOs). In just one quarter, we've successfully enrolled 1,203 clients. Furthermore, this month alone, we've added 499 new enrollments, demonstrating continued momentum and a strong performance.
Successfully implement the City of Bakersfield Weatherization Program and meet the contract goals.	We are making steady progress towards successfully implementing the City of Bakersfield Weatherization Program and meeting our contract goals. To date, we have initiated weatherization services for 6 clients. Our team continues to actively engage with clients on both priority and city lists, conducting outreach and follow-up efforts to move the program forward.
3) Meet at least 22% of production goal for DOE BIL WAP contract	After a brief pause due to grant funding uncertainty, we've received confirmation and have resumed contract activities. We're now progressing with the original scope of work. This month, we successfully closed 1 job, marking a positive step forward in our renewed efforts.

Program Highlights
Our program is achieving great success, leading all Community-Based Organizations (CBOs) in customer enrollment with 1,203 clients enrolled in one quarter, including 499 new enrollments this month. We're also progressing well on the City of Bakersfield Weatherization Program, having initiated services for 6 clients, with ongoing outreach and follow-up efforts to meet our contract goals.

Month	April-25	Program		Program		April-25 Progra		Shafter Youth Center (SYC)
Division/Director	Fred Her	rnandez Program Manager		3		Angelica Nelson		
Reporting Period	January 1, 202	5 - Decemb	er 31, 2025					
Program Description								

The Shafter Youth Center (SYC) serves children, adults, and families through youth after-school, summer and pre-employment programs, parenting classes, nutrition education, sports, access to social services, and more.

Youth Programs	Month	YTD (unduplicated)	Goal	Month Progress	Annual Progress
After School Program Enroll (FNPI 2c &SRV 2l) (hours of operation: 2- 5pm; 1230p - 5pm for minimum day)	2	25	40	5%	63%
Summer Program (SRV 2m) June/July		0	60	0%	0%
Community Programs	Month (New)	YTD (unduplicated)			
Fitness Boot Camp, Zumba and Adult Basketball	10	169			
Girls Scouts, Community Meeting Space, Dignity Mental Health Support, etc. (group					
count)	2				
On Site Collaboration: Energy, VITA, Food Bank	3				
Outreach Activities	Month	YTD	Goal	Month Progress	Annual Progress
Outreach Events					
(presentations/informational updates, distributions (e.g., food, diapers)	1	2	6	17%	33%

Explanation (Over/Under Goal Progress)

Program Strategic Goals	Progress
Monitor and assess students' academic advancement through regular school progress and grade reports. Utilize the gathered data to refine and modify individual student learning plans.	Student progress has been monitored over the past academic year. Grades have been either maintained, or improved throughout the year. Personalized tutoring and homework assistance has made a difference.
2. Improve the attainment of program funding to broaden the scope of program offerings. This involves working in partnership with the CAPK Foundation to integrate funding that facilitates the introduction of new services.	Shafter Youth center continues to seek new grant opportunities.
3. Support the Exploration of Interests and the Development of Skills and Creativity for Youth.	Kids have been expressing their desire to visit a theme park. Kids were in for a Spring Break treat as they had the opportunity to visit Universal Studios Hollywood. 90% of out students had never attended. This trip was a reward for the success in maintaining and improving their grades.
	Program Highlights

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Month	April-25		Friendship House Community Center (FHCC)				
Division/Director		Program Administrator	Lois Hannible				
Reporting Period January 1, 2025 - December 31, 2025							
Program Description							

Located in Southeast Bakersfield, the program serves children, adults, and families through after-school, summer and mentor programs, nutrition education, sports, access to social services, and more.

summer and mentor programs, nutrition edu	ummer and mentor programs, nutrition education, sports, access to social services, and more.						
				Month	Annual		
Youth Programs	Month	YTD	YTD Goal	Progress	Progress		
Youth Mentoring (FNPI 2c.2., FNPI 2c.3,							
SRV 2p)	4	83	100	4%	83%		
Summer Program (SRV 2m)							
Summer Program (SRV 2m)	N/A	0	35	0%	0%		
After School Program							
(FNPI 2c.2., FNPI 2c.3, SRV 2p)	6	40	50	12%	80%		
California Violence Intervention							
Program (CalVIP)	Month	YTD					
Incident Response (SRV 5w)	0	1					
Outcome/Case Managed Families (SRV	4						
7a)	1	24					
Provided Food Assistance (SRV 7c)	9	17					
Assisted with Energy/HEAP Services (SRV	0						
7c)	0	-					
Crisis Intervention	0	-					
Provided Mentoring Services (SRV 2p, 7c)	4	30					
Assisted with relocation services/Deposit Payments (SRV 4d)	0						
		<u> </u>					
Temporary Housing Placements (SRV 4m)	0	-					

Explanation (Over/Under Goal Progress)

The Friendship House Summer Program starts in June of 2025, so there is nothing to report at this time. The Friendship House CalVIP program has not been requested to provide relocation or crisis intervention services at this time.

Program Strategic Goals	Progress Towards Strategic Goals
Organize and execute successful fundraising events in collaboration with the Friendship House (FHCC) Advisory Board to generate financial support and sustain programs at the youth center.	Sponsorship opportunities are now available for the CAPK Friendship House Casino Night Fundraiser, which is scheduled for Friday, November 7, 2025.
2. Recruit and retain dedicated Advisory Board members with the skills, networks, and passion to raise funds and support initiatives for the Friendship House sustainability and growth.	The Friendship House Advisory Board has two vacant positions, and is looking for qualified applicants that have experience in fundraising. Those intersted should contact Program Administrator, Lois Hannible, at lhannib@capk.org.
3. Collaborate with the CAPK Executive Team to expand grant research and submission efforts for the CAPK Friendship House, ensuring resources align with and address the evolving needs of the community.	The Friendship House was awarded the Whale Tail Adopt A Beach grant, which starts May 1, 2025. Friendship House Program Administrator and the CAPK Executive Team are currently working on a multi-year proposal to the State, which is due in August of 2025.

Program Highlights

One of the justice-involved youth participating in the Friendship House CalVIP program is making successful strides in turning his life around. The young man was provided tattoo removal through a CalVIP partner and recently obtained employment. Also, the CAPK Friendship House provided a Girls Leading the Way Through STEM Project to 83 girls, which empowered them through leadership skills training and STEM projects, which included robotics, chemistry, and engineering. Thanks to this project, which was funded by the Women's & Girls' Foundation, community girls were able to build confidence & communication skills, all while learning about STEM and having fun!

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Month	1-Apr	Program/Work Unit	Volunteer Incon	ne Tax Assistance (VITA)			
Division/Director	Fred Hernandez		Program Manager	Jacqueline Guerra			
Reporting Period	January 1, 2025 - December 31, 2025						
	Program Description						

The CAPK VITA program offers free tax preparation services. This service is available to low-to-moderate income individuals, the elderly, persons with disabilities, and limited English-speaking taxpayers. Additionally, the CAPK VITA program provides ITIN (Individual Taxpayer Identification Number) services through Certified Acceptance Agents (CAAs). CAAs are authorized by the IRS to assist individuals who do not qualify for a Social Security number but need an ITIN for tax filing purposes.

CAPK current year 2024 e-filed Tax Returns (SRV 3o)	Month	YTD	Goal	Month Progress	Annual Progress
Federal	1,982	7,025	8,250	28%	85%
Social Security Number (SSN)	1,807				
Individual Taxpayer Identification Number (ITIN)	175				
State	2,005	7,075			
Social Security Number (SSN)	1,802				
Individual Taxpayer Identification Number (ITIN)	203				
CAPK 2019-2023, Paper Filed, and Prior Year Returns (total YTD added to Federal YTD) (SRV 3o)	Month	YTD			
Paper-filed, and Prior year returns (federal)	138	297			
Social Security Number (SSN) Individual Taxpayer Identification Number	118				
(ITIN)	20				
Paper-filed, and Prior year returns (state)	138	296			
Social Security Number (SSN) Individual Taxpayer Identification Number	118				
(ITIN) CAPK Refunds and Credits (SRV 3o)	20 Month	YTD			
Federal Refunds	\$1,158,226	\$5,859,192			
State Refunds	\$547,721	\$2,237,728			
Federal Earned Income Tax Credit (EITC) (income limit \$66,819 per household)	\$586,218	\$4,509,537			
California Earned Income Tax Credit (CalEITC) (income limit \$131,950 per household)	\$193,789	\$1,022,367			
Total Refunds and Credits	ψ100,700	\$13,628,824			
Individual Taxpayer Identification Number (ITIN) (SRV 3o) Applications	Month	¥13,626,624	Goal Adjusted	Month	Annual
	Month	YTD	Goal Adjusted	Month Progress	Annua Progres

		nly Report 2025			
Applications (New/Renewal)	40	134	200	20%	67°
	Explanation (Ov	er/Under Goal Pr	ogress)		
State refunds and CalEITC amounts is an es holders is higher this month. This happens w the state side of the tax return (FTB) can be s	hen ITIN applicatio	ons are processed			
Program Strategic Goals			Progress Towar	ds Goal	
Persist in fostering connections within rural or extend outreach and engage with a larger nu	Taft, Arvin, Delar these sites throug free tax preparati	ided VITA site services no, and McFarland, with gh June. This extensior on services for clients i regular filing deadline c elated issues.	plans to continue a aims to increase n underserved are	e operating access to eas who may	
Sub-contactor: United Way Central Eastern California Current year 2024 e-filed returns	Month	YTD	Goal Adjusted	Month Progress	Annual Progress
Federal	695	2,971	3,250	0.213846154	0.91415385
State	712	2,989			
UWCEC 2019-2023 Paper Filed, and Prior Year Returns (total YTD added to Federal YTD)	Month	YTD			
Paper-filed, and Prior year returns (federal)	88	209			
Paper-filed, and Prior year returns (state)	85	188			
Sub-contactor: United Way Central	Month	YTD			
Eastern California Refunds and Credits					
Federal Refunds	\$377,956	\$2,547,047			
State Refunds	\$209,380	\$1,037,886			
Federal Earned Income Tax Credit (EITC) (income limit \$66,819 per household)	\$207.504	¢1.050.202			
California Earned Income Tax Credit (CalEITC) (income limit \$31,950 per	\$307,594	\$1,950,293			
household)	\$85,879	\$433,665			
Total Refunds and Credits	\$980,809	\$5,968,891			

Program Highlights

On April 12, we hosted a successful *Tacos and Taxes* event in partnership with Assemblywoman Dr. Jasmeet Bains and Golden State Opportunity. The event was held at our 19th Street year round location and drew 143 individuals resulting in \$110,992 in total refunds. These individuals received free tax preparation services, resource information, community support, and TACOS:) This collaboration helped raise awareness of the VITA program and highlighted the importance of accessible financial services for underserved populations.



Operations

Data Services
Facilities & Maintenance
Information Technology
Information Systems
Risk Management

Mandh	A		/ 8 / a 1 1 1 1	On anation a Division		
Month	April-25	Prograi	m/Work Unit	Operations Division		
	Emilio Wa	•				
Division/Chief,	CFTO, Maria C	Contreras	Program	Laurie Sproule, Kenneth Lawrence, Eric Martinez, Rommel		
Director	Director of Fa	acilities	Managers	Almanza, Mohamed Ahmed		
Reporting Period	January 1, 2025 - December 31, 2025					
Division Description						

The Operations Division is a dynamic and multifaceted division that plays a pivotal role in ensuring the seamless functioning of our organization. This division is responsible for spearheading new construction projects, overseeing fleet management, maintaining our physical facilities, mitigating risks, and managing all aspects of Information Technology (IT) and Information Systems (IS).

		Data Service	es	
Activity	Requested	In-Progress	Processed	Processed YTD
S Tickets	74	17	80	311
Power App				
Enhancements	13	8	9	20
Paginated Reports/				
Power bi reports/				
Dashboards	6	2	7	21
Project	s	Description	of Status	Current % Status
2-1-1 Optimiz	zations	Partial Solution Live. Automatio 5/13/2025	n testing set to be live by	95%
M Stree	et	Project has been completed.		100%
SMS Integra	ations	Process development nearing on numbers for interested program		45%
Energy Intake D	igitization	Project Plan has been accepted began.	I. Website development has	40%
Bakersfield Grant Inta	ake Digitization	Form digitization near completion	on.	60%
In-Kind Onbo		Second Cohort scheduled for in		75%
Youth Center Dynamics Updates		Development near completion. Facilities	UAT by 05/09/2025	75%
Activity	Requested	In-Progress	Processed	Processed YTD
Activity	Requesteu	lii-i Togress	Trocessed	110cesseu 11D
Facility Work Orders	500	741	510	1723
Construction				
Construction I	Projects	Description	Current % Status	
Central Kitchen				
McFarland & Tehachapi I	Modulars			
Barnett House				
Major Maintenan	ce Projects	Description	Current % Status	
Angela Martinez		Staff Develo		
Angela Martinez		nearing cor	98%	
Stockdale HS		Signa		
Stockdale HS			10%	
Mojave Afghan Solar/Playard		Install shade structure park com		5%
Harvey Hall Phase 1		New Office	a Snace	100%
		INEW Office	5 Opace	
Harvey Hall Phase 2 & 3				15%
		New Kitchen 8	Breakroom	

Head Start Expansion					1	
Alberta Dillard Alberta Dillard Alberta Dillard Burvey Complete Working of Property Line Discrepancy's Preparing Lease Ordering Office Furnishings Food Bank Food Pantry & Lobby Remodel MCAP Relocation Relocating MCAP Olive to Stine Property AMWillow Relocating Plans & Permit Set Building Out 2 Permanent Classrooms Building Out 2 Permanent Classrooms Information & Technology Activity Requested In-Progress Processed Processed YTC Help Desk Work Orders Information & Technology For Report Only Risk Management Workers Compensation Claims Reported Reported YTD For Report Only Description of Status Current % Statu Medical Modified Duty Lost Time Junder Investigation / Non-Industrial / Property 2 10 Vehicle Incident / Grand Theft Auto 1 1 Vehicle Incident / Grand Theft Auto O 1 1 Total Total Total Description Description of Status Current % Status Description Description of Status Current % Status Current % Status Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by	terling Remodel Phase 3		Awarding (60%		
Alberta Dillard Working of Property Line Discrepancy's 5%	terling Block Wall		Property Line	10%		
Food Bank Food Pantry & Lobby Remodel MCAP Relocation Relocating MCAP Olive to Stine Property AMWillow Relocation Perm Creating Plans & Permit Set Building Out 2 Permanent Classrooms Information & Technology Activity Requested In-Progress Processed Processed YTD Help Desk Work Orders Information & Technology In-Progress Processed Reported YTD Risk Management Workers Compensation Claims Reported Report Only First Aid Solution Medical Medical Modified Duty Lost Time John Claim Service John Claim Service John Claim Service Report Only Reported YTD Reported YTD Reported YTD Reported YTD Reported YTD Addition Reported YTD Reported YTD Reported YTD Addition Reported Service Reported YTD Reported YTD Addition Addition	Alberta Dillard			5%		
Food Pantry & Lobby Remodel	/IC Relocation				35%	
Relocating MCAP Olive to Stine Property AMWillow Relocation Perm Creating Plans & Permit Set Building Out 2 Permanent Classrooms Information & Technology Activity Requested In-Progress Processed Processed YTD Information & Technology Projects Information & Technology Projects Information & Technology Projects Head Start Expansion Risk Management Reported Reported YTD For Report Only First Aid 5 Medical 2 Modified Duty Lost Time Under Investigation / Non-Industrial / Property Projecty 2 10 Vehicle Incident / Grand Theft Auto Motor Vehicle Accident Work Place Violence / Over Doses / Death Total Description Description Description of Status Current % Status	ood Bank		Food Pantry & Lo	obby Remodel	55%	
AMWillow Relocation Perm Building Out 2 Permanent Classrooms Creating Plans & Permit Set Building Out 2 Permanent Classrooms	CAP Relocation		Relocating MCAP Oliv	ve to Stine Property	100%	
Help Desk Work Orders			Creating Plans Building Out 2 Perm	& Permit Set anent Classrooms	5%	
Help Desk Work Orders Information & Technology Projects Description of Status Current % Status Head Start Expansion Risk Management Workers Compensation Claims For Reported Reported YTD For Report Only 12 First Aid 5 Medical 2 Modified Duty 0 Lost Time 3 Under Investigation / Non-Industrial / 1 3 Property 2 10 Vehicle Incident / Grand Theft Auto 0 1 Motor Vehicle Accident 0 1 Work Place Violence / Over Doses / Death 0 1 Total 3 38 Program Strategic Goals Progress Towards Goal Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by	A 41 14	<u> </u>			D LYTP	
Information & Technology Projects Description of Status Current % Status Risk Management Workers Compensation Claims For Report Only First Aid Medical Medical Modified Duty Lost Time Under Investigation / Non-Industrial / Property Vehicle Incident / Grand Theft Auto Motor Vehicle Accident Work Place Violence / Over Doses / Death Total Description Description of Status Current % Status Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by	Activity	Requested	In-Progress	Processed	Processed YTD	
Head Start Expansion	elp Desk Work Orders				1551	
Norkers Compensation Claims Reported Reported YTD		logy Projects	Description	of Status	Current % Status	
Workers Compensation Claims Reported Reported YTD For Report Only 12 First Aid 5 Medical 2 Modified Duty 0 Lost Time 3 Under Investigation / Non-Industrial / 1 Property 2 10 Vehicle Incident / Grand Theft Auto 0 Motor Vehicle Accident 0 Work Place Violence / Over Doses / Death 0 Total 3 38 Program Strategic Goals Progress Towards Goal Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by Improve the customer experience by	ead Start Expansion		D: 1 M			
For Report Only	Workers Company	tion Claims		ient	Panartad VTD	
Signature Sign		tion Claims	Reported			
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Vehicle Incident / Grand Theft Auto Motor Vehicle Accident 0 1 Work Place Violence / Over Doses / Death Total Total Description Description Description Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by	nder Investigation / Non-	Industrial /	1		3	
Motor Vehicle Accident 0 1 Work Place Violence / Over Doses / Death 0 1 Total 3 38 Program Strategic Goals Progress Towards Goal Description Description Of Status Current % Status Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by	roperty		2		10	
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Program Strategic Goals Description Description Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by		Total	3		38	
Description Description of Status Current % Statu Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by						
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Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by						
Develop a facility deferred maintenance Develop and implement a Data Improve the customer experience by	Descriptio	n	Description of Status		Current % Status	
Develop and implement a Data Improve the customer experience by			_ = ===================================			
	Develop and implement a Data					
Program Highlights						
			Program Highli	ghts		



Community Development

Grant Development
CAPK Foundation
Outreach & Marketing
2-1-1 Call Center
Community Schools Partnership Program (CSPP)

Month	April-25	Program	Community Development		
	Pritika Ram	Program	Catherine Anspach, Vanessa Mendoza,		
Division/Director		Manager	Savannah Maldonado-Oates		
Reporting Period	January 1, 2025 -	January 1, 2025 - December 31, 2025			

Program Description

The services under the Community Development Division range from fund and grant development/research to outreach and media/public relations, as well as new business development. This includes project management of agency level initiatives, such as the 2021-25 Strategic Plan and CAA-related plans, and special projects.

Outreach Social Media	Month	YTD	Annual Goal	Month Progress	Annual Progress
Website User Sessions	22,825	89,513	250,000	9%	36%
Facebook Impressions (i.e., number of times					
users see content)	183,879	1,495,846	1,250,000	15%	120%
Other Social Media Impressions	41,176	136,037	250,000	16%	54%

Highest Performing Post



https://www.facebook.com/capkern/posts/pfbid033xXVpdHdz8wycDC2S1wkegPDgUBoJPBjrpnU6VtMNhTXPEesbQDm55c4oqqJg4a7l

4,183 impressions How many times the post came across screens)

2,307 reach (how many individuals saw the post)

54 interactions (how many liked, commented, or shared)

Outreach Special Projects

HVP Spring Social - Assisted with vendor registration and capturing media.

CRC Easter Vists w/ HeadStart capturing media for CAPK Foundation

AJCC Partner Cross Training Presentation

Ongoing Project for CAM spirit week

Ongoing Outreach & Communications Workshop in April we partnered with KCNC and KCSOS to host a COPE training workshop.

United Way and Univision Parntership for the Summer Meals intiative launching in June and will last through August. In the donation solicitiation phase.

JJO charities photo and video to highlight food drive

CAL-AIM/ GBLA Easter Event

Feed the Need Press Conference Kick -Off and collateral development for campaign

Community Presentation at Sierra Middle School to Parents

Support for Agency Partner Conference: Run of Show, Slide Deck, Awards, Press Release, Media Interviews, and Media Capturing to share on comm channels.

Finalizing planning of event for CAM, partnerhsip with East Bakersfield Festival

Finalizing VITA outreach reporting requirements: canvassing, media buys, social media posts, etc.

Outreach Advocacy

CALCAPA conference attendance met with:

Secured Assm. Bains and Assm. Ellis signatures for CAFB ask

Prepared a packet and talking points for Jeremy's meeting with Congressman Valadao and Congressman Fong regarding Head Start, Food Bank, and CSBG

Sent an ask to Congressman Valadao and Fong to sign onto the dear colleague letter for CSBG funding

Signed onto IOU Letter in Support of LIHEAP

Signed onto Letter of Opposition - 311 Homeless Resource Hotline, AB 654

Projects

During the month of April, the Kern Coalition secured an entity to serve as the Sector Investment Coordinator (SIC) for the Catalyst phase. The SIC will provide technical assistance to applicants and bidders responding to the Catalyst RFP, specifically support with project submissions, and help execute the three activation plans the Kern Coalition submitted to the state. These plans focus on our three identified tradeable industries: Advanced Manufacturing, the Clean Economy, and Agriculture. The activation plans serve as detailed sustainability workplans designed to drive economic development within the tradebale industries, as identified in the Regional Plan Pt. 2. The conveners will continue to support this work and may hire additional SIC's with industry-specific expertise if the need arises.

The Catalyst RFP officially closed on April 30, 2025, at 2:00 PM. The next step is to develop a review process for the Governance Council's consideration and begin the feasibility review phase. Awards are scheduled to be announced in July 2025 by KCCD (fiscal agent).

The conveners hosted another series of subregional incubator meetings to share updates on the Catalyst phase, available resources for local applicants, and progress on the activation plans, including how communities will continue to play a role in the activation plans. These meetings will continue on a monthly basis across all five subregions and are offered in a hybrid format.

Additionally, the Phase 1 Implementation RFP has closed. Kern submitted a total of three projects that will now be reviewed by the Stae and invited for to submit a formal application. While the Implementation phase is separate from the Kern Coalition's direct efforts and Catalyst Phase activities, the Kern Coalitions intent is to ensure Catalyst awardees are well-prepared to pursue Implementation funding in Phase 2, which is expected to launch in 2026.

Foundation

Continued Follow-up soliciation calls for Gourmet For Good sponsorships and in-kind donations.

Continued coordinating and logistics for Gourmet For Good.

Attended Bakersfield East Rotary's Vino Amore Newtworking dinner as guest of Citizens Business Bank.

Attended Hard Rock Casino Presentation Event

Donor Prospect meeting and tour at Food Bank with Hard Rock Casino Marketing Director.

Attended Cal Portland Golf Tourney in support of EKFRC.

Coordinated and executed "Easter Visit" event with California Resources Corporation to benefit our HeadStart centers in Taft & Shafter

Met with Max Bacera with Pacificus and solicited for major sponsorship for Gourmet For Good.

Completed personal mailing of G4G invitations to all CAPK donors.

Completed mailing and soliciitng of all CAPK Vendors for G4G.

Attended the Go Red for Women Luncheon for the American Heart Association

Meeting with IKEA to solicit for Covey Cottages furnishings.

Exploratory meeting with Matt Cauthron/Adventist Health with Food Bank Admin to discuss opportunities in East Kern/Cal City.

Attended the check presentation at grand opening of a Baskin Robbins in support of the Food Bank.

Attended weekly Rotary meetings.. Approximately 65 members who represent a wide variety of industries and connections in the Kern County community.

Attended Asian Chamber of Commerce After Hours Mixer.

Monthly Development call with CA Assoc of Food Banks.

Developed and launched Feed Kern Now Campaign to benefit Food Bank.

Strategic Partner meeting with Gaby Gonzales, at CRC to develop major ask for Food Bank.

3 3 7 7	1
Program Strategic Goals	Progress Towards Goal
Proactively identify and pursue new funding opportunities to support and enhance our organization's mission and projects.	Revisit needs for FRC's, Food Bank & M Street - setting up a calendar of Fundraisers, Virtual Food Drives, Hygiene Drives and Toy Drives for remainder of the year.
Develop a long term plan to raise awareness and funds to support the Food Bank.	Participating twice monthly meetings with key Food Bank staff to identify prospective supporters and discuss fundraising strategies. Advancing Anti-Hunger Month to increase donations.
Further develop and grow Foundation Board to aid in the overall fiscal growth of the Foundation.	Continue to reevaluate existing board and board terms. Establish an annual board retreat in September. Vetting companies that can lead retreat.

Month	April-25	Program/Division	2-1-1 Call Center Program				
		Program					
Division/Director	Pritika Ram	Manager	Sabrina Jones-Roberts				
Reporting Period	eporting Period January 1, 2025 - December 31, 2025						
Program Description							

The 2-1-1 Kern is a 24/7 information and referral service that provides local residents with comprehensive information and links to community health and human services at no cost. The 2-1-1 Kern has a database of over 1,200 social service resources that are available to the public through the 2-1-1 Kern Online Resource Directory at www.211KernCounty.org. The program has over 17 years of experience in providing and linking community members to vital services, and currently serves multiple communities in the Central Valley including Kings, Tulare, Stanislaus, Fresno, and Madera through the United Way partnerships.

	Food	Pantries		Utility Service	e Payment	Specialty Fo	ood Providers
Most Requested Services				Food Stamps			
Top 3 Unmet Needs	Homeless Div	version Programs		Food S	tamps	VITA Programs	
Information and Referral Services (I&R) Calls Handled (SRV 7c)		Мо	nth	YTD	Annual Goal	Month Progress	Annual Progress
Fresno & Madera County		37	99	18,425	20,000	19%	92%
Kern County		29		12,684	90,000	3%	14%
Kings County			90	918	4,000	5%	23%
Merced & Mariposa County		9		477	900	11%	53%
Stanislaus County		87		3,780	10,000	9%	38%
Tulare County			78	2,910	10,000	7%	29%
Total County-based I&R Calls Ha		8,5	574	39,194	134,900	76%	29%
Average Wait Time 0:28							
Average Handle Time 5:40	<u> </u>						
Other Service Call Types Hand	dled (SRV 7c)	Мо	nth	YTD			
LIHEAP (SRV 7b)		24		13,116			
Mental Health (SRV 7c)			18	1,280			
Total County-based and Other C	alls Handled	11,	238	53,590			
St	olume			Current Staff	Staff Needed Per Call	Staff Over/ Short	
2-1-1 staff designated for calls handled across all coof 42 calls per staff for an 8-hour shift.		ounties contracts with the expectation			16	10.7	5.27
Grant Funded Servi	ces	Activity	Month	YTD	Annual Goal	Month Progress	Annual Progress
Cal-Fresh (SNAP) Application (SR	V 3I)	50	19	77	350	5%	22%
Community Health Care Program / Applications (SRV 3h)	•	17	7	38	70	10%	54%
First 5 Help Me Grow (HMG)							
Ages & Stages New Children Scre	ened (SRV 5c)	11	4	92	125	3%	74%
2-1-1 Website Visito	ors	Month		YTD	Annual Goal	Month Progress	Annual Progress
Duplicated Visitors (i.e., accessing 2 e-services and database resources)	-1-1	36,461 1.		127,683	225,000	16%	57%
Referrals		Month		YTD			
Food-related Calls (SRV 7c)		981		4,119			
Health and Human Service Referra	als (SRV 7c)	1371		5,393			
Housing and Homelessness Calls		43	38	1,535			
Utility Assistance Calls- Discount Ir (SRV 7c)	nternet or Utility	44	11	1,856			

Total Other Services 3,231 12,903

Explanation (Over/Under Goal Progress)

2-1-1 performs call handling services for several counties throughout the Central Valley in addition to the local county of Kern. The program has collectively achieved 23% of its annual target goal for counties call metrics. Internally, the program answers calls associated with homelessness assistance, outside of business hours, and completes a Quick Reference Tool to assign follow-up to Coordinated Entry System. Through its various scopes of work, the program provides application assistance, completes assessments, and conducts outreach to bring awareness of services within the community. Incoming calls, applications, and assessments are monitored and reviewed to determine appropriate methods and material needed for outreach events. The program remains committed to initial and renewal Medi-Cal applications through Kaiser's Community Health Care Program.

Program.	edi-Cal applications through Kaiser's Community Health Care
Program Strategic Goals	Progress Towards Goal
	The program seeks to captivate skilled candidates by streamlining the recruitment process of internal Human Resources. The program aims to offer competitive wages, language fluency and competency incentives, and opportunity for growth. 2-1-1 is staffed with 20 Full Time Information and Referral (IR) Specialists to handle Low-Income Home Energy Assistance and standard calls. The program enriches employees through strategic schedule planning, honoring traditions, and celebrating achievements or milestones. Additionally, it supports opportunities for professional development and an incentive for IR's who obtain certification as a Community Resource Specialist.
2. Enhance the efficiency and effectiveness of our call center operations in the coming year by thoroughly evaluating and optimizing the use of our tools and technologies, including CRM systems. Focus will be placed on improving call handling performance, streamlining workflows, and identifying opportunities to align staffing levels with operational needs.	The program is in collaboration with the Information Systems Team to refine its processes and maximize technology by digitizing Food Pantry and Commodity resources, enhancing the Interactive Voice Response to allow callers to obtain food pantry
3. Prioritize retaining existing contracts, such as partnerships with United Ways, while actively exploring and proposing new opportunities to better serve our community members. Leverage the full potential of the call center by pursuing additional fee-for-service contracts and expanding services to maximize impact and efficiency.	2-1-1 aims to achieve strengthened partnerships by effectively communicating, and meeting with partners and contract grantors to share performance data and discuss progress relative to its objectives, deliverables, and goals. The program is consistently working on meeting the reporting expectations of all funding sources and maintaining a trusting relationship to increase the opportunity for existing contracts to be retained.

Program Highlights

The programs' average calls handled rate is 94% while its abandoned rate is 6% amongst seven (7) campaigns. The program is in the process of renewing the contract for one (1) of its county partners. Help Me Grow Program has sunset in the month of April and met its annual contract year goal set forth by the First 5 Kern funding source.

Month	April-25 Program/Work Unit Community School Partnersh					
Division/Director	Program Pritika Ram Manager Que'Mesha Banner					
Reporting Period	January 1, 2025 - December 31, 2025					
Program Description						

The Community School Partnership Program (CSPP) provides comprehensive case management services to student-families enrolled in Bakersfield City School District's (BCSD) Community Schools. CSPP receives referrals from the community schools' Multi-Tiered System of Support and Family and Community Engagement (FACE) Liaisons. The program connects student-families with community-based services to address food insecurities, housing stability, and other essential needs. It is modeled after the Four Pillars of a successful Community School, aimed at mitigating the academic and social impacts of emergencies on local communities and enhancing school responsiveness to student and family needs.

Additional Requested Services	N/A		N/	N/A		N/A	
BCSD Referral Type	M.T.S.S	S (0)	F.A.C.E (0)		OTHER (00)		
Direct Services		Month	YTD	Annual Goal	Month Progress	Annual Progress	
Families referred to Program (SRV One-time services	7c)	0	119	700	0%	17%	
Families Receiving Case Managem (SRV 7a)	ent Services	0	207	480	0%	43%	
Results-Oriented Managen Accountability (ROMA) Ass		Month	YTD				
Families that completed Pre-assess	sment	0	39				
Families that completed Post-asses	ssment	0	87				
Internal Referral Services (Month	YTD				
Total Families referred internally for Food and Nutrition (2-1-1 or CalFresh)		0	18				
Total Families referred internally for (CES)	Housing	0	15				
Total families referred for Employm (2-1-1 or external)	ent Resources	0	9				
Total Families referred internally for (Head Start)	Childcare	0	6				
Total Families referred internally for Assistance (Energy)	Utility	0	15				
Total Families referred to Friendship House afterschool/ mentorship program		0	1				
Families Receiving Emergency Food Boxes through CAPK Food Bank Pantry Partnership (SRV 5jj)		14	205				
Home Visits (SRV 2cc)		0	13				

Explanation (Over/Under Goal Progress)

Community School Partnership Program is aiming to reduce its caseload as it is beginning to sunset. The

program intends to close cases after guiding families in the direction of ongoing community resources. Leadership remains in contact with Administration of the funding source to maintain communication during the wind down phases.

Program Strategic Goals	Progress Towards Goal
1. Elevate program standards and effectiveness by providing a minimum of 3-months and up to one year of case management services to families referred to program and ensure the case management flow chart is being followed and conducted promptly.	The criteria developed for food boxes aligns with emergent needs of the community to allow an increased focus on parent engagement in aim to enrich upon family goal setting. Case managers continue working towards following the standardized process in building and retrieving monthly and annual report details.
2. Implement Specific, Measurable, Achievable, Relevant, and Time-Bound (SMART) goals with participating families based on their needs outlined in ROMA assessment to reduce barriers and increase successful outcomes.	Case manager is encouraged to maximize their opportunity to utilize available tools to capture data for ongoing case management supports and implement assessments to gauge program impacts based on family progress for all cases prior to their closure.
Increase access to housing support and financial educational opportunities for families experiencing or at-risk of homelessness.	The program has networked within school sites to and the community to maintain connections with familiar entities while exploring possibilities for additional housing resources.

Program Highlights

The Community School Partnership Program will come to a conclusion on 6/30/2025. The case manager assigned to Emerson Middle School transitioned 4/3/2025 and McKinley Elementary on 4/4/2025. Each of the case managers closed their cases and directed families to 2-1-1 as a resource option. The program has one (1) remaining case manager to support Stella Hills Elementary until their transition occurs.

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Application Status Report May 2025

Name	Description	Funder	Amount Requested	Amount		Status
	The City of Polygrafiold's Affordable Housing Trust Fund (AUTE)		\$ -		Date	Abandoned
	The City of Bakersfield's Affordable Housing Trust Fund (AHTF) aims to fund affordable housing projects for low- to moderate-		-	-		Abandoned
2025 Affordable Housing Trust	income households using local, state, and federal funds. This	City of Bakersfield				
Fund Notice of Funding	opportunity was abandoned as CAPK does not qualify as an	on, or bandronen				
	eligible developer.					
	To expand access to meaningful, culturally responsive arts		\$ -	\$ -		Abandoned
	experiences for youth ages 0-5. The program aims to nurture					
	self-awareness, cultural identity, and community connection					
2025 State Arts Grant Opportunities	through active arts participation. This grant opportunity was	The California Arts Council (CAC)				
Оррогиниез	abandoned as funding priorities are directed towards small					
	organizations with total revenues of \$250,000 or less, and this					
	grant does not align with the program's objectives.					
	We are seeking funding for an initiative that enhances our		\$ 5,000	\$ 5,000		Awarded
Funding Request for Educational Supplies Program	home-based case management services at the Oasis Family				04/21/2025	
	Resource Center by providing additional support to low-	Virginia and Alfred Harrel Foundation				
	income families with educational supplies.					
	CAPK is requesting a budget of \$4,819.69 to purchase		\$ 4,820	\$ 4,820	4/23/2025	Awarded
	educational items for children ages 0-5. These items will be					
CARE for Kids	used in home-based activities with children who are case	careforkids.org				
OAKE TO KIUS	managed, focusing on developmental milestones, as well as	curcionius.org				
	during our Summer Bridge Kindergarten program to support					
	school readiness.					
	The Oasis Family Resource Center will use funds to host baby		\$ 5,000	\$ 3,000	4/29/2025	Awarded
Oasis Baby Shower	shower event and purchase baby supplies for 25 low-income	First 5 Kern				
	pregnant women in Ridgecrest, CA.		φ 400.004	4 400 004	4/22/2025	A
	The Friendship House has been notified by the County that the Positive Youth Development Mentor Program has been		\$ 102,384	\$ 102,384	4/23/2025	Awarded
	renewed for an additional year, from July 1, 2025, to June 30,					
	2026. The grant's objective is to support mentoring, outreach,					
Mentoring, Community Outreach	afterschool, and summer programs for at least 100 youth ages					
and After School Program	6-18 in from the Friendship House Community Center and the	Kern County Department of Human Services				
Services for Youth	Shafter Youth Center. The program will offer one-on-one and					
	group mentoring, academic assistance, and enrichment					
	activities aimed at fostering positive development,					
	educational achievement, and career readiness.					

Application Status Report May 2025

	The 2025 Kids Ocean Day Adopt-A-Beach School Program and		\$	-	\$	8,000	4/23/2025	Awarded
	Beach Fieldtrip consists of conducting marine debris							
Adopt a Beach Day	presentations at the Shafter Youth Center and Friendship	California Coastal Commission						
	House Youth Center and organizing a Kids Ocean Day event in							
	San Luis Obispo County during the summer of 2025.							
	Project funds will be utilized to give FHCC and SYC at-risk		\$	49,000	\$	-	4/23/2025	Denied
	children from FHCC and SYC residing in the economically							
Whale Tail Grants Program	challenged areas of southeast Bakersfield and Shafter	California Coastal Commission						
	California new knowledge, curiosity, appreciation and respect							
	for marine life and ecosystems							
	The CAPK Foodbank is requesting \$50,000 in funding from the		\$	50,000	\$	-		In-Progress
	Kern Community Foundation to support 20 low-income							
	farmworker families in Wasco, California. The goal of the							
Pathways to Food Security: Direct	project is to reduce food insecurity and promote long-term self-	Kern Community Foundation						
Support for Farmworker Families	sufficiency. To achieve this, the project will provide weekly	Kern Community Foundation						
	financial vouchers of approximately \$99 for 24 weeks,							
	addressing the nutritional needs of both employed and							
	unemployed farmworkers.							
	HVRP grant funds will be used to support the operation of the		\$	7,000	\$	-		In-Progress
Homeless Veterans Reintegration	Stand Down event, which is designed to provide direct,							
Program -Stand Down	immediate services such as food, clothing, employment	U.S. Department of Labor						
	assistance, and medical care to veterans in need.							
Bank of America Charitable	General operational support for the Food Bank.	Donk of America	\$	25,000	\$	-		Pending
Foundation		Bank of America						
	Grant that aligns with sponsorship of events-focused on		\$	10,000	\$	-		Pending
Gourmet For Good Sponsorship	raising funds for housing, food insecurity, community services	Kaiser Permanente						
	and youth.		Φ.	10,000	¢.			Donding
	The Friends of Mercy Foundation Grants Program aims to assist vulnerable populations such as children, women, and		\$	10,000	ф	-		Pending
	the elderly. CAPK is requesting \$10,000 to expand services at							
	the Oasis Family Resource Center (OFRC) in Ridgecrest, CA.							
	This funding will provide essential baby items, emergency							
Sister Phyllis Hughes Endowment								
for Special Needs	in this remote area. The grant would support 30 families with	Friends of Mercy Foundation						
	baby essentials, 150 individuals/families with hygiene kits and							
	emergency supplies, and 50 seniors with adult diapers,							
	improving access to necessities and enhancing community							
	health and well-being for those facing financial and geographic							
	challenges.							

Application Status Report May 2025

	Funds were requested to support food donations in Lost Hills		\$	5,000	-	Pending
	through our partner pantry and commodity sites. These			·		J
Feeding Lost HIlls	donations aim to provide essential items and improve access	Southern California Gas Company				
	to nutritious food for residents in need.					
PATH CITED	If awarded, these funds will expand Enhanced Case Management and Community Support Services for CAPK's CalAIM program.	California Department of Healthcare Services (DHCS)	\$	861,057	\$ -	Pending
Chick-Fil-A True Inspiration Awards	CAPK applied for Chick-Fil-A True Inspiration Awards under Caring for Communities to fund the CVAF Youth Emergency Shelter program. This will add 12 shelter beds, allowing stays of 3-6 months, and serve 24 more youth annually, up to 48 over two years. The expansion addresses increasing demand for long-term shelter services for youth.	Chick-fil-A	\$	200,000	\$ -	Pending
Anthem Food Insecurity	CAPK seeks \$10,000 from Anthem's Food Insecurity Grant to purchase and distribute fresh, locally grown produce in response to the March 2025 suspension of USDA food shipments to California food banks. This initiative will offset the loss of federal produce support and ensure access to high-quality, nutritious food for Kern County's most vulnerable populations, particularly those in rural and underserved areas. The grant will fund direct produce purchases from local farms for distribution across CAPK's 208-site partner network.	Anthem Foundation	\$	10,000	\$ -	Pending

Community Action Partnership of Kern Small Funding Request (\$50,000 or less per year) April 2025

Funding Type	Private	CAPK Program	Food Bank			
Funding Agency	Bank of America	Project Name	Charitable Giving			
CFDA	N/A	Target Population	Food Bank clients			
Request	\$25,000	Division Director	Susana Magana			
Award Period	1 year	1 year Program Manager Kelly Lowery				
Description	Provide general operat	Provide general operating support for the Food Bank.				

Funding Type	Private	CAPK Program	Food Bank			
Funding Agency	SoCal Gas	Project Name	Feeding Lost Hills			
CFDA	N/A	Target Population	Lost Hills, Kern			
			County			
Request	\$5,000	Division Director	Susana Magana			
Award Period	1 year	Program Manager	Kelly Lowery			
Description	through our partner pa	Funds were requested to support food donations in Lost Hills through our partner pantry and commodity sites. These donations aim to provide essential items and improve access to nutritious food				

Recommendation	Staff recommends approval to submit the small funding application(s) up						
	to \$50,000 per year and authorize the Chief Executive Officer to execute						
	the contract if awarded, and any subsequent amendments throughout						
	the duration of the contract term.						
Policy	PRE	B&F	Board				
Council:	Presentation:	Approval:	Approval:				

Date Presented/Approved

Month	Apr-25 Progra	m/Work Unit	Head Start Preschool & Early Head Start
	Head Start/State Child Development Divis Yolanda Gonzales	Enrollment and Attendance Manager	
Division/Director			Carol Hendricks
Reporting Period	April 1, 2025 - April 30, 2025		

Program Description

Head Start provides high-quality, early childhood education to children ages zero to five years old through part-day, full-day, and home- based options. The program has a holistic approach, not only addressing the needs of the child but teaching parents to become advocates and skilled providers for their children through its Parent Policy Council and Family Engagement programs. CAPK offers Head Start and Early Head Start services throughout Kern and San Joaquin counties.

Early Head Start (ages 0-3) (FNPI 2a, 2b, 2c, 2c.1,2d, SRV 2b, 7a)				Annual	
				Progress	
	Month	Target	Annual Goal		
Reportable/Funded Enrollment	745	753	753	99%	
Disabilities	264 (YTD)	10%	10%	38%	
Over Income 101%-130% (up to 35%)	22	n/a	n/a	3%	
Over Income 131% and up (up to 10%)	61	n/a	n/a	8%	
Head Start Preschool (ages 3-5) (FNPI 2a, 2b, 2c, 2c.1,2d,SRV 2b, 7a)	Month	Target	Annual Goal	Annual Progress	
Reportable/Funded Enrollment	936	936	936	100%	
Disabilities	107 (YTD)	10%	10%	11%	
Over Income 101%-130% (up to 35%)	22	n/a	n/a	3%	
Over Income 131% and up (up to 10%)	80	n/a	n/a	8%	
Home Visiting Program (SRV 2cc, 7a)	Monthly	Year-To- Date	Annual Goal (Contract Limit 310)	Annual Progress (Calendar)	Annual Progress (Program Year)
Enrollment	261	365	308	72%	119%
Central Kitchen	Total Mea	ls Delivered	Breakfast	Lunch	Snack
Meals and Snacks		62,063	22,707	18,959	20,397
Child and Adult Care Food Program (CACFP) (Note: The data represents information from March 2025)	Total Meals Delivered		Meals Allocated (CACFP/HS)	# of Meals Served	% of Meals Served
Meals and Snacks (SRV 5ii)	76,880		54,880/22,000	60,618	79%
Eligbility Determination (SRV 7b) (January 2025-December 2025)	132 585				
Total Community Services	132	585			

Explanation (Over/Under Goal Progress)

For April 2025, we have met our goals with our full-enrollment initiative. This is the fifith consecutive month reaching the benchmark set by the Office of Head Start.

	Progress Towards Goal	
Goal: Program Options	Objective: To develop and implement program options that tailor to the community's unique needs and characteristics. Progress: In April, a partnership was developed with the Open Door Network. The Open Door Network is in support of victims of domestic violence and individuals who are homeless. This partnership will support our Early Head Start Program.	

Program Description

- 1. April 2, 2025 Two ReadyRosie Workshops were offered where the team presented "Ready for Kindergarten" at the Fairfax Center.
- 2. April 8, 2025 Day 1 Lamont School Centralized Registration.
- 3. April 9, 2025 Day 2 Lamont School Centralized Registration.
- 4. Aprill 9, 2025 Staff training with Dr. Kirk. A discussion of how to reduce stress and where stress is triggered in the brain.
- 5. April 11, 2025 Spring Extravaganza at MLK Community Center.
- 6. April 21, 2025 The Harvey Hall Center provided a parent training with Dr. Kirk. The information shared was to ignore negative behaviors and to praise positive behaviors and acknowledging that persistence is key in this approach. Dr. Kirk stated that in order to change a child's behavior, we as the adults have to change our own behavior.
- 7. April 23, 2025 The Shafter Head Start Center families learned how to plan family routines and habits, building blocks of kindergarten readiness, fine and gross motor skills, social emotional development, and how to play meaningful games that help build skills to be ready for kindergarten
- 8. The Family Engagement team attended the Spring Home Gase Social and the Angela Martinez Spring Festival. They had an activity table, connected with families, and provided them with activities to do at home
- 9. April 25, 2025 The Nutrition Team provided families with healthy fruits and discussed the benefits of eating healthy.
- 10. April 30, 2025 The Health team conducted CPR training for center staff. The team is also promoting wellness by sharing the monthly wellness challenges and wellness activities calendar.
- 11.DRDP's assessments were finalized, and Agency data is being aggregated to determine and develop the School Readiness Goals for the 2025-2026 school year.
- 12.Our Head Start teachers have been offering activities to support children transitioning to kindergarten. Some of the activities include the cafeteria experience, inviting the kindergarten teacher to visit the classroom to read to the children, and inviting the local school district to bring a school bus to the center and the bus driver facilitates a short presentation on the rules for the bus ride to school.



MEMORANDUM

To: Program Review & Evaluation Committee

From: Rebecca Moreno, Director of Housing & Supportive Services

Date: May 14, 2025

Subject: Agenda Item 5d: Strategic Plan 2021-2025 Goal Group 3 Update - Info Item

CAPK's Strategic Goal 3 is to advance economic empowerment and financial stability for low-income people in the communities, we serve. We hope to achieve this goal through the following objectives as approved by the CAPK Board:

• 3.1 – Increase housing stability for people experiencing/at risk of homelessness.

- 3.2 Increase CAPK capacity to provide long-term affordable housing solutions for low-to-moderate income people and families.
- 3.3 Increase opportunities and supports for clients to advance through career and education pathways.
- 3.4 Increase access to economic asset enhancement and financial educational opportunities.

Key Program Contributions & Progress

Objective 3.1 Housing Stability

M Street Navigation continues to play a pivotal role in CAPK's efforts to reduce homelessness and improve housing stability.

- Total clients served-772
- Exits to Permanent Housing-17
- Safe Camping expansion in process
- Safe Camping Exits to Permanent Housing-9

Objective 3.2 Affordable Housing Capacity

CAPK continues exploring long term affordable housing development opportunities.

- Pioneer Drive Multi Family Units in collaboration with the Housing Authority of Kern County (Day One funding)
- Ramkabir Housing Development for Veterans in collaboration with the City of Bakersfield (Home Key+)
- Covey Cottages Housing Development for Veterans in collaboration with CVAF

Objective 3.3 Career and Education Pathways

Cal-AIM and Adult Reentry Grant (ARG) programs have been instrumental in promoting self-sufficient clients.

Program Review & Evaluation Committee Strategic Plan 2021-2025 Goal Group 3 Update May 14, 2025 Page 2 of 2

- ARG clients that obtained employment-13 YTD
- ARG clients that received job readiness training-62 YTD
- Day Program offered 27 classes for the month of April. Classes include Computer Basics, Home DYI & Cleaning Workshop, Eviction Prevention, Cal Job Workshop, and Prepare-IJ
 - Total clients participating-41 YTD

Objective 3.4 Financial Empowerment

- Integrated financial education services into case management within all programs in HSS division
- Exploring expansion of asset building programs, including banking access partnerships

Challenges & Considerations

- Housing stock limitations and increased rental costs continue to slow rehousing efforts
- Staffing shortages in behavioral health and workforce development field have impacted service coordination
- Clients face multi-system navigation barriers, requiring intensive support beyond singleservice models.

Our Housing & Supportive Services programs are central to advancing Goal 3 and building sustainable pathways out of poverty. Goal group 3 remains committed to holistic service delivery that bridges housing, health, employment, and financial education to promote long term stability for our clients.

Attachment:

Action Plan Summary by Goal Group #3



Rebecca Moreno Summary

Individual Goals

As of May 6, 2025

Rebecca Moreno



