

DATE | March 12, 2025 TIME | 12:00 pm

LOCATION | CAPK Administrative Office

**Board Room** 

1300 18<sup>th</sup> Street, 3<sup>rd</sup> Floor Bakersfield, CA 93301

## **Program Review & Evaluation Committee Agenda**

1. Call to Order

#### 2. Roll Call

Gina Martinez (Chair) Yolanda Ochoa Gema Perez Lee'o Whisenant

### 3. Public Comments

The public may address the Committee on items not on the agenda but under the jurisdiction of the Committee. Speakers are limited to 3 minutes. If more than one person wishes to address the same topic, the total group time for the topic will be 10 minutes. Please state your name before making your presentation.

### 4. Program Presentation

a. Oasis Family Resource Center, presented by Eric Le Barbe, Oasis Family Resource Center Program Supervisor (p.4-19)

#### 5. New Business

a. February 2025 Program Reports – Action Item (p.20-60)

Pritika Ram, Chief Business Development Officer

- 1. Housing & Supportive Services
  - Coordinated Entry Services (CES)
  - M Street Homeless Navigation Center
  - CalAIM Homeless Services
  - Adult Re-entry Program
- 2. Health & Nutrition Services
  - CalFresh Healthy Living
  - Food Bank
  - Migrant Childcare Alternative Payment (MCAP)
  - Women Infant and Children (WIC)
- 3. Youth & Community Services
  - East Kern Family Resource Center (EKFRC)
  - Oasis Family Resource Center
  - Energy, Weatherization & Utility Assistance
  - Friendship House Community Center (FHCC)
  - Shafter Youth Center (SYC)
  - Volunteer Income Tax Assistance (VITA)
- 4. Operations

Community Action Partnership of Kern Program Review & Evaluation Committee Agenda March 12, 2025 Page 2 of 3

- Maintenance
- Information Technology
- Data Services
- Risk Management
- 5. Community Development
  - Grant Development
  - CAPK Foundation
  - Outreach & Marketing
  - 211 Kern Call Center
  - Community Schools Partnership Program (CSPP)
- February 2025 Application Status Report & Funding Profiles – Action Item (p.61-70)
  - a. Application Status Report
    - Feeding America Capacity Building Local Consulting Services
    - ii. California Department of Health Care Services– PATH CITED
  - b. Small Funding Profiles (\$50,000 and under)
- c. February 2025 Head Start/State Child Development Division/Program Monthly Activity Report *Action Item* (p.71-72)
- d. 2025-2029 Strategic Plan Update Info Item (p.73)
- e. CY 2024 Community Services Block Grant (CSBG) Annual Report *Info Item (p.74-103)*
- f. Program Wind-Down: First 5 Help Me Grow & 211 Helpline and BCSD Community Schools Partnership *Info Item* (p.104)
- g. Strategic Plan 2021-2025 Goal 5 Update *Info Item* (p.105-108)

Vanessa Mendoza, Grant Administrator Karen Vazquez, Senior Grant Analyst

Carol Hendricks, Enrollment and Attendance Manager

Karen Vazquez, Senior Grant Analyst

Pritika Ram, Chief Business Development Officer

Sabrina Jones-Roberts, 211 Program Administrator

Emilio Wagner, Chief Facilities & Technology Officer

### 6. Committee Member Comments

#### 7. Next Scheduled Meeting

Program Review & Evaluation Committee 12:00 pm April 9th, 2025 CAPK Administrative Office, Board Room 1300 18<sup>th</sup> Street, 3<sup>rd</sup> Floor Bakersfield, CA 93301 Community Action Partnership of Kern Program Review & Evaluation Committee Agenda March 12, 2025 Page **3** of **3** 

### 8. Adjournment

This is to certify that this Agenda Notice was posted in the lobby of the CAPK Administrative Office at 1300 18<sup>th</sup> Street, 3<sup>rd</sup> Floor Bakersfield, CA and online at www.capk.org by 12:00 pm, March 7, 2025. Annelisa Perez, Community Development Supervisor.



# Oasis Family Resource Center





Presented by Eric Le Barbé
Program Manager
Oasis Family Resource Center





Helping People... Changing Lives.



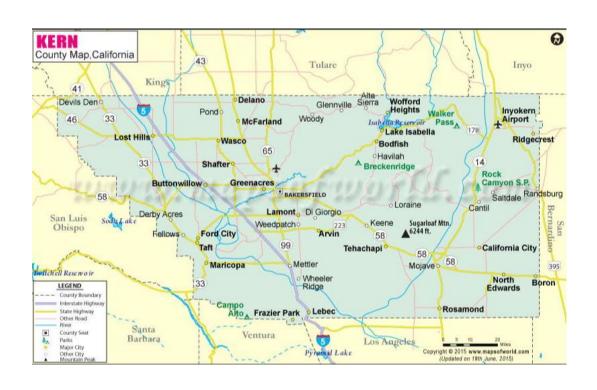
Mission: CAPK will address underlying causes of poverty, alleviate the effects, and promote dignity and self-sufficiency in the communities we serve.

**Vision:** We envision communities where all people have equal opportunities to achieve greater self-sufficiency and attain their version of the American Dream.



# Population we serve





# **Eastern Part of Kern County**

- Ridgecrest
- Inyokern
- China Lake NAWS (Navy Air Weapons Station)





## **Oasis Family Resource Center**

The Oasis Family Resource Center assists individuals and families in N. Eastern Kern County. This FRC is the central location for services in Ridgecrest and neighborhood communities.

## **Program provides families with children 0-5:**

- Case Management Services: direct family support services, educational programs
- Summer Bridge Program
- Baby and children's items: diapers, formula, car seats, baby wipes, books, educational toys, etc.

## **Program provides parental education classes to families with children 0-18:**

Court Mandated Nurturing Parenting Classes

# Program provides all families and individuals needing help (upon meeting requirements):

- Referrals to community partners
- Utility Assistance
- Volunteer Income Tax Assistance
- Emergency Assistance: Food, household items, bus passes, DMV vouchers, etc.
- Special tailored programs: Baby shower for low-income pregnant moms, Christmas toy give away for children, Monthly Diaper Supply. LiFT parents-teenager communication seminars.



# **CAPK Programs in Ridgecrest**

- **CalCAPA Diaper Assistance**
- **CAPK Senior Food Boxes**
- **First 5 Kern Programs**
- **Food Pantry**
- **Head Start Pre-School**
- **HEAP**
- **LiFT Seminars**
- **Rental Assistance (Planning in progress)**
- **VITA**
- **WIC**





### SHOPPING MADE EASY!



#### The California WIC Card

- √ Flexible Shopping
- Easier Checkout
- / All your family's benefits on one card.

### The California WIC App

- ✓ WIC Locations
- ✓ WIC Grocers
- √ WIC Shopping Guide
- ✓ WIC Food Balance
- UPC Scanner to identify authorized WIC foods in
- Convenience at your fingertips

## **We Support School Readiness by Teaching**

- Vocabulary
- Reading
- Math Skills
- Health & Nutrition Physical Development
- Social Development







KEEP YOUR LIGHTS ON

# PAY OFF YOUR **POWER BILL**

COVID-19 HAS MADE IT HARD FOR FAMILIES AND INDIVIDUALS SUMMER TEMPERATURES HAVE CLIMBED TO DRAMATIC HEIGHTS. WE CAN HELP. COMMUNITY ACTION PARTNERSHIP OF KERN'S ENERGY PROGRAM CAN HELP YOU PAY YOUR UTILITY BILLS AND CLAIM A FRESH START. THERE IS NO COST FOR ELIGIBLE INDIVIDUALS AND FAMILIES.

CALL 2-1-1 or 1-800-273-2275 today to learn more!



# **Oasis First 5 Kern Programs**







**Nurturing** 

**Parenting** 

**Classes** 

### **Nurturing Parenting Classes** 12 Week Nurturing Parenting Court Mandated Course

Every Thursday August 18, 2022 to November 3, 2022 10:00 AM to 12:00 PM

**Evening Session** Every Tuesday August 16, 2022 to November 1, 2022

6:00PM to 8:00 PM Salvation Army 151 N Downs Street Ridgecrest, CA 93555



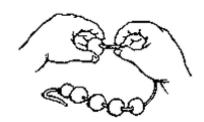


# **Baby Showers**



## **Home Activities & ASQ**





**Summer Bridge Program** 











# **CalCAPA** Diaper Assitance

- Pilot Program launched in December 2023
- Diaper Need and Its Impact on Child Need Published Article in Pediatrics Journal
- 5 selected locations in California
- Pilot through April 2026
- Partnership with WIC office
- Over 300 children enrolled in Ridgecrest (Goal 150)
- Over \$50,000 of diapers provided since Dec 1<sup>st</sup>
   2023







# **Promote Literacy**



- Partner with Ridgecrest Library
- Dolly Parton's Library Registration
- Give children books away
- Guest readers
  - ✓ Bernie Burn Foundation
  - ✓ Liberty Ambulance
  - ✓ Ridgecrest Library

















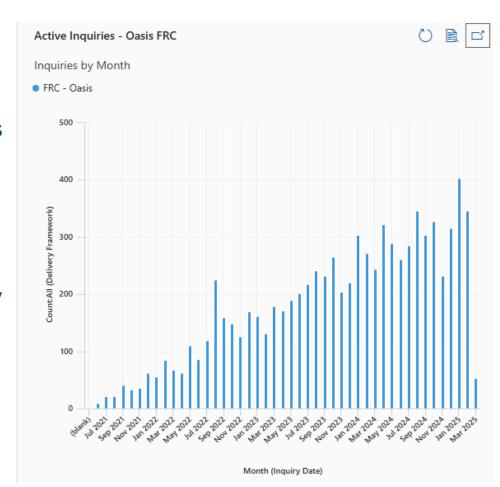
## Client Output 2024

## Provide CAPK & Non-First 5 Kern Services

3,518 Inquiries in 2024 (Duplicated Services) serving 601 households (Unduplicated)

- Utility Assistance: Intake in Ridgecrest
- Volunteer Income Tax Assistance
- Referrals to, EKFRC Housing navigators, Homeless assistance
- Emergency Assistance: Food, household items, bus passes, DMV vouchers, etc.
- Planned Parenthood Sex Education launched in January 2024
- CalCAPA Diaper Supply program started in December 2023
  - 316 children enrolled in first year (Goal 150 children)

Forecast 15% increase in 2025 to provide services for over 4,000 inquiries (Duplicated Services)





# **Convert Output to Outcomes**

# CAPK Oasis Family Resource Center: A Mother's Journey from Crisis to Success



- Provide clients wrap around services
- Help client access services
- Promote further education
- Help clients succeed and become independent



# **Community Involvement**

- Member of Ridgecrest Chamber of Commerce
- Indian Wells Valley Collaborative
- Access to NAWS and partner with Navy Fleet & Family Support Center
- Children activities to local museums and guest activities
- Participate in local events















# **Community Support & Partnerships**

- Cerro Coso College & CC Child Development Center
- China Lake Rotary Club\*
- Clarvida Learning Center
- Elks Lodge #1913\*
- Kiwanis Club
- Navy Fleet & Family Support Center
- Salvation Army
- Sierra Sands Unified School District
- WACOM\*
- Women's Center High Desert, Inc.
- Local businesses, churches, organizations, and individuals









Why \* Any guess?



# **Volunteers Support**

- Boeing
- China Lake Rotary Club
- Crossroads Community Church
- Heritage Stretch & Sip Group
- Individuals PathPoint
- LDS Church
- Borroughs High School Key Club
- PathPoint
- Several Individuals
- WACOM















## Where to Find Us?



# 814 N. Norma Street (Same building as WIC & Head Start)

Web: www.capk.org/oasis

Facebook Page: www.facebook.com/CAPKOasis

Staff: Ada Harpster, Diana Rico, Kayla Bond, and Eric

Le Barbé









Questions???

# Thank You!

Eric Le Barbé elebarbe@capk.org

814 N. Norma St Ridgcecret CA, 93555







# March 2025 PRE Committee February 2025 Program Monthly Reports



## **Housing and Supportive Services**

Coordinated Entry Services

M Street Homeless Navigator Center
CalAIM - Homeless Services
Adult Re-entry Program

Month	February-25	Program/Work Unit	M Street Navigation Center
Division/Director	Rebecca Moren	Program Manager	Laurie Hughey
Reporting Period	, , , , , , , , , , , , , , , , , , ,	5 - December 31, 2025	¥ ,

**Program Description** 

CAPK operates the 147-bed homeless Low Barrier Navigation Center in partnership with the County of Kern. This 24-hour shelter offers housing, meals, showers, laundry and an array of mental health, medical care, dental and economic resources to un- sheltered individuals with pets and partners.

Shelter Services	Month	YTD	YTD Goal	Month Progress	Annual Progress
Overnight Residents (Assigned Beds)					
(FNPI 4a & SRV 7b, SRV 4m)	131	257	1,500	9%	17%
	101	201	1,000	070	11 70
Total Clients Served	404	400	0.400	00/	470/
Deta /i.e. kennel emetional support assistance	194	403	2,400	8%	17%
Pets (i.e., kennel, emotional support assistance	44	25	7.5	450/	220/
and service pet)	11	25	75	15%	33%
Residents Under 90 days length of stay	70	143	800	9%	18%
Exits to Permanent Housing (FNPI 4b)	8	10	114	7%	9%
Exits-Self	16	98	150	11%	65%
Exits-Involuntary	45	54	700	6%	8%
Case Management Services (SRV 7a)	1,411	2,555	8,000	18%	32%
Critical Incidents	37	68	250	15%	27%
Shelter Residents Meals (SRV 5ii)	8,217	16,003	70,000	12%	23%
Number of Volunteers (duplicated)	135	270	100	135%	270%
Volunteers Hours (duplicated)	226	447	3,000	8%	15%
				Month	Annual
Safe Camping	Month	YTD	YTD Goal	Progress	Progress
Total clients served (SRV 7b)	62	124	500	12%	25%
Current client census	46	94	300	15%	31%
Meals (SRV 5ii)	2,612	5,458	20,000	13%	27%
Pets	10	18	75	13%	24%
Clients moved to Shelter (SRV 4m)	0	0	15	0%	0%
Exits to Permanent Housing (FNPI 4b)	0	3	20	0%	15%
Exits-Self	1	5	50	2%	10%
Exits-Involuntary	6	6	75	8%	8%
Critical Incidents	5	6			
				Month	Annual
Safe Parking	Month	YTD	YTD Goal		Progress
Total clients served	12	18	30	40%	60%
Current client census	12	18	25	48%	72%
Clients moved to Shelter (SRV 4m)	0	0	10	0%	0%

**Explanation (Over/Under Goal Progress)** 

Program Strategic Goals	Progress Towards Goal
	There are 2 clients participating in this co-hort for Project Hire
	Up. The next Recycling Lives will start in March 2025, M Street
1. Number of clients participating in job training	is actively recruiting clients for this next phase, and there are 5
program, (i.e., Project Hire-Up, financial Literacy,	clients working various jobs in the community (Boys & Girls Club,
Recycling Lives, Open Door Network).	Goodwill, Allied security to name a few).
2. Increase job retention/recruitment at M street by	
(1) developing job descriptions that accurately	
reflect job performance and (2)	
regrading/classification of job descriptions.	Complete
3. Increase the number of clients who transition to	
permanent housing by 10% from the prior year	
(2023 - 114 clients) to 120 clients.	8 clients were housed during the month of February 2025.
(2020 111 onotite) to 120 onotito.	to shorte word hoddod daring the month of t obtadily 2020.

## M Street Navigation Center - Client Demographic Information

Race Demographic	Month
18 - 24	10
25 - 34 35 - 44	37
	41
45 - 54	38
55 - 61	37
62+	31
Total:	194

Race Demographic	Month
American Indian or Alaska Native	5
Asian	1
Black or African American	27
Hispanic/Latina/e/o	36
White	77
Multiple races	48
Client Don't know / Refused	
No Answer	
Total:	194

Gender	Month
Female	76
Male	116
Trans Female and Male (Male to Female, Female to Male)	1
Gender Non-Conforming (i.e. not exclusively male or female)	1
Client doesn't know	
Client refused	
No Answer	
Total:	194

Zip Code	Month	Zip Code	Month
93301	37	93560	1
93303	1	93101	1
93304	17	93263	1
93305	17	93561	2
93306	11	50014	1
93307	22	27529	1
93308	17	88001	1
93309	3	86326	1
93311	3	85207	1
93312	1	93203	2
93313	3		
92225	1		
93702	1		
93720	1		
93433	1		
96047	1		
93241	1		
90013	1		
93591	1		
93257	2		
93556	1		
Not			
specified	39		
Total			194

## Safe Camping - Client Demographic Information

Race Demographic	Month
18 - 24	4
25 - 34	5
35 - 44	13
45 - 54	21
55 - 61	8
62+	11
Total:	62

Race Demographic	Month
American Indian or Alaska Native	0
Asian	0
Black or African American	12
Hispanic/Latina/e/o	4
White	38
Multiple races	8
Client Don't know / Refused	
No Answer	
Total:	62

Gender	Month
Female	23
Male	38
Trans Female and Male (Male to	1 00
Female, Female to Male)	1.00
Gender Non-Conforming (i.e. not	
exclusively male or female)	
Client doesn't know	
Client refused	
No Answer	
Total:	62

Zip Code	Month	Zip Code	Month
93301	10		
93304	9		
93305	4		
93306	3		
93307	4		
93308	5		
93309	5		
93311	1		
93312	3		
93225	1		
93433	1		
93230	1		
93501	1		
93277	1		
88001	1		
97201	1		
Not			
specified	11		
Total			62

Program Highlights	

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Month	February-25	Program/Work Unit	Coordinated Entry Services (CES)		
Division/Director	Rebecca Moreno	Program Manager	Joseph Aguilar		
Reporting Period January 1, 2025 - December 31, 2025					
Program Description					

Coordinated Entry Services (CES) is the system to assist communities in ending homelessness by providing a clear and systematic pattern for helping individuals to quickly access the most appropriate services available through standardized access, a standardized assessment process, and a coordinated referral (match) process for individuals to preventions, housing, and/or other related services. The following counties are currently being served by CAPK CES, Kern County.

The Coordinated Entry System (CES) process will support the encampment proposal. The strategy will expedite the housing process by creating an Encampment by Name List and an encampment match call with collaborating partners to review status, barriers, and match encampment residents to permanent housing units and/or housing resources identified.

Homeless Referrals/Assessments (SRV 7a)				Month	Annual
(duplicated client counts)	Month	YTD	YTD Goal	Progress	Progress
Kern County	2,231	4,910	20,000	11%	25%
Number of applicants who received a response within 24 Hours (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Kern County	1,842	4,090	18,000	10%	23%
Pending Assessments (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of clients without initial contact by the end of the month.	0	0	200	0%	0%
Among clients from the preceding month, the average duration (days) to reach those who are still pending.	5				
Encampment Resolution (SRV 7a) (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of Clients Served	77	160	450	17%	36%
Matched to Housing Subsidy (i.e., voucher, rapid rehousing or physical location) (SRV 4m, 4o)	18	28	70	26%	40%
HOUSED to permanent housing placement (SRV 4o)					
	4	6			

### **Explanation (Over/Under Goal Progress)**

Program Strategic Goals	Progress Towards Goal
	CES continues to work on improving system through CoC
1. Optimize the use of existing access points in rural	Strategic Plan. CES continues to offer trainings to new staff
areas of Kern County.	from partner agencies and community members.

2. Enhance recruitment initiatives to attract and hire well-qualified candidates. This includes enhancing employee retention and foster opportunities for professional growth.	One FTE position offered and one new staff is currently in training.		
3. Among clients from the prior month, the average time taken to reach pending clients is currently 15 days, attributed to high call volume and limited staff. The objective is to achieve client contact within 5 days of the initial request.	Waiting on additional staff member's response to begin the onboarding process.		
Program Highlights			

Month	February-25	Program/	Work Unit	California Advancing and Innovating Medi-Cal (CalAIM)	
Division/Director	Rebecca Moreno Director of Community Services  Manager  Joseph Aguilar				
Reporting Period January 1, 2025 to December 31, 2025  Program Description					

CalAIM is a new initiative by the Department of Health Care Services (DHCS) to improve the quality of life and health outcomes of Medi-Cal beneficiaries by implementing broad delivery of system, programmatic, and payment system reforms. A key feature of CalAIM is the introduction of a new menu of "in lieu of services" (ILOS), or Community Supports, which, at the option of a MediCal managed care health plan (MCP) and a Member, can substitute for covered Medi-Cal services as cost-effective alternatives. MCPs will be responsible for administering Community Supports. For this partnership, CAPK would serve as a Community Support providing rental assistance.

Housing Transition Navigation Services	Month	YTD	YTD Goal	Annual Progress	
Number of Clients Currently Served	387	829	2,700	31%	•
Number of Referrals Received (SRV 7c)	60	320		<b>3</b> . / c	
Number of Enrollments	21				
Number of services per client per month (i.e., one-on-one case management, landlord engagement, obtaining vital documents)					- 10/
(SRV 7a)	1,051	1,915	8,100	13%	24%
Housing & Furnishing Deposits (SRV4d)	Month	YTD	YTD Goal	Month Progress	Annual Progress
One-time use up-to \$5000 per client (includes housing deposits, furnishing, appliances)	36	67	100	36%	67%
Housing Tenancy and Sustaining Services	Month	YTD	YTD Goal	Month Progress	Annual Progress
Number of clients secured placement (SRV 4o)	19	29	75	25%	39%
Day Habilitation Services	Month	YTD Goal	YTD Goal	Month Progress	Annual Progress
Number of Clients Currently Enrolled	44	96	50	88%	192%
Number of services per client per month (i.e., client accepted day services, attended day services class)	5	5	2600	0%	0%

### **Explanation (Over/Under Goal Progress)**

Program Strategic Goals	Progress Towards Goal
1.) Enhance recruitment initiatives to attract and hire well-qualified candidates. This includes enhancing employee retention and foster opportunities for professional growth.	Pending new hire interviews, hiring for 2 positions.

8

Broaden CalAIM services by collaborating with existing and new managed care plans to	Proactively assisting East Kern Resource Center develop and improve Calaim services; exploring options to add additional ECM and CS services, submitted application to partner and become a CBO with Anthem.			
Day Services classes and proactively offer Day	There was 8 main courses offered, 28 classes total in the month of February. Comper Basics, Home DIY &Cleaning Workshop, General Life Skills, and Prepare-U.			
Program Highlights				

Month	February-25	Progran	n/Work Unit	Adult Re-entry Program	
Rebecca Moreno Director of Housing & Program Division/Director Supportive Services Manager Rosario Miranda					
Reporting Period December 1, 2025 to December 31, 2025  Program Description					

Community Action Partnership of Kern's (CAPK) Adult Reentry Grant Warm Handoff and Reentry Services Program (ARG WHO) is designed to reduce rates of homelessness and recidivism in the reentering AB 128 population, CAPK proposes a multi-modal intervention strategy with complementary reentry service line targeting known dynamic risk factors for homelessness and recidivism including housing stability, employment, and mental health. Case Management services will be provided using a Strengths-Based approach model that addresses immediate needs upon release and facilitates individual change to ensure self-sufficiency upon program exit. Case Management activities may include Housing Search Services, Housing Plan Development, Landlord Engagement, Financial Capability Skill Training, Financial Coaching/Counseling, Tenant Rights Education, and Rental Counseling. CAPK will use interagency referral to determine eligibility to any of its 16 unique anti-poverty programs. Community partners such as Kern Behavioral Health and Recovery Services and Employers' Training Resource will provide intensive specialized services around Mental Health/Substance Use and Employment Training, respectively.

				N 41-	
Client Services (duplicated client counts)	Month	YTD	YTD Goal	Month Progress	Annual Progress
Case Management Services (SRV 7a)	19	52	200	10%	26%
Number of Client Contacts	53	97	720	7%	13%
Client Outcomes	Month	YTD			
Number of individuals who obtained safe and affordable housing (FNPI 4b), such as Housing Subsidy or Permanent Supportive Housing (PSH)	5	8			
Number of unemployed clients who obtained employment (up to a living wage) FNPI 1b, such as Workforce Development, Education, or Employment Services	4	6			
Referrals	Month	YTD			
Number of Clients referred to Mental Health Services or Substance Abuse Services (SRV 5v)	19	44			
Financial Management Programs (including budgeting, credit management, credit repair, credit counseling) SRV 3c	19	42			
, , , , , , , , , , , , , , , , , , ,	19	43			
Transitional Housing Placements (SRV 4n)	7	11			
Permanent Housing Placements (SRV 4o)	0	0			

Job Readiness Training (SRV 1f)	11	28	
Job Referrals (SRV 1I)	11	28	
Incentives (e.g., food vouchers, transportation, application fees, gift cards) SRV 5hh	0	0	
Food Distribution (food bags/boxes, food share program, bags of groceries) SRV 5jj	4	4	
Kits/boxes (i.e., toiletries, hygiene kits) SRV 5nn	0	0	
	0		

Program Strategic Goals	Progress Towards Goal
Create a comprehensive program policy and procedure manual, including documents such as referral forms and intake/assessment forms.	
2.) Maintain strong relationships with the Parole and Probation Departments while expanding efforts to provide comprehensive wraparound services.	Attending PACT meetings monthly. Actively meeting with BPD, Probation and Parole agencies.
3.) Focus on leveraging partnerships to address critical needs such as employment support, housing stability, and additional services through programs like CalAIM, including Day Habilitation, to holistically support successful reentry outcomes.	Continuous
Pro	gram Highlights



### **Health and Nutrition Services**

Cal-Fresh Health Living Program
Food Bank
Migrant Childcare Alternative Payment
Women, Infant, and Children

Month	February-25	Program/Work Unit	CalFresh Healthy Living			
		Program				
<b>Division/Director</b>	Susana M	agana Manager	Alan Rodriguez			
Reporting Period	January 1, 2025 -	January 1, 2025 - December 31, 2025				
Program Description						

The CalFresh Healthy Living (CFHL) program, Funded by the USDA and administered by CDSS, improves the nutritional health of low-income Kern County residents by providing access to nutrition education, physical activity education, and leadership within community collaboratives that focus on health and nutrition. The program does this by providing Direct Education classes, distributing Indirect Education materials and resources, and creating/implementing Public Health programs that focus on improving Policy Systems and Environments (PSE's). The CFHL program also has three (3) subcontractors that assist in carrying out the goal of educating the K-12 school population.

Supplemental Nutrition Assistance Program- Education(SNAP-Ed) eligible participants, receiving Nutrition Education (SRV 5ff)	Month	ΥТD	YTD Goal	Month Progress	Annual Progress
Community Action Partnership of Kern (CAPK) Direct Education provided.	25	71	1,100	2%	6%
Kern County Superintendent of Schools (KCSOS) Subcontractor Direct Education provided.	1065	1,952	9,500	11%	21%
Kernville Unified School District (KUSD) Subcontractor Direct Education provided.	126	325	4,000	3%	8%
Lamont Elementary School District (LESD) Subcontractor Direct Education provided.	1798	2,244	7,500	24%	30%
Indirect Education: Indirect education, for SNAP-Ed purposes, is defined as the distribution or display of information and resources which involve no participant interaction with an instructor or multimedia.	Month	YTD			
Community Action Partnership of Kern (CAPK) Direct Education provided.	150	375			
Kern County Superintendent of Schools (KCSOS) Subcontractor Direct Education provided.	128	153			
Kernville Unified School District (KUSD) Subcontractor Direct Education provided.	13	90			
Lamont Elementary School District (LESD) Subcontractor Direct Education provided.	500	500	YTD Goal	Annual F	Progress
Total (distributed printed material)	791	1,118	20,000	6	%
Policy Systems and Environmental Changes (PSE's)	Month	YTD	YTD Goal	Month Progress	Annual Progress

	•				
Partner with six (6) agencies/program to evaluate and implement the Nutrition Pantry Program (NPP) to implement Trauma Informed Care practices with-in the food pantry.	0	1	6	0%	17%
Partner with three (3) health centers (clinics) to implement Food Insecurity screening practices.	1	1	3	33%	33%
Program Strategic Goals			Progress		
1. Achieve and maintain full staffing levels by implementing targeted recruitment strategies and enhancing employee retention through professional development, competitive compensation, and fostering a supportive workplace culture.	to foster com workplace cu	am moved for npetitive com ulture. Profes vhere Commu bruary.	pensation a sional deve	ind foster a elopment has	supportive s
2. Advance Policy, Systems, and Environmental (PSE) initiatives by strengthening community partnerships, implementing sustainable strategies, and creating impactful changes that improve access to healthy food and physical activity for low-income Kern County residents.	Our CalFresh Healthy Living Program has added a second clinic partner valley Medical Group (PVMG) Columbus clinic currently in the planning stages to implement Food Insecurity Screen and referral interventions.		MG) - to		

### **Program Highlights**

Three Community Health Specialists completed a Food Smarts Master's Trainer program, where they will be able to train other site leads to facilitate the Food Smarts curriculum, which will reinforce nutrition education sustainability with Nutrition Pantry Program sites CalFresh Healthy Living currently partnered with. The program will be planning out the sessions given towards the end of the year. Comp ease was also a major highlight for the CFHL team. The program is hopeful this will help with staff retention for a longer period of time.

Month	January-25	Program/Work Unit		.25 Program/W		Food Bank
Division/Director	Health & Nutrition, Susana Magana		Program Manager	Kelly Lowery		
Reporting Period	(Note:	January 1, 2 The data represer		ber 31, 2025 om two months earlier.)		

### **Program Description**

The Food Bank provides food assistance to low-income families and individuals through a network of more than 200 agency partner distribution sites across Kern County. The CAPK Food Bank is the primary organization responsible for distributing State and Federal emergency food assistance for Kern County neighbors in need. Additionally, the Food Bank is the Feeding America affiliate food bank for Kern, facilitating grocery rescue [Fresh Rescue Program] to support the network of more than 150 Pantries across the county. Every month, the Food Bank distributes between more than 1.5 and 2 million pounds of food which reaches tens of thousands of Kern County food-insecure neighbors.

The Emergency Food Assistance	Month	YTD	Annual Goal	Month	Annual
Program (TEFAP)				Progress 9%	Progress
Neighbor Engagements	60,587	60,587	700,000	_	9%
Pounds Distributed	815,805	815,805	10,000,000	8% Month	8% Annual
Pantry Program	Month	YTD	Annual Goal	Progress	Annual Progress
Neighbor Engagements	121,558	121,558	1,250,000	10%	10%
Pounds Distributed	415,587	415,587	4,500,000	9%	9%
Fresh Rescue	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements (Not attached to distros)	2,680	2,680	40,000	7%	7%
Pounds Distributed	203,664	203,664	2,000,000	10%	10%
CSFP (Senior Box) Program	Month	YTD	Annual Goal	Month	Annual
Neighbor Engagements	5,406	5,406	66,000	Progress 8%	Progress 8%
Pounds Distributed	202,833	202,833	2,300,000	9%	9%
	•			Month	Annual
Free Farmers Markets	Month	YTD	Annual Goal	Progress	Progress
Neighbor Engagements (Not attached to distros)	3,408	3,408	50,000	7%	7%
Pounds Distributed	46,506	46,506	750,000	6%	6%
Brighter Bites	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	5,920	5,920	75,000	8%	8%
Pounds Distributed	29,446	29,446	275,000	11%	11%
Snack Attack	Month	YTD	Annual Goal	Month Progress	Annual Progress
Neighbor Engagements	497	497	15,000	3%	3%
Pounds Distributed	450	450	10,000	5%	5%
Community Events & Other	Month	YTD	Annual Goal	Month Progress	Annual Progress
Engagements	1,878	1,878	15,000	13%	13%
Pounds Distributed	214,079	214,079	1,500,000	14%	14%

Totals	Month	YTD	Annual Goal	Month Progress	Annual Progress
Total Engagements	201,934	201,934	2,211,000	9%	9%
Total Pounds Distributed (SRV 5jj)	1,928,370	1,928,370	21,335,000	9%	9%
Volunteers (SRV 6f)	Month	YTD	Annual Goal	Month Progress	Annual Progress
Volunteers who received job skill training (e.g., paid partnership though service providers, duplicated)	55	55	450	12%	12%
Other Volunteers (i.e., general public, duplicated)	189	189	2,250	8%	8%

### **Explanation (Over/Under Goal Progress)**

Program Strategic Goals	Progress Towards Strategic Goals
By October 2025, The CAPK Food Bank will form 12 geographic collaboratives made of agency partners to work together to address food insecurity at a community level.	In January, we held a pantry partner meeting to discuss the shifting environment and potential implications. At this meeting, we introduced the strategic goal of implementing community-level collaborations.
By June 2025, The CAPK Food Bank will implement a classification system for measuring, tracking, and increasing the nutrition level of the food distributed.	Progress toward this goal will commence after the completion of the annual inventory audit in February.
By the end of 2025, The CAPK Food Bank will implement a food locker program with the first 2 sites to increase all-hours access to emergency food resources.	A vendor was selected for the first unit and a PRSF is being processed.

### **Program Highlights**

In January 2025, the CAPK Food Bank worked directly with the County of Kern to hold a community resource fair for residents of the Edison Trailer Park who were without electricity and water for a prolonged period.

Month	February-25	Program/Work U	nit	Migrant Childcare Alternative Payment (MCAP)	
Division/Director	\$		Program Administrator	Laura Porta	
Reporting Period	January 01, 2025 to December 31, 2025				

#### **Program Description**

The Migrant Childcare Alternative Payment (MCAP) program provides childcare subsidies to migrant, agriculturally working families. Once families are authorized, their services are certified based on their verified need for childcare services. MCAP maximizes parental choice for services and utilizes the approved childcare providers in our communities to satisfy the family's need for services. Families can apply for childcare services in six entry counties: Kern, Kings, Madera, Merced, Tulare, and Fresno. Once a family is enrolled in the program, they can migrate anywhere in California to follow agricultural work, and their childcare services can continue.

Program Reimbursements (CY Jan - Dec 2025) Note: duplicated below for program fiscal year.	Curren	it Month	YTD	Goal	Annual Progress
Provider Payments-Subsidies Expended (SRV7e)	2,510,624		4,491,540	\$ 27,900,000	16%
Program FY Reimbursements Progress	Curren	nt Month	YTD	Goal	Annual Progress
Provider Payments-Subsidies Expended (SRV7e)	2,510,624		19,511,316	27,900,000	70%
Services	Current Month				
Active Child Enrollment	2,274				
Active Childcare Providers (SRV 7f)					
	Previou	ıs Month	Add (+)	Drop (-)	Current Month
Waiting List Totals (children)					0

### **Explanation (Over/Under Goal Progress)**

The Migrant Childcare Alternative Payment (MCAP) Program is currently fully enrolled and expected to fully meet projected contract amount. Program administration is strategically enrolling active waiting list children for services, and projecting to meet 95% of the current contract amount to set-up program for success in the next fiscal year and avoid over enrollment of children, due to the current 24 months family certification requirement.

Program Strategic Goals	Progress Towards Strategic Goal
Develop and implement a staffing plan that supports recruitment, retention, and	Program administration completed the full review of the MCAP Program job descriptions. Appropriate changes were made to better reflect current job responsibilities, level of autonomy and scope of authority for each one of the positions. The MCAP Program hired and onboarded two new Subsidized Reimbursement Specialist added as a result of the additional program growth.
Strengthen program capacity by	Program management is dedicated to delivering monthly training, reviews, and ongoing support to staff, while also assessing current workloads to ensure the efficient operation of the MCAP Program and maintain manageable workloads for team members. In addition, professional and personal development opportunities are being offered to program staff to enhance their leadership skills and expand their knowledge of the program.
	Drogram Highlighte

### **Program Highlights**

To accommodate the additional program growth, the MCAP team initiated enrollments to ensure compliance with the new Maximum Reimbursement Amount (MRA) for the contract. Within approximately one and a half months, the team successfully enrolled 298 children. Currently, the team is reassessing enrollment totals and projections to ensure the established goals for this contract are met. This accomplishment is a significant milestone and represents excellent news for the community. It enables numerous families to access essential services for their children while continuing to support their households. Additionally, it provides a stable source of income for local childcare providers.

				Women Infants & Children (WIC)
Month	February-25	Program/	Work Unit	Nutrition
	Susana Magai	na	Program	
Division/Director			Manager	Marissa Ortiz-Cortez
Reporting Period	January 1, 2025 - Decemb	per 31, 2025		

### **Program Description**

The Women, Infants, & Children (WIC) program is a supplemental nutrition initiative that offers nutrition education, breastfeeding support, and nutritious foods to enhance diets. It serves pregnant, postpartum, and breastfeeding women, as well as infants and children under the age of 5. Additionally, fathers, grandparents, migrant families, military families, and caretakers can receive food benefits for eligible infants and children. CAPK WIC operates across 16 sites in Kern County and has 3 locations in San Bernardino County.

Services	Month	YTD	Annual Goal	Month Progress	Annual Progress
Caseload (SRV 5g)	14,363		14,710		98%
Breast Feeding 30% of infants are breastfed (i.e., some, mostly or fully breastfeeding compared to formula)	677		1,200		56%
Local Vendor Liaison-Contact Stores (contact 67 vendors 1 contact required per quarter totaling 268 contacts per year)	0	65	268	0%	24%
Outreach	Month	YTD	Goal	Month	Annual
Online Enrollment	79	183	2,000	4%	9%
WIC Presentations and Outreach Events	5	5	100	5%	5%
Publication in newspaper, television, and/or social media postings (English and Spanish)	15	30	350	4%	9%
Regional Breast Liaison (RBL)	Month	YTD	Goal	Month Progress	Annual Progress
Meet with key community stakeholders (i.e., medical managed care, hospital staff, lactation support, health care providers, other WIC agencies) in Region 24 to increase breastfeeding awareness and referrals to the WIC program, as well as share WIC digital materials and utilization.	29	50	120	24%	42%
Peer Counseling Program (PCP)	Clients	Served	Goal	Annual F	Progress
Provide basic breastfeeding education and encouragement to WIC PCP participants.	3!	59	1,000	36	6%
Explanation (Ov	er/Under Go	al Progress)			

**Program Strategic Goals Progress** 

1. Enhance Nutrition Counseling Services. Strengthen the quality of nutrition counseling by providing staff with advanced training in active listening, addressing barriers to breastfeeding, and tailoring nutrition guidance to client needs. Focus on offering practical solutions and empathetic support to improve the effectiveness of sessions.

We have launched a new training model which includes post assessments to evaluate training retention and we are increasing observations. A survey was sent to staff to assess retention of material. Staff have demonstrated an improvment in retention with the new training material and model.

2. Improve Client Engagement and Accessibility. Increase customer retention and satisfaction by enhancing communication channels, such as modernizing the phone system and introducing more efficient ways for clients to connect with staff. Implement strategies to ensure responsive, reliable support for clients across all locations.

We have procured 3 vendors to launch a new call center for WIC and we are awaiting CDPH approval of the vendor.

3. Expand Access Through Innovative Program Delivery. Explore and integrate multiple mediums for client interaction, including virtual services, to modernize program delivery and meet contemporary client expectations. Emphasize program enhancements that align with current trends and client preferences rather than relying solely on traditional program designs.

The BFPC program has started to pilot zoom sessions for breastfeeding counseling sessions.

### **Program Highlights**

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## **Youth and Community Services**

East Kern Family Resource Center
Oasis Family Resource Center
Energy, Weatherization, and Utility Assistance
Friendship House Community Center
Shafter Youth Center
Volunteer Income Tax Assistance

	Month	February-25	Program/\	<b>Nork Unit</b>	East Kern Family Resource Center (EKFRC)
		Fred Hernandez		Program	Anna Saavedra
	Division/Director	Youth & Community Se	ervices	Manager	Aillia Saaveula
ı	Reporting Period	January 1, 2025 - December	31, 2025		

### **Program Description**

East Kern Family Resource Center (EKFRC) is a regional resource center based in Mojave, Ca. The EKFRC provides assistance to low-income individuals and families from the desert and Tehachapi Mountain communities. The primary focus is to assist individuals and families who are facing housing insecurities and to prepare children 0-5 years of age to enter kindergarten successfully. The EKFRC also provides individuals and families with basic need services, clothing, diapers, food, household items, hygiene kits, blankets, business services, VITA, and assistance with HEAP applications.

Homeless Housing Assistance and			Annual		
Prevention (HHAP) Rural Drop-in Center	Month	YTD	Goal	Month Progress	Annual Progress
Case Management Services (SRV 7a)	9	20	60	15%	33%
Street Outreach and Education	75	130	75	100%	173%
HHAP Linkages to Services (Referrals)	Month	YTD			
California Driver's License (SRV 7j)	6	10			
Social Security Insurance (SSI) (SRV 7i)	2	2			
Medical Services (SRV 7c)	2	4			
Mental Services (SRV 7c)	3	6			
Housing Placement (e.g., transitional, temporary, permanent) (SRV 4m, 4n, 4o)	1	2			
Educational and Career Development (SRV 7c)	0	1			
HHAP Distribution of Supplies	Month	YTD	1		
Food Assistance (SRV 5jj)	65	110			
House Hold Items	7	22			
Hygiene Kits (SRV 5oo)	19	35			
Emergency Clothing (SRV 7n)	87	136			
Administrative Services & Copies	20	39			
Transportation Services (SRV 7d)	0	4			
Educational Supplies (SRV 2k)	1	1			
Covid - 19 Supplies (SRV 500)	1	3			

First 5 Kern	Month	YTD	Annual Goal	Month Progress	Annual Progress
Parents Receiving Case Management Services (SRV 7a)	1	23	30	3%	77%
(SNV 7a)	ı	23	30	3 76	1170
Children Receiving Case Management Services (SRV 7a)	21	50	30	70%	167%
Parents Participating in Court Mandated Classes (FNPI 5d & SRV 5mm)	0	0	10	0%	0%
Children Educational Center Base Activities (FNPI 2b)	0	16	30	0%	53%
Children Educational Home Base Activities (FNPI 2b)	2	36	30	7%	120%
Children Summer Bridge Activities (FNPI 2b)	0	0	15	0%	0%
Collaborative Meetings Participated	1	2	12	8%	17%
			12	370	11 /0
Family Support Services for non-clients with children 5 and under□	22	50			
First 5 Total	47	177			
			Annual		
First 5 Kern/ Department Health Services	Month	YTD	Goal (12 Mo)	Month Progress	Annual Progress (12 Mo)
Family Support Services for non-clients with					
children 6-18 (SRV 2e K-12)	29	82	Annual		
CalCapa Diaper Supply Bank	Month	YTD	Goal	Month Progress	Annual Progress
Diaper Supply Management Enrollment Unduplicated (NPI5.2)	15	161	150	10%	107%
Monthly Diaper Kit Supply Delivery <b>Duplicated</b> (SRV5.nn)	302	466	1800	17%	26%
(SKV3.IIII)	302	400	1600	1770	2070
Walk-In Community Services (Duplicated Clients & Case Managed Clients)	Month	YTD			
Administrative Services & Copies	233	522			
Baby Supplies (SRV 2w)	101	227			
Covid - 19 Supplies (SRV 500)	21	35			
Court Mandated Parenting Correspondence (SRV 2w)	29	47			
Educational Supplies (SRV 2k)	13	18			
Emergency Clothing (SRV 7n)	281	645			
Food Assistance (SRV 7c)	209	509			
Household Items (SRV 7c)	11	26			
Hygiene Kits (SRV 7c)	83	165			
Referrals (SRV 7c)	48	133			
Transportation Services (SRV 7d )	0	10			
Expl	anation (Ove	er/Under Go	oal Progres	ss)	

Program Strategic Goals	Progress Towards Goal
Secure additional funding to cover operational costs and improve the delivery of services.	In the month of February, we finalized the Golf Tournament with Cal-Portland and are really looking forward in this fundraiser for such a good cause. Proceeds will be donated to the East Kern Family Resource Center.
Partner with private enterprises to boost program visibility and foster meaningful relationships.	We are planning on mailing out letters to possible enterprises who are new to Eas Kern or enterprises who we have not had the opportunity of introducing ourselves to, making them aware of the services we provide to the community.
Improve on-site services to more effectively connect with the East Kern target population.	We were part of the Southern Unified School District Resource Fair in Rosamond CA. We distributed informational flyers and treats to the community who came ou to support the event. Many community members were not aware of the EKFRC and all the services we provide.
	Program Highlights
EKFRC added a new member to our family. We for making this happen.	welcomed a 2025 Honda Pilot :) A huge shout out to Kern Family Health Systems

Month	February-25	Program/Work Unit	Oasis Family Resource Center
	Youth & Community Services Fr	eddy Program	
Division/Director	Hernandez	Manager	Eric Le Barbé
Reporting Period	January 1, 2025 - December 31,	2025	
	Program Desc	cription	

The Oasis Family Resource Center provides resources, education, and crisis assistance to individuals, families, and children in Ridgecrest and surrounding communities. They focus on providing case management and educational support to families to build resilience.

First 5 Kern	Month	YTD	Annual Goal	Month Progress	Annual Progress
Parents Receiving Case Management Services (SRV 7a)	1	29	30	3%	97%
Children Receiving Case Management Services (SRV 7a)	2	31	30	7%	103%
Parents Participating in Court Mandated Classes (FNPI 5d, and SRV 5mm)	0	8	10	0%	80%
Children Educational Home Base Activities (FNPI 2b)	1	30	15	7%	200%
Children Summer Bridge Activities (FNPI 2b)	0	0	10	0%	0%
Family Support Services for non-clients with children 5 and under (SRV 2w)	23	51			
First 5 Total	27	149			
First 5 Kern/ Department Health Services (Term: Dec 2024 through Jun 2025)	Month	YTD	Annual Goal	Month Progress	Annual Progress
Family Support Services for non-clients with children 6-18 (SRV 2e K-12)	34	73			
Planned Parenthood	Month	YTD	Annual Goal	Month Progress	Annual Progress
LiFT Delivery Seminar to 10 Parents/Guardians (SRV 5I, and SRV 5mm)	11	11	20	55%	55%
LiFT Delivery Comings to 10 Vouth 12 10 (CDV 5)					
LiFT Delivery Seminar to 10 Youth 13-19 (SRV 5I)	14	14	20 Annual	70%	70% Annual
CalCAPA Diaper Supply Bank	14 Month	14 YTD	20 Annual Goal (12 Mo)		70% Annual Progress (12 Mo)
			Annual Goal	70% Month	Annual Progress (12
CalCAPA Diaper Supply Bank	Month	YTD	Annual Goal (12 Mo)	70% Month Progress	Annual Progress (12 Mo)
CalCAPA Diaper Supply Bank  Diaper Supply Management Enrollment Unduplicated (NPI5.2)  Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)  Rental Assistance Program	Month 23	<b>YTD</b> 187	Annual Goal (12 Mo)	70%  Month Progress 15%	Annual Progress (12 Mo)
CalCAPA Diaper Supply Bank  Diaper Supply Management Enrollment Unduplicated (NPI5.2)  Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)	Month 23 341	<b>YTD</b> 187 530	Annual Goal (12 Mo)	70%  Month Progress 15%	Annual Progress (12 Mo)
CalCAPA Diaper Supply Bank  Diaper Supply Management Enrollment Unduplicated (NPI5.2)  Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)  Rental Assistance Program  Rental Assistance Program  (estimated maximum \$2,000 per household)  Walk-In Community Services  (Duplicated & Non-First 5 Clients)	Month 23 341 Month 0	YTD  187  530  YTD	Annual Goal (12 Mo)	70%  Month Progress 15%	Annual Progress (12 Mo)
CalCAPA Diaper Supply Bank  Diaper Supply Management Enrollment Unduplicated (NPI5.2)  Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)  Rental Assistance Program  Rental Assistance Program  (estimated maximum \$2,000 per household)  Walk-In Community Services  (Duplicated & Non-First 5 Clients)  Administrative Support (SRV 7c)	Month  23  341  Month  0  Month  56	187 530 YTD 0 YTD 119	Annual Goal (12 Mo)	70%  Month Progress 15%	Annual Progress (12 Mo)
CalCAPA Diaper Supply Bank  Diaper Supply Management Enrollment Unduplicated (NPI5.2)  Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)  Rental Assistance Program  Rental Assistance Program  (estimated maximum \$2,000 per household)  Walk-In Community Services  (Duplicated & Non-First 5 Clients)  Administrative Support (SRV 7c)  Baby Supplies (SRV 2w)	Month  23  341  Month  0  Month 56 135	YTD  187  530  YTD  0  YTD  119  303	Annual Goal (12 Mo)	70%  Month Progress 15%	Annual Progress (12 Mo)
CalCAPA Diaper Supply Bank  Diaper Supply Management Enrollment Unduplicated (NPI5.2)  Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)  Rental Assistance Program  Rental Assistance Program  (estimated maximum \$2,000 per household)  Walk-In Community Services (Duplicated & Non-First 5 Clients)  Administrative Support (SRV 7c)  Baby Supplies (SRV 2w)  Copies	Month  23  341  Month  0  Month  56  135 35	YTD  187  530  YTD  0  YTD  119  303  72	Annual Goal (12 Mo)	70%  Month Progress 15%	Annual Progress (12 Mo)
CalCAPA Diaper Supply Bank  Diaper Supply Management Enrollment Unduplicated (NPI5.2)  Monthly Diaper Kit Supply Delivery Duplicated (SRV5.nn)  Rental Assistance Program  Rental Assistance Program  (estimated maximum \$2,000 per household)  Walk-In Community Services  (Duplicated & Non-First 5 Clients)  Administrative Support (SRV 7c)  Baby Supplies (SRV 2w)	Month  23  341  Month  0  Month 56 135	YTD  187  530  YTD  0  YTD  119  303	Annual Goal (12 Mo)	70%  Month Progress 15%	Annual Progress (12 Mo)

Transportation Assistance (SRV 7d )  Total Community Services	19 <b>723</b>	37 <b>1565</b>
Referrals(SRV 7c)	55	132
Household Items (SRV 7c)	145	309
Food (SRV 7c)	209	428
Emergency Clothing (SRV 7n)	17	49

### **Explanation (Over/Under Goal Progress)**

Program Strategic Goals	Progress Towards Goal
1. Apply for three funding opportunities that would help extend range of services outside First 5 clients for under served families (Parenting, Children 6-18, seniors, and homeless individuals).	No new applications were submitted in February but 4 four grant applications are in progress with Kern Family Health Care, the Virgina & Alfred Harrel Foundation, Care for Kids, and Dignity Health.
Participate in community outreach activities to promote CAPK & Oasis FRC services and seek donations from local business partners (in-kind and monetary).	CAPK hosted a focus group for the strategic plan at the Ridgecrest Salvation Army and the event was well attended by several partner organizations, OFRC clients, and community members. The Oasis attended the Ridgecrest Chamber of Commerce Economic Outlook Conference and participated in the panel on the impact of poverty in Ridgecrest.

The DDRPP conducted a site visit to audit the Diaper program and provided positive feedback to the Oasis FRC, and is exploring the feasibility of making the program permanent. Kern County Children Health's Network hosted a one day dental clinic for children 0-5 at the Oasis for the Head Start pre-school children in the morning and the F5K children in the afternoon.

**Program Highlights** 

Month	February-25	Program/Work Unit		Energy & Utility Assistance		
Division/Director	Fred Herna	Fred Hernandez		Vipassana Chawla		
Reporting Period	January 1, 2025 - De	cember 31, 2025				
	Program Description					

The Energy Program assists income-eligible Kern County residents with utility bill payment, free weatherization, and energy education at no cost to the participant. Weatherization services include weather stripping; repair or replacement of windows and doors, heating/ cooling appliances, stoves, refrigerators, and more.

Low-income Home Energy Program (LIHEAP) 2025	Month	YTD	Goal	Month Progress	Annual Progress
Households Served - Utilities Assistance	512	942	3,300	16%	29%
Households Served - Weatherization	7	13	150	5%	9%
Department of Energy (DOE) Bi-partisan Infrastructure Law (BIL) - Weatherization Assistance Program (WAP)	Month	YTD	Goal	Month Progress	Annual Progress
Households Served - Weatherization	0	3	50	0%	6%
Total Homes - Weatherized & Utility Assistance (Note: The data represents work submitted to CSD for reimbursement - delayed by 2 months)	Month	YTD	Goal	Month Progress	Annual Progress
Total Households Served - Utility Assistance (FNPI 4z, SRV 4i, )	512	942	3,300	16%	29%
Total Households Weatherized (FNPI 4h, SRV 4q, & SRV 4t)	7	16	200	4%	8%
PG&E Case Management Program	Month	YTD	Goal	Month Progress	Annual Progress
Number of clients enrolled in the case management program (SRV7a).	310	787	2,400	13%	33%

### **Explanation (Over/Under Goal Progress)**

Program Strategic Goals	Progress Towards Goal
1) Meet the PG&E goal of enrolling 2,400 clients into the PG&E Case Management Program.	At the moment we have met 33% of the goal. We hired two additional case managers in order to assist with the current work load.
Successfully implement the City of Bakersfield Weatherization     Program and meet the contract goals.	We are making steady progress towards successfully implementing the City of Bakersfield Weatherization Program and meeting the contract goals. Recently, we had a productive meeting with the City representatives, where we discussed the priority homes and key points to focus on before initiating the weatherization process. The City has shared the list of homes, which we are currently reviewing and assessing to ensure compliance with program requirements. Our team is working diligently to prioritize the homes, conduct necessary inspections, and develop a comprehensive plan to weatherize the homes efficiently.
3) Meet at least 22% of production goal for DOE BIL WAP contract	We have faced challenges in spending down this contract due to its restrictive terms. Additionally, we have temporarily halted expenditures on this contract due to uncertainty regarding grant funding.

## Program Highlights

We are proud to announce that our agency has successfully expended 100% of our total contract funding for the 2024 LIHEAP contract, completed the contract without requiring an extension to spend out and meeting the performance requirements for a Category A rating.

Month	February-25		Friendship House Community Center (FHCC)			
Division/Director		Program Administrator	Lois Hannible			
Reporting Period	January 1, 2025 - December	r 31, 2025				
	Program Description					

Located in Southeast Bakersfield, the program serves children, adults, and families through after-school, summer and mentor programs, putrition education, sports, access to social services, and more

summer and mentor programs, nutrition edu	ication, spor	ts, access to soci	al services, ar	nd more.	
				Month	Annual
Youth Programs	Month	YTD	YTD Goal	Progress	Progress
Youth Mentoring (FNPI 2c.2., FNPI 2c.3,					
SRV 2p)	1	78	100	1%	78%
Summer Program (SRV 2m)	-	-	35	0%	0%
After School Program (FNPI 2c.2., FNPI 2c.3, SRV 2p)	1	31	50	2%	62%
California Violence Intervention Program (CalVIP)	Month	YTD			
Incident Response (SRV 5w)	1	1			
Outcome/Case Managed Families (SRV 7a)	1	15			
Provided Food Assistance (SRV 7c)	0	3			
Assisted with Energy/HEAP Services (SRV 7c)	0	-			
Crisis Intervention	0	-			
Provided Mentoring Services (SRV 2p, 7c)	8	22			
Assisted with relocation services/Deposit Payments (SRV 4d)	0	-			
Temporary Housing Placements (SRV 4m)	0	-			

## **Explanation (Over/Under Goal Progress)**

Program Strategic Goals	Progress Towards Strategic Goals
Organize and execute successful fundraising events in collaboration with the Friendship House (FHCC) Advisory Board to generate financial support and sustain programs at the youth center.	The Friendship House Mixer & More Fundraiser is scheduled for Friday, November 7th. The event will be held at The Collective and will start at 5:30pm. Sponsorship opportunities will be available soon.
2. Recruit and retain dedicated Advisory Board members with the skills, networks, and passion to raise funds and support initiatives for the Friendship House sustainability and growth.	The Friendship House is pleased to welcome two new Advisory Board members, which includes Kelly Fargo, VP of Communications for Strata Credit Union & Jim George, a retired professor from CSUB.
3. Collaborate with the CAPK Executive Team to expand grant research and submission efforts for the CAPK Friendship House, ensuring resources align with and address the evolving needs of the community.	The Friendship House Administrator is working on two grants with the CAPK Executive Team, which includes a private mini-grant, and a multi-year grant from State funds.

## Program Highlights

The Friendship House Girls Leading the Way Through STEM Program has started hosting STEM classes once a week at Sequoia Middle School. Girls are introduced to leadership skills and participate in STEM lessons through hands-on projects. In addition, the Friendship House is hosting Aggression Replacement Training (ART) classes at CLC Tech. Through structured lessons and interactive discussions students benefit by learning effective ways to manage anger and improve decision making.

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Month	February-25	Pi	rogram	Shafter Youth Center (SYC)
Division/Director	Fred Her	nandez	Program Manager	Angelica Nelson
Reporting Period	January 1, 202	5 - Decemb	er 31, 2025	
Program Description				

The Shafter Youth Center (SYC) serves children, adults, and families through youth after-school, summer and pre-employment programs, parenting classes, nutrition education, sports, access to social services, and more.

Youth Programs	Month	YTD (unduplicated)	Goal	Month Progress	Annual Progress
After School Program Enroll (FNPI 2c &SRV 2l) (hours of operation: 2- 5pm; 1230p - 5pm for minimum day)	0	17	40	0%	43%
Summer Program (SRV 2m) June/July		0	60	0%	0%
Community Programs	Month (New)	YTD (unduplicated)			
Fitness Boot Camp, Zumba and Adult Basketball	60	112			
Girls Scouts, Community Meeting Space, Dignity Mental Health Support, etc. (group					
count)	4				
On Site Collaboration: Energy, VITA, Food Bank	4				
Outreach Activities	Month	YTD	Goal	Month Progress	Annual Progress
Outreach Events					
(presentations/informational updates, distributions (e.g., food, diapers)	0	0	6	0%	0%
Evnlana	tion (Over/II	nder Goal Pro	aracel		

#### **Explanation (Over/Under Goal Progress)**

Program Strategic Goals	Progress
Monitor and assess students' academic advancement through regular school progress and grade reports. Utilize the gathered data to refine and modify individual student learning plans.	Individualized assignments have been helping students become successful in practicing reading and math.
2. Improve the attainment of program funding to broaden the scope of program offerings. This involves working in partnership with the CAPK Foundation to integrate funding that facilitates the introduction of new services.	Shafter Youth Center continues to apply for grant funding. We are currently working with the grants team on a grant application to further STEM education.
Support the Exploration of Interests and the Development of Skills and Creativity for Youth.	Students have expressed their interests in topics to learn. Staff is currently researching the ideas and following up on feasibility.

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Month	1-Feb	Program/Work Unit	Volunteer Incom	ne Tax Assistance (VITA)
Division/Director		Fred Hernandez	Program Manager	Jacqueline Guerra
Reporting Period	January	1, 2025 - December 31, 2025		

### **Program Description**

The CAPK VITA program offers free tax preparation services. This service is available to low-to-moderate income individuals, the elderly, persons with disabilities, and limited English-speaking taxpayers. Additionally, the CAPK VITA program provides ITIN (Individual Taxpayer Identification Number) services through Certified Acceptance Agents (CAAs). CAAs are authorized by the IRS to assist individuals who do not qualify for a Social Security number but need an ITIN for tax filing purposes.

addict marviadais wile do not qualify for a doc	,		31 P		
CAPK current year 2024 e-filed Tax Returns (SRV 3o)	Month	YTD	Goal	Month Progress	Annual Progress
Federal	2,225	2,503	8,250	89%	30%
Social Security Number (SSN)	1,989				
Individual Taxpayer Identification Number (ITIN)	236				
State	2,236	2,514			
Social Security Number (SSN)	1,991				
Individual Taxpayer Identification Number (ITIN)	245				
CAPK 2019-2023, Paper Filed, and Prior Year Returns (total YTD added to Federal YTD) (SRV 3o)	Month	YTD			
Paper-filed, and Prior year returns (federal)	69	78			
Social Security Number (SSN) Individual Taxpayer Identification Number	59				
(ITIN)	10				
Paper-filed, and Prior year returns (state)	68	77			
Social Security Number (SSN) Individual Taxpayer Identification Number	59				
(ITIN)	9 Manth	VTD			
CAPK Refunds and Credits (SRV 3o)	Month	YTD			
Federal Refunds	\$2,509,028	\$2,893,747			
State Refunds	\$799,250	\$911,824			
Federal Earned Income Tax Credit (EITC) (income limit \$66,819 per household)	\$1,897,530	\$2,689,516			
California Earned Income Tax Credit (CalEITC) (income limit \$131,950 per household)	\$420,900	\$474,681			
Total Refunds and Credits		\$6,969,768			
Individual Taxpayer Identification Number (ITIN) (SRV 30) Applications (Note: duplicate of Federal Tax Returns Completed)	Month	YTD	Goal Adjusted	Month Progress	Annual Progress

Applications (New/Renewal)	34	38	200	17%	199
	Explanation (Ov	er/Under Goal Pr	ogress)		
State refunds and CalEITC amounts is an es	timate due to the i	nability to retrieve	a State Paper report		
Program Strategic Goals		lability to round ve	Progress Towar	rds Goal	
Persist in fostering connections within rural co	ommunities to	Continuously wor	king on establishing pa		opportunity
extend outreach and engage with a larger nu		meetings were he partnerships for t Chase Bank in D very own Head S State Opportunity	in new locations of the eld with the following to he future: Valley Strong elano, Taft College and tart center in Taft. We have and Assemblywoman axes event in April.	discuss the poter g Credit Union in I d extended partne nave also met with	ntial Delano, rship with ou n Golden
Sub-contactor: United Way Central Eastern California Current year 2024 e-filed returns	Month	YTD	Goal Adjusted	Month Progress	Annual Progress
Federal	1045	1,195	3,250	0.321538462	0.36769231
State	1048	1,194			
UWCEC 2019-2023 Paper Filed, and Prior Year Returns (total YTD added to Federal YTD)	Month	YTD			
Paper-filed, and Prior year returns (federal)	43	54			
Paper-filed, and Prior year returns (state)	24	36			
Sub-contactor: United Way Central Eastern California Refunds and Credits	Month	YTD			
Federal Refunds	\$1,133,535	\$1,396,761			
State Refunds	\$392,378				
Federal Earned Income Tax Credit (EITC) (income limit \$66,819 per household )	\$883,616	\$1,095,504			
California Earned Income Tax Credit (CalEITC) (income limit \$31,950 per household)	\$163,388				
Total Refunds and Credits		\$3,145,199			
	Progr	am Highlights			

CAPK VITA was featured in CSD's February "What's Happening Newsletter" for all CalEITC grant recipients to see the work being done here at CAPK VITA.



## **Operations**

Data Services
Facilities & Maintenance
Information Technology
Information Systems
Risk Management

Month	February-25	Progran	n/Work Unit	Operations Division	
	<u> </u>				
Division/Chief,	Emilio Wa CFTO, Maria C	•	Program	Laurie Sproule, Kenneth Lawrence, Eric Martinez, Rommel	
Director	Director of Fa	acilities	Managers	Almanza, Mohamed Ahmed	
Reporting Period	January 1, 2025 - December 31, 2025				

**Division Description** 

The Operations Division is a dynamic and multifaceted division that plays a pivotal role in ensuring the seamless functioning of our organization. This division is responsible for spearheading new construction projects, overseeing fleet management, maintaining our physical facilities, mitigating risks, and managing all aspects of Information Technology (IT) and Information Systems (IS).

physical facilities, mitigatii						
		Data Service	es			
Activity	Requested	In-Progress	Processed	Processed YTD		
IS Tickets	70	30	72	138		
Power App						
Enhancements	3	8	6	7		
Paginated Reports/						
Power bi reports/						
Dashboards	2	2	4	8		
Projects	S	Description	of Status	Current % Status		
2-1-1 Optimiz	zations	IVA pending Five9 quote. API au and ICarol in development.	tomation between Primarius	35%		
Adult Re-Entry	Program	·				
•		Deployed to UAT February	80%			
Calfresh Healthy L	_iving CRM	Application went live on February	y 7th	100%		
MStree	t	Bug identified in testing. Schedul	ed to deploy to UAT in March	40%		
SMS Integra	etions —	Process development nearing co	ompletion. Acquiring numbers			
Sivis integra	1110115	for interested programs		45%		
HMIS Campaig	n Emails	Application went live on February	/21	100%		
Feeding America Service	e Insights Project	Training agency partners has be	gan with pilot agencies.	40%		
		Facilities				
Activity	Requested	In-Progress	Processed	Processed YTD		
Facility Work Orders	386	622	349	735		
Construction F	Projects	Description	of Status	Current % Status		
Central Kitchen		Ceiling, mechanical units, w been all installed. Kitche delive	n Equipment has been	85%		
McFarland & Tehachapi N	A = all =	delivered.		Funding applications in review with Office of Head Start 5%		
	viodulars	Funding applications in revie	w with Office of Head Start	5%		
Barnett House	viodulars 	Interior demolition, new fram	ming, plumbing, and floor			
		Interior demolition, new fran leveling in p	ming, plumbing, and floor progress.	45%		
Barnett House <i>Major Maintenand</i>		Interior demolition, new fran leveling in p Description	ming, plumbing, and floor progress.  of Status			
Barnett House  Major Maintenand  Angela Martinez		Interior demolition, new fran leveling in p	ming, plumbing, and floor progress.  of Status  ppment TI	45%		
Major Maintenand		Interior demolition, new fran leveling in p <b>Description</b> Staff Develo	ming, plumbing, and floor progress.  of Status  opment TI mpletion.  iilding under TI iit obtained.	45% Current % Status		
Major Maintenand Angela Martinez		Interior demolition, new france leveling in particular demolition, new france leveling in particular demolition, new france leveling in particular demolition. Staff Development demolition in particular demolition demolition, new france france leveling demolition, new france france france leveling demolition, new france france france france leveling demolition, new france leveling in particular demolition demolitical demolition demolition demolition demolition demolition demolitical demolition demolition demolition demolitical demo	ming, plumbing, and floor progress.  of Status  opment TI mpletion.  illding under TI it obtained. Door and IT Rm light	45% Current % Status		
Major Maintenand Angela Martinez Stockdale HS		Interior demolition, new fran leveling in pascription  Staff Develonearing constant Side of but Playard permone Added a new CO for East Kern new office	ming, plumbing, and floor progress.  of Status  opment TI mpletion.  iilding under TI iit obtained.  Ooor and IT Rm light t Signage e space TI began	45%  Current % Status  95%		
Major Maintenand Angela Martinez Stockdale HS EKFRC		Interior demolition, new fran leveling in pascription Staff Develonearing columns South Side of but Playard permanded a new CO for East Kern new officiaundry	ming, plumbing, and floor progress.  of Status  opment TI mpletion.  illding under TI ilt obtained. Ooor and IT Rm light t Signage e space TI began room	45%  Current % Status  95%  75%  100%		
<i>Major Maintenand</i> Angela Martinez		Interior demolition, new fran leveling in pascription  Staff Develonearing constant Side of but Playard permone Added a new CO for East Kern new office	ming, plumbing, and floor progress.  of Status  ppment TI mpletion.  iilding under TI iit obtained. Door and IT Rm light t Signage e space TI began room itchen	45%  Current % Status  95%  75%		

Alberta Dillard		Property Line Survey C	omplete	F0/	
Honyoy Holl		Working of Property	5%		
Harvey Hall		Awarding Contract & Scheduling Walks with Architect and Contractor Selected		20%	
Food Bank		Food Pantry & L	obby Remodel	10%	
MCAP Relocation		Relocating MCAP	to Stine Property	5%	
		Information & Tec	hnology		
Activity	Requested	In-Progress	Processed	Processed YTD	
Help Desk Work Orders	483	142	479	1200	
Information & Technology	ogy Projects	Description	of Status	Current % Status	
Ring Central VOIP migration		phase 2		45%	
Physical inventory		rolling out plan		10%	
level 1 tech interviews		reviewing candidates		60%	
		Risk Managen	nent		
Workers Compensati	on Claims	Reported		Reported YTD	
For Report Only		1		12	
First Aid		3		5	
Medical		1		2	
Modified Duty		0		0	
Lost Time		1		3	
Under Investigation / Non-Ir Students / Parents / Volunte		1		3	
Property		3		5	
Vehicle Incident / Grand The	eft Auto	0		0	
Motor Vehicle Accident		1		1	
	ork Place Violence / Over Doses / Death			0	
VVOINT IQUE VIUIEITUE / UVEI	Total	0 11		31	
Program Strategic			Progress Towards Goa		
		Doggrintion		Current % Status	
Description  Develop a facility deferred n		Description		Current % Status	
program.	паппенансе	Head Start sites reviewed and projects identified. Cost estimates developed.		45%	
Develop and implement a D Governance strategy.	eta				
Improve the customer exper assessing it through factors response time and custome	such as				
		Program Highl	ights		



## **Community Development**

Grant Development
CAPK Foundation
Outreach & Marketing
2-1-1 Call Center
Community Schools Partnership Program (CSPP)

Month	February-25	Program	Community Development
	Pritika Ram	Program	Catherine Anspach, Vanessa Mendoza,
Division/Director		Manager	Savannah Maldonado-Oates
Reporting Period	January 1, 2025 -	December 31, 2025	

**Program Description** 

The services under the Community Development Division range from fund and grant development/research to outreach and media/public relations, as well as new business development. This includes project management of agency level initiatives, such as the 2021-25 Strategic Plan and CAA-related plans, and special projects.

			Annual	Month	Annual
Outreach Social Media	Month	YTD	Goal	Progress	Progress
Website User Sessions	22,890	41,011	250,000	9%	16%
Facebook Impressions (i.e., number of times					
users see content)	504,110	916,708	1,250,000	40%	73%
Other Social Media Impressions	24,684	67,848	250,000	10%	27%

#### Highest Performing Post



https://www.facebook.com/content/insights/?content\_id =UzpfSTEwMDA2NDYwNjM5NTI3NjoxMDIwMDM1MzkzN DkzMzMxOjEwMjAwMzUzOTM0OTMzMzE%3D&entry\_point=CometFeedStoryProfilePlusViewInsightsButton

2,493 impressions How many times the post came across screens)

1,314 reach (how many individuals saw the post)20 interactions (how many liked, commented, or shared)

#### **Outreach Special Projects**

Met with TYM4C on potential partnership for FHCC History Video

Hosted Agency Blood Drive

Met with Children's First Literacy to plan partnership for Annual East Bakersfield Festival that is set for May 2025

Continued marketing for CNA Survey and corresponding community focus groups

Provided agency presentation for North Beardsley Preschool Parent Group

Hosted KHEP community meeting in Lake Isabella

Began production on Workforce Innovations Grant video: Filmed Interview of Lisa Ragan & Rebecca Moreno

2-1-1 Day email blast: Headshots and Testimonials of staff captured; along with social media graphics developed for communication channels

Updated 2-1-1 website to be more compatible for tablets and phones

Script developed for Food Bank Agency Conference video

Updated more sections and information to VITA webpage and updated VITA Google hours

Organizational Representation at Shafter State of the City

Provided Spanish media interview for Univision on Housing and Supportive Services

Updated WIC Main Office Google Hours

Updated Board Member CAPK webpage

Ongoing support for VITA marketing campaign: obtaining analytics for monthly reporting, coordinating community engagement, and assisting in content development to meet grant requirements

Coordinated and provided talking points on CalFoods Funding for Univision interview for Director of Health & Nutrition

Client Success Story: Oasis Family Resource Center published

Coordinating with VITA program on hosting Tacos and Taxes event in partnership with Golden State Opportunity and Assemblywoman Dr. Bains

Community Outreach at Bakersfield College's Financial Aid Festival

Met with Head Start Data Analytics team to begin production of Head Start Annual Report for 2024

Team collaboration on production of Agency Annual Report

#### **Outreach Advocacy**

Signed on to Feeding America Letter Budget Reconciliation

Working with State 2-1-1 on planning for \$20 million budget request

#### **Advocacy Watch-list**

Executive orders in regard to DEI

#### **Projects**

In February, the Kern Coalition finalized the RFP for Catalyst Proposals, along with the final Scoring Matrix and Rubric. These documents will be officially published on the KCCD website during the first week of March. Additionally, the coalition completed the first round of subregional Project Incubator meetings across all five subregions. Unlike the traditional community meetings held during the planning phase, these sessions focused on engaging specific stakeholder groups. Participants included industry representatives (e.g., Aerospace Sector), community residents, city and county officials, local developers, entrepreneurs, school districts, and more. During the meetings, attendees received updates on the CA Jobs First initiative and the coalition's progress toward meeting state objectives. They also brainstormed approximately five project ideas for potential Catalyst Program funding. Participants were encouraged to identify and invite additional stakeholders essential to advancing these projects. All meetings were conducted in a hybrid format, recorded, and transcribed to allow those who couldn't attend to review the discussions and collaborate on proposal development. The coalition will return in March to continue supporting the regions in refining their proposals and ensuring timely submission.

Community Services Block Grant (CSBG)	Results Oriented Management & Accountability (ROMA)
Submitted CY 2024 Annual Report	Staff are in the process of renewing their certifications.

#### Foundation

Joined Bakersfield West Rotary which meets weekly. Approximately 65 members who represent a wide variety of industries and connections in the Kern County community.

Travelled to East Kern to meet with Cal Portland to discuss upcoming golf tournament on March 8, 2025 to benefit the EKFRC.

Delivered cookies to various CAPK programs as part of the employee giving campaign. Hosted an employee giving social for all staff at the administrative office.

Actively solicited 22 new prospects for sponsors for Gourmet For Good.

Solicited all 37 past sponsors for Gourmet For Good.

Attended the CSUB Alumni dinner.

Organized and hosted a Gourmet for Good planning subcommittee meeting with Foundation board members.

Created the Kern Health Systems proposal for major gift partnerships.

Attended the Downtown Business Association Awards Breakfast.

Attended a Fundraising Conference hosted by Somos El Poder tailored for Latinx focused non-profits.

Exploratory meeting with Matt Cauthron/Adventist Health with Food Bank Admin to discuss opportunities in East Kern/Cal City.

Program Strategic Goals	Progress Towards Goal
Proactively identify and pursue new funding opportunities to support and enhance our organization's mission and projects.	Onboarding and refining the Donor Relations Administrator position to concentrate on stewarding our larger donors, expanding on workplace giving and increasing overall sponsorship.
Develop a long term plan to raise awareness and funds to support the Food Bank.	Participating twice monthly meetings with key Food Bank staff to identify prospective supporters and discuss fundraising strategies. Advancing Anti-Hunger Month to increase donations.
Further develop and grow Foundation Board to aid in the overall fiscal growth of the Foundation.	Meeting with Chair & Vice Chair to develop new term goals and reevaluate existing board. Establish an annual board retreat in September. Vetting companies that can lead retreat.

Month	February-25	Program/Division	2-1-1 Call Center Program			
		Program				
<b>Division/Director</b>	Pritika Ram	Manager	Sabrina Jones-Roberts			
Reporting Period	January 1, 2025 - December 31, 20	025				
Program Description						

The 2-1-1 Kern is a 24/7 information and referral service that provides local residents with comprehensive information and links to community health and human services at no cost. The 2-1-1 Kern has a database of 1,300 social service agencies that are available to the public through the 2-1-1 Kern Online Resource Directory at www.211KernCounty.org. The program has over 17 years of experience in providing and linking community members to vital services, and currently serves multiple communities in the Central Valley including Kings, Tulare, Stanislaus, Fresno, and Madera through the United Way partnerships.

Most Requested Services	Food Pantries		Utility Paymer	nt Assistance	Specialty Fo	ood Providers
Top 3 Unmet Needs	VITA	VITA		sion Programs	Food Stamps	
Information and Referral Services (I&R)	Ma	.a.tla	VTD	Annual	Month	Annual
Calls Handled (SRV 7c)	IVIO	nth	YTD	Goal	Progress	Progress
Fresno & Madera County		609	9,816	20,000	28%	49%
Kern County		356	6,770	90,000	3%	8%
Kings County		09	491	4,000	5%	12%
Merced & Mariposa County		34	272	900	15%	30%
Stanislaus County		21	1,985	10,000	9%	20%
Tulare County		71	1,538	10,000	7%	15%
Total County-based I&R Calls Handled	10,	400	20,872	134,900	93%	15%
Average Wait Time 0:46						
Average Handle Time 5:59						
Other Service Call Types Handled (SRV 7c	) Mo	onth	YTD			
LIHEAP (SRV 7b)	<i>'</i>	223	7,854	-		
Mental Health (SRV 7c)		34	699			
Total County-based and Other Calls Handled		957	29,425			
Staffing vs. Ca				Current Staff	Staff Needed Per Call	Staff Over/ Short
2-1-1 staff designated for calls handled across a of 42 calls per staff for an 8-hour shift.	all counties contr	acts with the	e expectation	16	12.1	3.86
Grant Funded Services	Activity	Month	YTD	Annual Goal	Month Progress	Annual Progress
Cal-Fresh (SNAP) Application (SRV 3I)	58	23	43	350	7%	12%
Community Health Care Program / Medi-Cal Applications (SRV 3h)	23	9	21	70	13%	30%
First 5 Help Me Grow (HMG) Ages & Stages New Children Screened (SRV 50	c) 43	30	58	125	24%	46%
2-1-1 Website Visitors	Мо	nth	YTD	Annual Goal	Month Progress	Annual Progress
Duplicated Visitors (i.e., accessing 2-1-1 e-services and database resources)		29,846 60,150		225,000	13%	27%
Referrals	Мо	nth	YTD			
Food-related Calls (SRV 7c)	9:	57	2,198			
Health and Human Service Referrals (SRV 7c)	11	59	2,721			
Housing and Homelessness Calls (SRV 7c)	34	44	755			
		344				

**Total Other Services** 2,953 6,680

### **Explanation (Over/Under Goal Progress)**

2-1-1 performs call handling services for several counties throughout the Central Valley in addition to the local county of Kern. The program has collectively achieved 15% of its annual target goal for counties call metrics. Internally, the program answers calls associated with homelessness assistance and completes a Quick Reference Tool to assign follow-up to Coordinated Entry System. Through its various scopes of work, the program provides application assistance, completes assessments, and conducts outreach to bring awareness of services within the community. Incoming calls, applications, and assessments are monitored and reviewed to determine appropriate methods and material needed for outreach events. The program remains committed to initial and renewal Medi-Cal applications through Kaiser's Community Health Care Program.

Duanuan Stuatania Caala				
Program Strategic Goals	Progress Towards Goal			
	The program seeks to captivate skilled candidates by			
	streamlining the recruitment process of internal Human			
	Resources. The program aims to offer competitive wages,			
	language fluency and competency incentives, and opportunity			
	for growth. 2-1-1 is staffed with 20 Full Time Information and			
	Referral (IR) Specialists to handle Low-Income Home Energy			
	Assistance and standard calls. The program enriches employees			
	through strategic schedule planning, honoring traditions, and			
	celebrating achievements or milestones. Additionally, it supports			
Enhance recruitment initiatives to attract and hire well-	opportunities for professional development and an incentive for			
qualified candidates. This includes enhancing employee	IR's who obtain certification as a Community Resource			
retention and foster opportunities for professional growth.	Specialist.			
	The program is in collaboration with the Information Systems			
2. Enhance the efficiency and effectiveness of our call center	Team to refine its processes and maximize technology by			
operations in the coming year by thoroughly evaluating and	digitizing Food Pantry and Commodities resources, enhancing			
optimizing the use of our tools and technologies, including CRM				
systems. Focus will be placed on improving call handling	pantry sites without the requirement to communicate with a			
performance, streamlining workflows, and identifying	Specialist, and implementing a label maker to reduce the time			
opportunities to align staffing levels with operational needs.	dedicated to application mailers.			
	2-1-1 aims to achieve strengthened partnerships by effectively			
3. Prioritize retaining existing contracts, such as partnerships	communicating, and meeting with partners and contract grantors			
with United Ways, while actively exploring and proposing new	to share performance data and discuss progress relative to its			
opportunities to better serve our community members.	objectives, deliverables, and goals. The program is consistently			
Leverage the full potential of the call center by pursuing	working on meeting the reporting expectations of all funding			
additional fee-for-service contracts and expanding services to	sources and maintaining a trusting relationship to increase the			
maximize impact and efficiency.	opportunity for existing contracts to be retained. □			
Program	Highlights			

National 2-1-1 Day was celebrated on February 11, 2025. With the support of CAPK Outreach and Marketing Team, two of the programs' employees participated in a photo session and provided testimonials on the impact the program has on the community.

Month	February-25	Program/Work Unit	Community School Partnership Program			
Division/Director	Pritika Ram	Program Manager	Que'Mesha Banner			
Reporting Period	January 1, 2025 - December 31, 2025					
	Program Description					

The Community School Partnership Program (CSPP) provides comprehensive case management services to student-families enrolled in Bakersfield City School District's (BCSD) Community Schools. CSPP receives referrals from the community schools' Multi-Tiered System of Support and Family and Community Engagement (FACE) Liaisons. The program connects student-families with community-based services to address food insecurities, housing stability, and other essential needs. It is modeled after the Four Pillars of a successful Community School, aimed at mitigating the academic and social impacts of emergencies on local communities and enhancing school responsiveness to student and family needs.

Additional Requested Services	Tax Preparation		Resume	Building	Diapers	
BCSD Referral Type	M.T.S.S	5 (2)	F.A.C.	E (17)	OTHE	R (18)
Direct Services		Month	YTD	Annual Goal	Month Progress	Annual Progress
Families referred to Program (SRV One-time services	7c)	37	103	700	5%	15%
Families Receiving Case Managem (SRV 7a)	ent Services	93	186	480	19%	39%
Results-Oriented Managen Accountability (ROMA) Ass		Month	YTD			
Families that completed Pre-assess	sment	12	32			
Families that completed Post-asses	ssment	2	7			
Internal Referral Services (	SRV 7c)	Month	YTD			
Total Families referred internally for Food and Nutrition (2-1-1 or CalFresh)		4	14			
Total Families referred internally for (CES)	Housing	4	12			
Total families referred for Employm (2-1-1 or external)	ent Resources	1	8			
Total Families referred internally for (Head Start)	Childcare	2	5			
Total Families referred internally for Assistance (Energy)	- Utility	5	13			
Total Families referred to Friendship House afterschool/ mentorship program		0	1			
Families Receiving Emergency Foothrough CAPK Food Bank Pantry P (SRV 5jj)		57	100			
Home Visits (SRV 2cc)		8	8			

Explanation (Over/Under Goal Progress)

The program works closely with the funder for referrals by consistently collaborating with liaisons and the Multi-

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I lered System of Support for opportunities to provide wrap around case management to new families. Community School Partnership Programs' Leadership remains connected with BCSD Leadership to seek strategies in increasing program awareness within school sites.  $\square$ 

Program Strategic Goals	Progress Towards Goal
1. Elevate program standards and effectiveness by providing a minimum of 3-months and up to one year of case management services to families referred to program and ensure the case management flow chart is being followed and conducted promptly.	Food box criteria aligns with emergent needs of the community to allow an increased focus on parent engagement in aim to enrich upon family goal setting. The programs' Leadership met with the funding sources' Leadership to discuss performance and progress. Team meetings were held with case managers in effort to standardize the process in building and retrieving monthly and annual report details.
2. Implement Specific, Measurable, Achievable, Relevant, and Time-Bound (SMART) goals with participating families based on their needs outlined in ROMA assessment to reduce barriers and increase successful outcomes.	Collaboration with implemented with case managers to ensure they continue maximizing their opportunity to utilize available tools to capture data for ongoing case management supports and implement assessments to gauge program impacts based on family progress for all cases prior to their closure.
Increase access to housing support and financial educational opportunities for families experiencing or at-risk of homelessness.	The program shall aims to continue network within school sites to and the community to maintain connections with familiar entities while exploring possibilities for additional housing resources.

The Community School Partnership Program remains staffed to case manager capacity. School sites present variety of opportunities for participation in events, allowing a chance to reconnect with families.

> 60 47

#### Application Status Report February 2025

Name	Description	Funder	Amount Requested	Amount Awarded	Decision Date	Status
Workforce Innovation and Opportunity Act Employment Social Enterprise Program Year 2024-25	The ESE PY 24-25 grants will focus on promoting job training opportunities and transitional employment through social enterprise initiatives, targeting the hardest-to-serve individuals to help them achieve economic self-sufficiency and life stability. Abadoned: Unable to vet and design a scope in time.	Employment Development Department	\$ -	\$ -		Abandoned
Improving Adult and Youth Crisis Stabilization and Community Reentry Program	justice, mental health, and community-based	Bureau of Justice Assistance (BJA), Office of Justice Programs, U.S. Department of Justice	\$ -	\$ -		Abandoned
Stater Bros. Charity	Food Bank-General Operating Support	Stater Bros. Charities	\$ 21,000.00	\$ -	2/4/2025	Awarded-Closed
Community Vitality Unit-Intensive Case Management	Provide intensive case management to people experiencing chronic homelessness through Coordinated Entry System and Adult Re-Entry Services.	City of Bakersfield	\$ 1,007,202.00	\$ -	2/4/2025	Denied
Funding Request for Educational Supplies Program	We are seeking funding for an initiative that enhances our home-based case management services at the Oasis Family Resource Center by providing additional support to low-income families with educational supplies. The full application is due April 14th.	Virginia and Alfred Harrel Foundation	\$ 5,000.00	\$ -		LOI-Submitted
Sister Phyllis Hughes Endowment for Special Needs	OFRC intends to purchase car seats, baby supplies, and adult diapers for community members in need. LOI was submitted in February. We have now been invited to submit the full application that is due April 14th.	Friends of Mercy Foundation	\$ -	\$ -		LOI-Submitted
FY25 Feeding America Capacity Building, Local Consulting Services	The project aims to enhance CAPK Food Bank's advocacy efforts by securing expert consulting services to influence food security policies, strengthen legislative engagement, and expand coalition partnerships to combat hunger effectively.	Feeding America	\$ 80,000.00	\$ -		Pending

#### Application Status Report February 2025

KFHC Community Grant Program- M Navigation Center	Low Barrier Navigation Center will use these funds to purchase hygiene supplies such as shampoo, conditioner, bodywash, lotions, toothbrushes/toothpaste, sports bra, men's/women underwear, feminine hygiene products, adult briefs, socks, combs, brushes, deodorant, and men's short/long sleeve t-shirts to improve the overall health/hygiene of the clients served at M Street/Safe Camp/Park.	Kern Family Health Care (KFHC)	\$ 5,000.00	5 -		Pending
Adult Reentry Grant (ARG) Cohort 4	The Adult Reentry Grant (ARG) Cohort 4 offers funding to community-based organizations to support individuals formerly incarcerated in state prison. This year, the grant combines two components—Warm Handoff/Reentry Services and Rental Assistance—into a single application, emphasizing a continuum of care model that helps participants transition to self-sufficiency and permanent housing.  CAPK will apply to continue its successful Warm Handoff/Reentry Services program, which focuses on reducing recidivism and homelessness through strengths-based case management, housing navigation, employment support, and community reintegration. For this application, we will expand our program to include Rental Assistance, allowing us to provide direct financial support for housing costs, including rent, deposits, utilities, and landlord incentives. This integration will enhance our ability to address housing stability as a critical factor in successful reentry.	California Board of State and Community Corrections (BSCC)	\$ 4,500,000.00		2/26/2025	Pending
Workforce Innovations Grant	The National Alliance to End Homelessness (NAEH) Workforce Innovations Grant offers up to \$50,000 to support workforce development in the homeless services sector. The funding is designed to address staffing challenges such as high turnover, recruitment difficulties, and job retention by supporting training programs, mentorship initiatives, staff incentives, and wellness activities. This project will focus on M Street Navigation.	The National Alliance to End Homelessness	\$ 50,000.00	\$		Research
PATH CITED	This grant will provide continued supportive services under the CES and CalAIM program. The services will include case management, housing assistance, with medical care through our Enhanced Care Management (ECM) provider. This program will also allow for CES/CalAIM to contract respitory therapists & LCSWs.	California Department of Healthcare Services (DHCS)	\$ -	\$ -		Research

#### Application Status Report February 2025

HomeKey +	To sustain and expand Permanent Supportive Housing	CA Department Housing	\$ -	\$ -	F	Research
	(PSH) for Veterans and individuals with mental health	and Community				
	or substance use disorders who are at risk of or	Development				
	experiencing homelessness. Alongside the City of					
	Bakersfield, Kern Behavioral Health and Recovery					
	Services, and CVAF, CAPK is currently considering					
	rehabilitating a 39 room motel on union for a					
	permanent housing project.					

# Community Action Partnership of Kern Funding Profile

Funding Information			
Funding Type	State	CAPK Program	CalAIM
Funding Agency	CA Dept. of Health Care Services	Project Name	PATH CITED
CFDA	93.778	Target Population	Unhoused Individuals
Reapplication (Y/N)	N	Number to be served	200-500
<b>Estimated Request</b>	\$ \$4,864,185	<b>Division Director</b>	Rebecca Moreno
Award Period	1 year	Program Manager	Joseph Aguilar

#### Project Goal (One sentence goal statement)

CalAIM will expand their Community Support services with Enhanced Care Management (ECM) to provide Whole Person Care (WPC) to under-resourced and underserved populations.

### Project Description (Brief one paragraph description)

B&F Approval:

If awarded, PATH CITED funds will be utilized to expand community support services for CalAIM recipients such as medically tailored meals, temporary housing assistance, asthma remediation, and case management. Transitional Rent will be provided to unhoused individuals for six (6) months while their assigned Case Manager assists them with secure and stable housing after the six month period ends. This project has a one year term. CalAIM intends to build experience/outcome driven data to open future funding opportunities once this grant term concludes.

#### **Estimated Budget Summary**

A large portion of this budget will be to cover personnel--subcontracting special positions, such as a Nutritionist and Respiratory Therapist. Space costs have been allocated as well as facility repairs. Training will be included for all personnel to earn the appropriate certification needed to best serve CAPK clients. Software costs are included in the drafted budget to ensure CAPK utilizes the preferred Software to provide accurate metrics to the funder during the reporting period. The estimated request fulfills CAPK's request for the expansion of ECM and Community Support services.

#### Recommendation

PRE Approval:

Staff recommends approval to submit the funding application and authorize the Chief Executive Officer to execute the contract if awarded, and any subsequent amendments throughout the duration of the contract term.

#### Approvals: Rebecca Moreno 03/05/2025 03/05/2025 4. Chief Financial Officer 1. Division Director Date Date itika Ram 03/05/2025 03/05/2025 2. Chief Business Development Officer Date Date 5. Chief Facilities and Technology Officer Louis Gill 03/05/2025 03/06/2025 6. Chief Executive Officer Date 3. Chief Program Officer Date Date Presented / Approved:

Executive Approval:

Board Approval:

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Executive Approval:

Board Approval:

Funding Type	Private	CAPK Program	Coordinated	
			Entry Services	
Funding Agency	Kern Family Health	Project Name	CES Meals and	
	Care		Hygiene Care	
			Project	
CFDA	N/A	<b>Target Population</b>	Homeless	
			individuals	
Request	\$5,000	<b>Division Director</b>	Rebecca Moreno	
Award Period	1 year	Program Manager	Joseph Aguilar	
Description		ry Services (CES) will use the		
	purchase hygiene kits and easy-to-eat meals for our most vulnerable			
	populations. In 2024, CES saw a significant increase in individuals			
	seeking assistance through our community's homeless response			
	system. These hygiene kits and meals will enable CES to offer			
	essential resources and referrals to individuals experiencing			
	homelessness as they navigate CES access points, helping them meet			
	immediate needs while	e accessing support services	<b>).</b>	

Funding Type	Private	CAPK Program	Cal-AIM	
Funding Agency	Kern Family Health	Project Name	Cal-AIM Health	
	Care		and Hygiene	
			Project	
CFDA	N/A	Target Population	Homeless	
			individuals	
Request	\$5,000	<b>Division Director</b>	Rebecca Moreno	
Award Period	1 year	Program Manager	Joseph Aguilar	
Description	CAPK Cal-Aim will use the	ese funds to purchase hyg	iene kits for Medi-	
	Cal eligible individuals covered through Kern Family Health Care. Cal-			
	AIM will supply essential hygiene kits to individuals experiencing			
	homelessness to support cleanliness and health while maintaining			
	dignity, improving mental well-being, and preventing the spread of			
	diseases in shelters and p	oublic spaces.		

Funding Type	Private	CAPK Program	Friendship House	
			Community	
			Center	
Funding Agency	Kern Family Health	Project Name	Friendship House	
	Care		Aquatic Explores	
			Project	
CFDA	N/A	<b>Target Population</b>	Children and	
			Youth	
Request	\$5,000	<b>Division Director</b>	Freddy	
			Hernandez	
Award Period	1 year	Program Manager	Lois Hannible	
Description	The CAPK Friendship F	amily Resource Center will	utilize these funds	
	to offer students an er	riching field trip experienc	e at the Aquarium	
	of the Pacific in Long B	each. The program will fea	ture a science-	
	based curriculum, inclu	uding online lessons in June	e, leading up to the	
	field trip in July. Additionally, FFRC will integrate a "Train the Trainer"			
	Leadership Program, combined with STEM-focused activities, to			
	enhance students' communication and presentation skills. This peer-			
	led model, where students train one another, will help build			
	confidence, foster tear	mwork and contribute to st	cudent's wellness	
	and health.			

Funding Type	Private	CAPK Program	Oasis Family	
			Resource Center	
Funding Agency	Kern Family Health	Project Name	Oasis Safe and	
	Care		Fresh Start Project	
CFDA	N/A	<b>Target Population</b>	Low-income	
			families	
Request	\$5,000	<b>Division Director</b>	Freddy Hernandez	
Award Period	1 year	Program Manager	Eric Le Barbe	
Description	The CAPK Oasis Family	Resource Center will use th	ese funds to	
	purchase essential baby and toddler items, including infant car seats,			
	formula, pull-ups, and emergency supplies such as hygiene kits,			
	toiletries, feminine products, and sleeping bags, significantly			
	impacting both immediate and long-term well-being. This assistance			
	enables families and individuals to focus on stability and access			
	further support, promo	ting long-term health and v	well-being.	

Funding Type	Private	CAPK Program	Shafter Youth		
			Center		
Funding Agency	Kern Family Health	Project Name	Shafter Future		
	Care		STEM Leaders		
			Project		
CFDA	N/A	<b>Target Population</b>	Children and Youth		
Request	\$5,000	<b>Division Director</b>	Freddy Hernandez		
Award Period	1 year	Program Manager	Angelica Nelson		
Description	The Shafter Youth Cent	er (SYC) will offer a Summe	r STEM program for		
	45 students, including a	n immersive field trip to th	e California Science		
	Museum. KFHC funds will cover the cost of STEM kits and supplies, a				
	chartered bus, student snacks, and the museum entry fees. This				
	program will enhance students' quality of life by offering them a				
	unique opportunity to explore STEM in ways typically unavailable at				
	the Shafter Youth Cente	er.			

Funding Type	Private	CAPK Program	East Kern Family
			Resource Center
Funding Agency	Kern Family Health	Project Name	East Kern
	Care		Traveling with
			Care Project
CFDA	N/A	<b>Target Population</b>	Low-income
			individuals and
			families
Request	\$5,000	<b>Division Director</b>	Freddy Hernandez
Award Period	1 year	Program Manager	Anna Saavedra
Description	challenges faced by East providing bus passes an health appointments an visits, the M Navigation addition, the funds will as infant car seats, form	s EKFFR will directly addrest Kern Family Resource Cerd gas cards, ensuring they ad services in Bakersfield, in Center, and the Open Dooprovide essential infant translar, pull-ups, and critical iting families to meet their ing.	nter clients by can access vital ncluding doctor or Network. In avel resources such tems like food and

Funding Type	Private	CAPK Program	M Navigation		
			Center		
<b>Funding Agency</b>	Kern Family Health	Project Name	Low Barrier		
	Care		Navigation Center		
CFDA	N/A	<b>Target Population</b>	Low-income		
			individuals and		
			families		
Request	\$5,000	<b>Division Director</b>	Rebecca Moreno		
Award Period	1 year	Program Manager	Laurie Hughey		
Description	Low Barrier Navigation	Center will use these funds	to purchase		
	hygiene supplies such a	hygiene supplies such as shampoo, conditioner, bodywash, lotions,			
	toothbrushes/toothpaste, sports bras, men's/women's underwear,				
	feminine hygiene products, adult briefs, socks, combs, brushes,				
	deodorant, and men's s	deodorant, and men's short/long sleeve t-shirts to improve the overall			
	health/hygiene of the cl	ients served at M Street/S	afe Camp/Park.		

Funding Type	Private	CAPK Program	Oasis Family
			Resource Center
Funding Agency	Virginia and Alfred	Project Name	Educational Supplies
	Harrell Foundation		for OFRC
CFDA	N/A	Target Population	Home-based case
			managed clients
Request	\$5,000	<b>Division Director</b>	Freddy Hernandez
Award Period	1 year	Program Manager	Eric Le Barbe
Description	development toys, work home-based school read families with children ag Family Service Plans. Du collaboratively with a cachildren receive Ages ar to ensure they are on trassessments are widely gross motor, personal so Our services support ap the ultimate goal of ens Kindergarten; 30 children	te arts & crafts supplies, eakbooks, and children's book diness educational activities ges 0–5 in working toward aring our home visits, familiase manager to develop Fand Stages Questionnaires (was with their development used across the country to ocial, communication, and proximately 45 children per uring they are fully prepared are enrolled in a year-road Summer Bridge program	ks essential for our es. The OFRC assists SMART goals through ies work mily Care Plans, and ASQ) at set intervals ital milestones. These monitor fine motor, problem-solving skills. er calendar year, with ed to enter und program and 15

Recommendation	Staff recommends approval to submit the small funding application(s) up to
	\$50,000 per year and authorize the Chief Executive Officer to execute the
	contract if awarded, and any subsequent amendments throughout the
	duration of the contract term.

## **Date Presented/Approved**

Policy	PRE	B&F	Board
Council:	Presentation	Approval:	Approval:
	_ :		

Month	February-25	Program/Work Unit		Head Start & Early Head Start
			Program	
			Design and	
	Head Start/State Child Dev	elopment	Management	
Division/Director	Division/ Yolanda Gonzales	8	Administrator	Robert Espinosa
Reporting Period	February 1, 2025 - February 28, 2025			

**Program Description** 

Head Start provides high-quality, early childhood education to children ages zero to five years old through part-day, full-day, and home-based options. The program has a holistic approach, not only addressing the needs of the child but teaching parents to become advocates and skilled providers for their children through its Parent Policy Council and Family Engagement programs. CAPK offers Head Start and Early Head Start services throughout Kern and San Joaquin counties.

Early Head Start (ages 0-3) (FNPI 2a, 2b, 2c, 2c.1,2d, SRV				Annual	
2b, 7a)	Month	Target	Annual Goal	Progress	
Reportable/Funded Enrollment		753	753	98%	
	233				
Disabilities	(YTD)	10%	10%	32%	
	(**-)	1070		0270	
Over Income 101%-130% (up to 35%)	24	n/a	n/a	3%	
Over income 10176-13076 (up to 3376)		11/4	11/4	070	
Over Income 131% and up (up to 10%)	58	n/a	n/a	8%	
Head Start (ages 3-5) (FNPI 2a, 2b, 2c, 2c.1,2d,SRV 2b, 7a)	Month	Target	Annual Goal	Annual Progress	
(FNF1 2a, 2b, 2c, 2c.1,2u,3KV 2b, 7a)	WOTH	rarget	Allitual Goal	Flogless	
Reportable/Funded Enrollment	936	936	936	100%	
	96				
Disabilities	(YTD)	10%	10%	10%	
0 1 4040/ 4000/ / 1 050/)	00	,	,	00/	
Over Income 101%-130% (up to 35%)	23	n/a	n/a	2%	
Over Income 131% and up (up to 10%)	96	n/a	n/a	10%	
			Annual Goal	Annual	
Home Visiting Program (SRV 2cc, 7a)	Monthly	Year-To- Date	(Contract Limit 310)	Progress (Calendar)	Annual Progress (Program Year)
Home visiting Frogram (SKV 200, 7a)	Monthly	Tear-10- Date	Lillit 310)	(Calellual)	(Flogram Tear)
Enrollment	265	335	298	79%	112%
Central Kitchen	Total Me	eals Delivered	Breakfast	Lunch	Snack
Meals and Snacks		58,199	21,686	17,275	19,238
Child and Adult Care Food Program (CACFP)			Meals		
(Note: The data represents information from January			Allocated	# of Meals	0/ -5 M1 - 01
2025)	Total Meals Delivered		(CACFP/HS)		% of Meals Served
Meals and Snacks (SRV 5ii)		72,330 VTD	48,203/24,127	54,132	75%
Household Services Eligbility Determination (SRV 7b) (January 2025-December 2025)		YTD 220			
Lingbility Determination (SRV 7D) (January 2025-December 2025)	104	220			
Total Community Complete	404	220			
Total Community Services	104	220			

### **Explanation (Over/Under Goal Progress)**

For February 2025, we have met our goals with our full-enrollment initiative. This is the second consecutive month reaching the benchmark set by the Office of Head Start. Staffing continues to trend in a positive direction.

	Progress Towards Goal
Goal: Program Options	Objective A: Develop and implement program options that tailor to the community's unique needs and characteristics.  Progress: As of February 28, 2025, there are six (6) Family Child Care partnerships under contract that are funded for 10 Head Start and 20 Early Head Start slots.

#### **Program Description**

- 1. The Head Start and Early Head Start classrooms have begun focusing on cognitive school readiness objectives. We are utilizing the Bags Guide for Early Head Start and implementing the "Reduce, Reuse, Recycle" study for Head Start.
- 2. The Family Engagement team participated in the East Bakersfield Cultural Community Resource Fair to raise awareness about Head Start and support the growth of our enrollment waitlist.
- 3. The Head Start/State Child Development Division continues to prioritize staff wellness by distributing the monthly wellness challenges and sharing the wellness activities calendar.
- 4. On February 19, 2025, Dr. Kirk conducted a staff training session on the differences between discipline and punishment.
- 5. On February 20, 2025, Dr. Kirk held a parent training session at the Pete Parra Center, focusing on alternative methods to discipline children and their positive impact on behavior. Dr. Kirk also facilitated a question-and-answer session with parents.
- 6. On February 21, 2025, the Health Team led a CPR training session for staff members.
- 7. On February 28, 2025, a ReadyRosie Family Workshop was offered at the Vineland Center. The session, titled "Ready for Kindergarten," provided families with strategies for planning routines and habits, developing kindergarten readiness skills, enhancing fine and gross motor skills, fostering social-emotional development, and playing educational games to prepare children for kindergarten.
- 8. On February 28, 2025, a recruitment event took place at East Bakersfield High School.

February 2025 72



#### **MEMORANDUM**

To: Program Review and Evaluation Committee

From: Karen Vazquez, Senior Grant Analyst

Date: March 12, 2025

Subject: Agenda Item 5d: 2025-2029 Strategic Plan Update – Info Item

#### INTRODUCTION

As CAPK's 2021-2025 Strategic Plan nears its end, our agency is actively collaborating with Government Leadership Solutions (GLS) to develop the 2025-2029 Strategic Plan. GLS has conducted personal interviews with our Board of Directors, leadership, partners, and staff to gather insights on CAPK's strengths and areas for improvement. Additionally, a Pulse Survey was distributed to all CAPK employees to collect their feedback.

#### **UPDATE**

The data from these interviews and surveys have been analyzed and presented to CAPK's Planning Team, which includes Executive Leadership, Program Managers, and selected staff-totaling to 40. Results indicated that 70% of respondents believe CAPK effectively leads its mission and vision, while 69% feel that CAPK supports a positive work culture. A direct quote we received was, "CAPK needs to improve processes internally to collect data more efficiently, especially at the first point of contact with 211 when data is often incomplete, and duplicates are created routinely."

These findings highlight CAPK's successes and areas needing enhancement to ensure future success. The insights will guide the development of the new strategic plan, helping CAPK achieve its goals and fulfill its mission more effectively.

The CAPK Planning Team met with GLS twice in person to develop mission and vision statements, core values, and complete a Strength, Weakness, Opportunity Threat (SWOT) and Political, Economic, Social, Technological, Legal, Environmental (PESTLE) analysis. Three additional meetings are planned to determine key strategic priorities and to finalize the 2025-2029 Strategic Plan. Board members will be kept informed of progress, and feedback from the Pulse Survey and Community Needs Assessment Survey will be incorporated into the final plan.



**To:** Program, Review, and Evaluation (PRE) Committee

From: Pritika Ram, Chief Business Development Officer

**Date:** March 12, 2025

Agenda Item 5e: CY 2024 Community Services Block Grant (CSBG) Annual Subject:

Report – Info Item

As part of our contract with the Department of Community Services and Development (CSD), we administer the Community Services Block Grant (CSBG) contract. Annually, we report on the performance of the agency using the framework of the Community Development Block Grant (CSBG) domains and indicators, which includes the number of individuals served (unduplicated), types of services offered, and financial review.

The annual report covers the programmatic activities from January 1 through December 31 and is broken into the following modules, as well as a section of success stories:

Module 1: State Administration

Module 2: CSBG Eligible Entity Expenditures, Capacity, and Resources

Module 3: Community National Performance Indicators

Module 4: Individual and Family (FNPIs), Services, and Characteristics

In the calendar year 2024, the agency provided services to 136,170 unique individuals. The enclosed presentation will offer an overview of the services received by clients, trend data including programmatic and fiscal information, and areas identified for enhancement in the upcoming reporting cycle.

#### **Attachment**

CY 2024 Community Services Block Grant (CSBG) Annual Report presentation

## CSD STATES OF THE PARTY OF THE



## Community Services Block Grant (CSBG) 2024 Final Report

CSBG is designed to provide a range of services to assist low-income families and individuals attain the skills, knowledge, and motivation necessary to achieve self-sufficiency. CSBG funds services and activities that have a measurable impact on the causes and conditions of poverty in local communities across the state.

January 01, 2024 to December 31, 2024

Date Submitted: February 01, 2024 (v.1)

February 27, 2024 (v.2)

Date Approved: PENDING, 2024

#### Module 1: State Administration

- Agency Success Stories
- Innovative Solutions Highlights
- State and CSBG Eligible Continuous Improvement

#### Module 2: CSBG Eligible Entity Expenditures, Capacity, and Resources

- Section A: CSBG Expenditures
- Section B: Capacity Building
- Section C: Allocated Resources

#### Module 3: CNPIs Community National Performance Indicators (initiatives)

 Community Level Initiatives, National Performance Indicators (NPIs), and Community Strategies

#### Module 4: Individual and Family (FNPIs), Services, and Characteristics

- National Performance Standards (NPIs)
- Services Indicators (SRVs)
- Characteristics Client Demographics

# Outlin

#### Seven (7) Main CSBG Domains



#### Module 1: State Administration

## CSBG Eligible Entity Management Accomplishments

- 2021-25 Strategic Plan Update
  - Goal 1 Addressing Food Insecurity
    - California Department of Food and Agriculture (CDFA) -Healthy Refrigeration Grant Program: Capacity Building

#### Innovative Solutions Highlight

- California Advancing and Innovating Medi-Cal (CalAIM) initiative
- · Housing Trio
- Diversify funding
- Wholistic approach for client services
- Exploring New Services lines

#### State and CSBG Eligible Entity Continuous Improvement

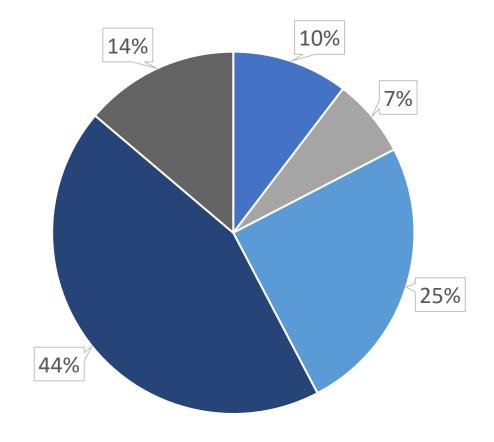
- Data-driven Decision
  - Food Bank: addressing the lack of a standardized reporting mechanism for client service utilization and engagement.
  - Feeding America Service Insights Meal Connect (SIMC)



## **CSBG Module 2, Section A & C Financial Summary**

#### 2024 Section A - CSBG Expenditures

CSBG Expenditures Domains	Amount
Income, Infrastructure and Asset Building	\$189,449
Housing	128,602
Health and Social / Behavioral Development (includes nutrition)	455,276
Linkages (e.g partnerships that support multiple domains)	802,450
Services Supporting Multiple Domains	252,338
Total CSBG Expenditures	\$1,828,115



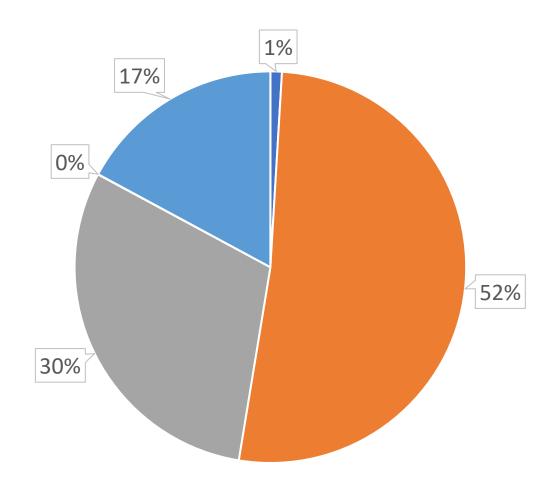
- Income, Infrastructure and Asset Building
- Housing
- Health and Social / Behavioral Development (includes nutrition)
- Linkages

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■ Services Supporting Multiple Domains

#### 2024 Section C - Allocated Resources

Source	Amount
FY 2024 CSCG allocated	\$1,828,115
Federal Resources (Other than CSBG)	99,760,565
State Resources	58,475,566
Local Resource	45,502
Private Sector Resources	33,075,436
Total Resources	\$193,185,184



■ FY 2024 CSBG

■ State Resources

■ Private Sector Resources

■ Federal Resources (other than CSBG)

Local Resources

#### Year by Year Comparison – Sources of Funding

Source	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
FY 2023 CSCG allocated					
	\$2,275,164	\$2,281,826	\$2,305,039	\$1,791,327	\$1,828,115
Federal Resources (Other than CSBG)					
,	69,981,694	75,161,721	92,019,499	98,609,995	99,760,565
State Resources	14,247,090	20,091,128	34,262,222	55,095,048	58,475,566
Local Resource	47,774	45,000	45,036	_	45,502
Private Sector Resources	77,777	+3,000	+3,030		+3,302
Trivate Sector Resources	28,631,881	37,048,608	22,099,196	41,682,727	33,075,436
Total Resources	\$115,183,603	\$134,628,283	\$150,730,992	\$197,179,097	\$193,185,184



## **CSBG Module 2, Section B Capacity Building**

## Hours of Agency Capacity Building & Volunteer Hours (Module 2, B.3 & B.4)

B.2.	Hours of Agency Capacity Building	Hours	
В.2а.	Hours of Board Members in capacity building activities		1,875
B.2b.	Hours of Agency Staff in capacity building activities		449
B.3.	Volunteer Hours	Hours	
В.3а.	Total number of volunteer hours donated to the agency		56,333

D. 4	The number of staff who hold certifications that increase agency capacity to achieve	Niverban
B.4. B.4b.	family and community outcomes, as measured by one or more of the following:  Number of Nationally Certified ROMA Implementers	Number 1
В.4с.	Number of Certified Community Action Professionals(CCAP)	
B.4d.	Number of Staff with a child development certification	274
B.4e.	Number of Staff with a family development certification	214
_	Number of Staff with Home Energy Professional Certifications	3
B.4g. B.4g.1.	Number of Energy Auditors	3
_		3
B.4g.4. B.4h.	Number of Quality Control Inspectors(QCI)  Number of LEED Risk Certified assessors	10
B.4i.	Number of Building Performance Institute(BPI) certified professionals	3
B.4j.	Number of Classroom Assessment Scoring System(CLASS) certified professionals	59
B.4m.	Other (Please specify others below):	
	Certified Community Resource Specialist- Database Curator (CRS) 2-1-1	2
	Food Handler Certificate	34
	Safe Serve Certificate	2
	Forklift Certification (Food Bank)	26
	Food Protection Manager Certification	1
	Aggression Replacement Training (Friendship House- CalVIP & Mentor Program)	4
	Harm Reduction	23
	Manage Your Own Emotions During Conflict	19
	Truama Informed Care	14
	De-Escalation Sim Lab Training	21
	Stroke/Depression (MH) Sim Lab Training	21
	De-Escalation Training	16
	Civil Rights Certificate	31
	CPR/First Aid Certifications	36
	Bilingual Language Proficiency Certifications	9
	WIC Nutrition Assistant (WNA) Certification (WIC)	4
	Degreed Nutritionist (WIC)	2

The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes (Module 2, B.4)

	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and	
B.5.	community outcomes:	Number
B.5a.	Non-Profit	246
B.5b.	Faith Based	114
B.5c.	Local Government	28
B.5d.	State Government	6
B.5e.	Federal Government	5
B.5f.	For-Profit Business or Corporation	34
B.5g.	Consortiums / Collaborations	14
B.5h.	School Districts	24
B.5i.	Institutions of Post-Secondary Education/ Training	14
B.5j.	Financial / Banking Institutions	13
B.5k.	Health Service Organizations	34
B.5l.	Statewide Associations or Collaborations	14

The Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities to achieve family and community outcomes (Module 2, B.5)





## CSBG Module 4, Section A National Performance Indicators (NPIs)

## CSBG Individual and Family Performance Indicators (FNPI) (Modules 3 & 4)

Employment	Education and Cognitive Development	Income and Asset Building	Housing	Health and Social/Behavioral Development	Civic Engagement and Community Involvement	Services Supporting Multiple Domains
Skills Training &	Child/Young Adult	Training and	Housing Payment	Health Services,	Health/social service	Case Management
Opportunities for Everyone	Programs School Supplies	Counseling Services  Benefits	Assistance Eviction Prevention	Screening and Assessments	partnerships Community	Eligibility Determinations
Career Counseling	Extra-Curricular	Coordination and	Services	Reproductive Health	volunteers	Referrals
Job Search	Programs	Advocacy	Utility Payment	Services	Attracting capital	Transportation
Post Employment	Adult Education	Asset Building Loans and Grants	Assistance	Wellness Education	investments	Services
Supports Employment	Classes Post-Secondary	LOANS AND GRANTS	Housing Maintenance &	Mental/Behavioral health	Equity support/awareness	Child Care
Supplies	Education Supports		Improvements	Support Groups	Community-wide	Elder Care
	Financial Aid		Weatherization Services	Dental Services,	needs assessments	Identification Documents
	Assistance Home Visits			Screenings and Exams	Civic engagement of low-income	Re-Entry Services
	Home visits			Nutrition and Food/Meals	individuals/families	Immigration Support Services
	1 1			Family Skills		Legal Assistance
	ndividuals and			Development		Emergency Clothing
	with low income			Emergency Hygiene		Assistance
	e and achieve c security.			Assistance		Mediation/Customer Advocacy <sup>88</sup> Interventions

#### Module 4 National Performance Indicators

#### Section A FNPIs

Domain: Education & Cognitive Development

FNPI Education and Cognitive Development Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
This i Education and Cognitive Development materials	illaiviadais Scrvca	ii./ Target	mily Actual Nesalts	Achieving Outcome	Accuracy
FNPI 2a. The number of children (0 to 5) who demonstrated improved emergent literacy skills.	1,286	1,300	1,286	100	99%
FNPI 2b. The number of children (0 to 5) who demonstrated					
skills for school readiness.	2,649	2,500	2,649	100	106%
FNPI 2c. The number of children and youth who demonstrated improved positive approaches toward learning, including					
improved attention skills. (auto total).	2,165	2,124	2,165	100	102%
FNPI 2c.1. Early Childhood Education (ages 0-5)	2,111	2,079	2,111	100	102%
FNPI 2c.2. 1st grade-8th grade	54	45	54	100	120%
FNPI 2d. The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total).	2,065	2,079	2,065	100	99%
FNPI 2d.1. Ages 0-5 in Early Childhood Education	2,065	2,079	2,065	100	99%
FNPI 2f. The number of adults who demonstrated improved basic education.	14	15	14	100	93%

#### Module 4 National Performance Indicators

#### Section A FNPIs

Domain: Housing & Health and Social/Behavioral Development

Domain: Health and Social/Behavioral Development

	I.) Number of			_ ·	V.) Performance
FNPI Housing Indicators	Individuals Served	II.) Target	III.) Actual Results	Achieving Outcome	Target Accuracy
FNPI 4a. The number of individuals experiencing					
homelessness who obtained safe temporary shelter.	1,061	1,300	1,061	100	82%
FNPI 4b. The number of individuals who obtained safe and					
affordable housing.	88	100	88	100	88%
FNPI 4h. The number of individuals with improved energy					
efficiency and/or energy burden reduction in their homes.	152	160	152	100	95%

FNPI Health and Social/Behavioral Development (includes	I.) Number of			IV.) Percentage	V.) Performance
nutrition) Indicators	Individuals Served	II.) Target	III.) Actual Results	Achieving Outcome	Target Accuracy
FNPI 5a. The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and					
growing food).	1,124	1,100	1,124	100	102%
FNPI 5d. The number of individuals who improved skills					
related to the adult role of parents/ caregivers.	34	40	34	100	85%



#### CSBG Module 4, Section B Services (SRVs)

#### Module 4 Service Indicators Section **B** SRVs

SRV Education and Cognitive Development Indicators	Unduplicated Number of Individuals Served
SRV 2a. Early Head Start	645
SRV 2b. Head Start	912
SRV 2c. Other Early Childhood (0 5 yr. old) Education	508
SRV 2e. K-12 Support Services	1,135
SRV 2f. Financial Literacy Education	172
SRV 2I. Before and After School Activities	100
SRV 2m. Summer Youth Recreational Activities	83
SRV 2n. Summer Education Programs	23
SRV 2w. Parenting Supports (may be a part of the early childhood programs	
identified above)	499
SRV 2cc. Home Visits	604

	Unduplicated Number of
SRV Income, Infrastructure, and Asset Building Indicators	Individuals Served
SRV 3h. Health Insurance	160
SRV 3I. SNAP Benefits	263

#### Module 4 Service Indicators Section **B** SRVs

SRV Housing Indicators	Unduplicated Number of Individuals Served
SRV 4d. Deposit Payments	123
SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)	7,304
SRV 4m. Temporary Housing Placement (includes Emergency Shelters)	1,061
SRV 4n. Transitional Housing Placements	15
SRV 4o. Permanent Housing Placements	203
SRV 4q. Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	152
SRV 4t. Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	152

SRV Health and Social/Behavioral Development (includes nutrition)	Unduplicated Number of
Indicators	Individuals Served
SRV 5c. Developmental Delay Screening	368
SRV 5g. Maternal/Child Health	12,780
SRV 5l. Family Planning Classes	14
SRV 5m. Contraceptives	100
SRV 5q. Exercise/Fitness	253
SRV 5ff. Skills Classes (Gardening, Cooking, Nutrition)	476
SRV 5ii. Prepared Meals	140,076
SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of	
Groceries)	749,692
SRV 5mm. Parenting Classes	37
SRV 500. Hygiene Facility Utilizations (e.g. showers, toilets, sinks	1,1993



## **CSBG Module 4, Section C Client & Household Characteristics**

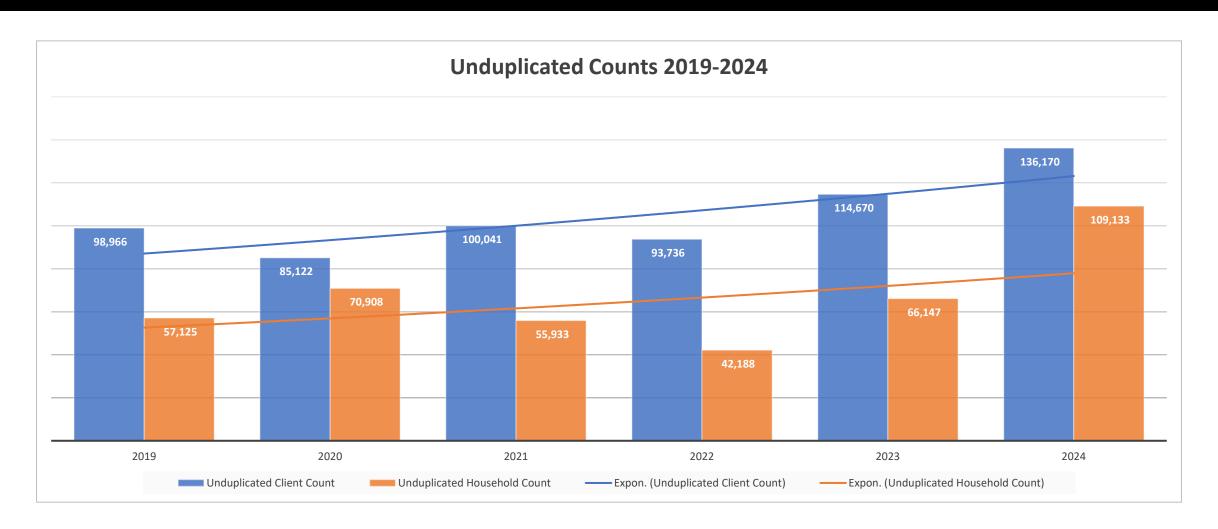
## Module 4 Characteristics Section C Client Demographics

Agency Level, including all programs and service areas

Unduplicated Individuals 136,170

Unduplicated Household 109,133

#### Counts over the Years



## Client Demographic Categories

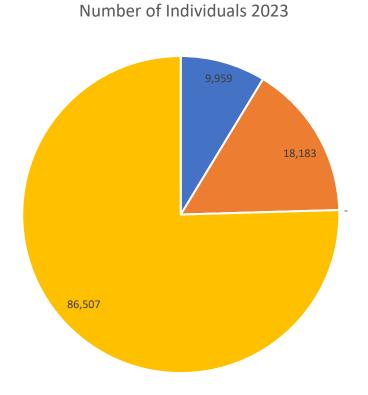
#### INDIVIDUAL LEVEL CHARACTERISTICS

- Gender and Age
- Education
- Health
- Health Insurance
- Ethnicity
- Race
- Military Status
- Work Status

#### HOUSEHOLD LEVEL CHARACTERISTICS

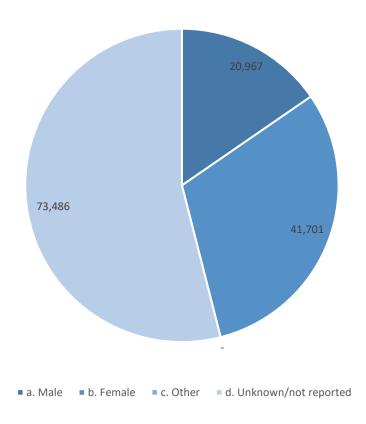
- Type
- Size
- Housing (situation)
- Income Level
- Source of Income
- Other Source
- Non-cash Benefits

#### Individual Level Characteristic: Gender

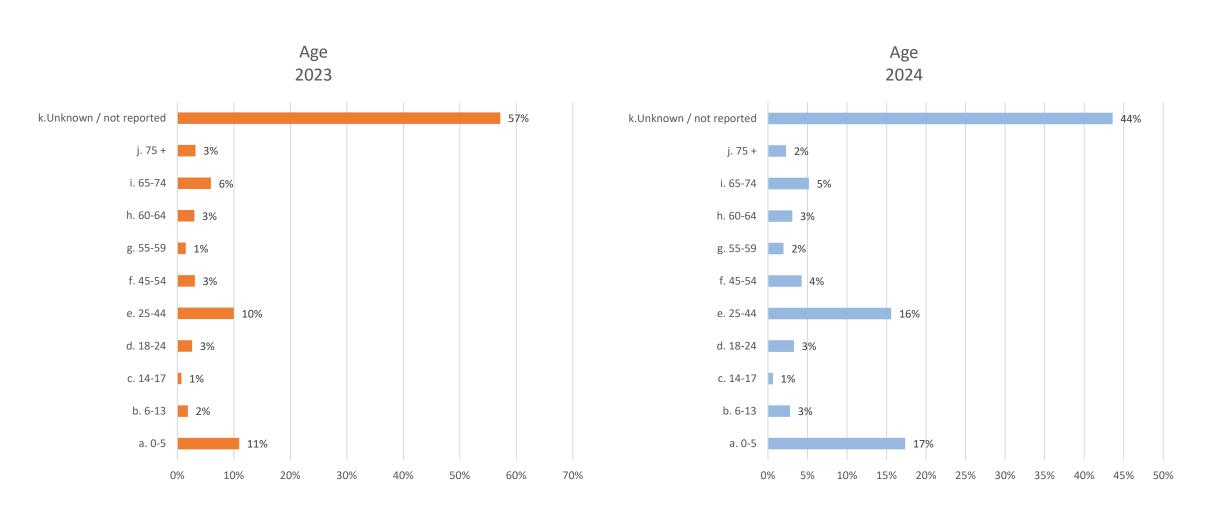


a. Male b. Female c. Other d. Unknown/not reported



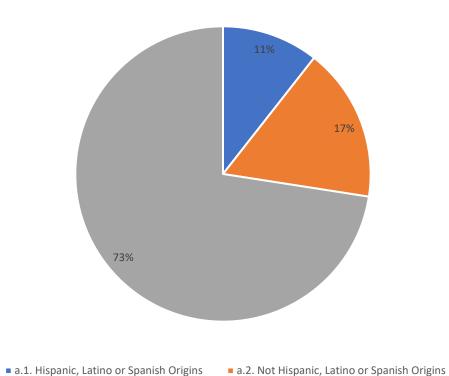


#### Individual Level Characteristic: Age



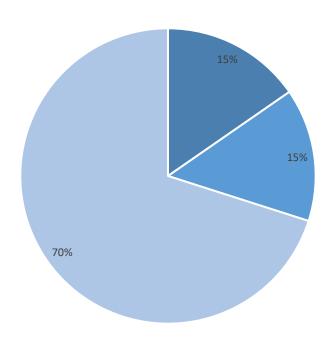
#### Individual Level Characteristic: Ethnicity

#### Number of Individuals 2023



■ a.3. Unknown/not reported

#### Number of Individuals 2024

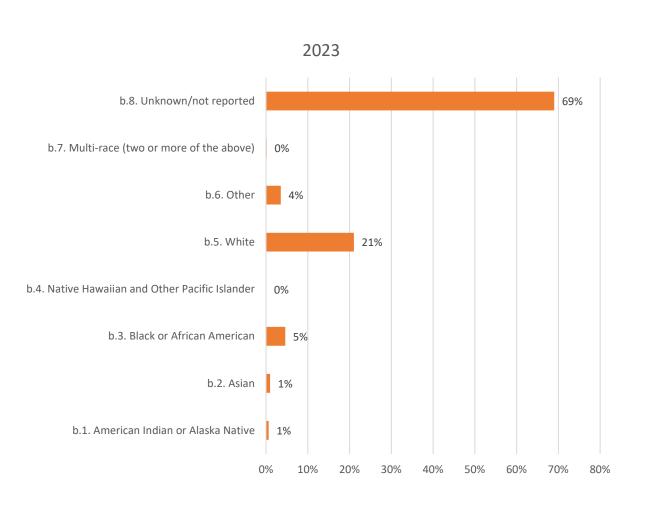


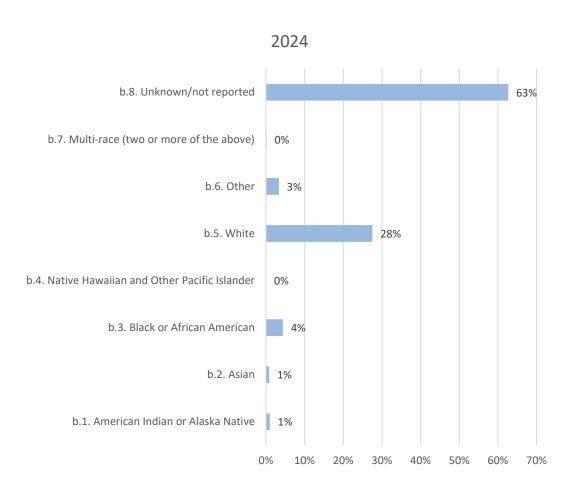
■ a.1. Hispanic, Latino or Spanish Origins

a.2. Not Hispanic, Latino or Spanish Origins

a.3. Unknown/not reported

#### Individual Level Characteristic: Race





## Numbers excluded from agency records

a. Unduplicated number of INDIVIDUALS served in Program	Number of Individuals
California Violence Intervention Program (CalVIP)	29
Volunteer Income Tax Assistance	10,698



## Helping People... Changing Lives.



**To:** Program Review and Evaluation (PRE) Committee

From: Sabrina Jones-Roberts, 2-1-1 Program Administrator

**Date:** March 12, 2025

Subject: Agenda Item 5f: Program Wind-Down: First 5 Help Me Grow & 211 Helpline and BCSD

Community Schools Partnership - Info Item

Over the past several months, CAPK staff, in collaboration with leadership and the Finance Department, have been conducting a comprehensive review of key programs to assess their long-term sustainability, effectiveness, and ability to meet community needs. This evaluation included an in-depth analysis of program outcomes, contract deliverables, expenditures, and overall impact. Additionally, our review identified challenges related to collaboration and engagement, which limited the staff's ability to fulfill program expectations and maximize service delivery.

As a result, CAPK has made the decision to wind down the following programs:

- First 5 Help Me Grow & 211 Helpline CAPK has initiated an early transition out of these programs, with formal termination effective April 27, 2025. The early transition out of the programs is due to inadequate grant funding, which has required the agency to supplement operational costs. While the contract period extends through June 30, 2025, staff have been given a 60-day notice. Discussions with First 5 Kern have focused on ensuring a structured transition of services to minimize disruption.
- Bakersfield City School District (BCSD) Community School Partnership CAPK will conclude its
  role in this program by June 30, 2025, despite the original contract extending through June 30,
  2027. Limited collaboration and barriers to full implementation impacted program sustainability,
  leading to this decision. We have formally notified BCSD and are working to facilitate a smooth
  transition and closure.

This decision aligns with CAPK's Strategic Plan Goal 5: Increase utilization of data-driven decision-making processes to improve organizational capacity to achieve results. Specifically, under Objective 5.1, we are working to enhance agency-wide capacity to implement a continuous improvement framework by ensuring that our programs are both mission-aligned and operationally sustainable.

These program transitions reflect CAPK's commitment to aligning resources with high-impact services that best serve the community. We remain dedicated to working with our partners to ensure responsible program closures while maintaining our broader mission.



#### **MEMORANDUM**

To: Program Review & Evaluation Committee

Smilin & Vague

From: Emilio G. Wagner, Chief Facilities & Technology Officer

Date: March 12, 2025

Subject: Agenda Item 5g: Strategic Plan 2021-2025 Goal 5 Update - Info Item

Our strategic plan prioritizes enhancing data governance structures and practices to support the implementation of Results Oriented Management and Accountability (ROMA). This initiative aims to increase the consistency, accuracy, and depth of program reporting and data analytics across CAPK's programs.

As part of our ongoing efforts, we have several key updates related to Program Data, the Community Services Block Grant (CSBG), the Client Data Platform (CDP), and Result Oriented Management and Accountability (ROMA). The following are the outcomes of these initiatives:

#### CSBG 2024 Program Updates:

- Implemented structured monthly data uploads across all programs.
- Defined new grant-specific client eligibility requirements for each program.
- Established minimum data standards to ensure consistent reporting.
- Initiated discussions on data governance to align program data with grant compliance.
- Developed new Dynamics applications to streamline data entry for programs previously using Excel.
- Expanded Dynamics functionality to accommodate new service lines within existing programs.

#### Client Data Platform (CDP) 2024 Enhancements:

- Optimized CDP algorithms to align with CSBG 2024 data governance improvements.
- Enhanced CDP functionality to support seamless monthly data uploads.
- Refined CDP deduplication algorithms based on CSBG 2024 program outcomes.
- Identified areas for data quality improvements to strengthen CSBG 2025 project planning.

#### ROMA Recertification - March 2025

To meet the Community Action Plan requirements, Karen Vazquez and Ryan Fergon will complete their ROMA recertification this month. ROMA recertification is required every two years, with the next deadline set for May 31, 2025. This ensures CAPK continues to align with national best practices for performance measurement, program evaluation, and community impact assessment.

These initiatives reflect our commitment to data-driven decision-making and continuous improvement in program accountability and service delivery.

#### Attachment:

Action Plan Summary by Goal Group #5



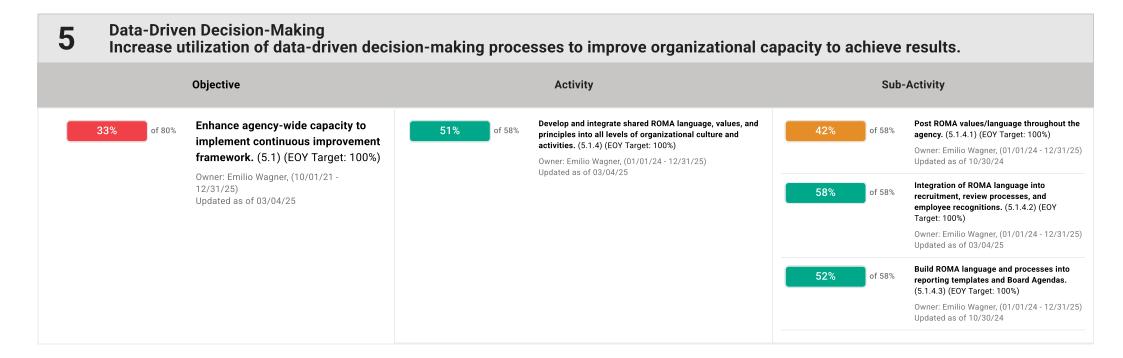
#### **Emilio Wagner Summary**

**Individual Goals** 

As of March 4, 2025

#### **Emilio Wagner**





Enhance data governance of 80% 64% structures and practices to support implementation of ROMA and to increase consistency, accuracy, and breadth of program reporting and data analytics. (5.2) (EOY Target: 100%) Owner: Emilio Wagner, (10/01/21 -12/31/25) Updated as of 03/04/25 Adopt an integrated case management model to better Establish a comprehensive model to 90% of 80% 80% address client needs using a client and family-centered address the health and social wellapproach to improve outcomes. (5.3.2) (EOY Target: 100%) being of our clients through timely Owner: Emilio Wagner, (01/01/24 - 12/31/25) interventions. (5.3) (EOY Target: Updated as of 03/04/25 100%) Latest Comment: CSBG 2024 Program Update: Established monthly data uploads for each program. Identified new Owner: Emilio Wagner, (10/01/21 grant requirements of "Who is a client" for each program. 12/31/25) Established minimum data requirements Began Updated as of 03/04/25 discussions on data governance around each program's grant requirements. Developed Dynamics applications for programs entering data in Excel. Extended Dynamics functionality for existing programs to account for new service lines. Client Data Platform 2024 Project Updates: Optimized CDP and changed algorithms to match CSBG 2024 Project outcomes. Optimized CDP to handle monthly data uploads. Optimized CDP deduplication algorithms based on CSBG 2024 Project outcomes. Identified lessons learned and new data quality updates needed for CSBG 2025 projects. (Ryan Dozier, 02/18/25)